

faleemi®

Smart • Reliable • Secure

SINCE 2015

2K

RESOLUTION

Home Cloud

Smart Security Camera

2.4/5
Support 5 GHz

DUAL BAND
Wi-Fi



USER GUIDE

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1. Welcome

Dear Faleemi customer,

We hope that you're fully satisfied with your recent purchase and that it's exceeding your expectations.

If you have any inquiries or require assistance, please don't hesitate to reach out to us.

As a company that's constantly striving for improvement, we're always exploring ways to enhance all facets of our services and products. We welcome any suggestions or feedback you might have, so please feel free to share them with us.

Ensuring your satisfaction remains our utmost priority.

Wishing you a wonderful day ahead!

Warm regards,

Your Faleemi Team

Support

For product updates and web support, please visit <https://www.faleemi.com/support> or contact us by email at support@faleemi.com.

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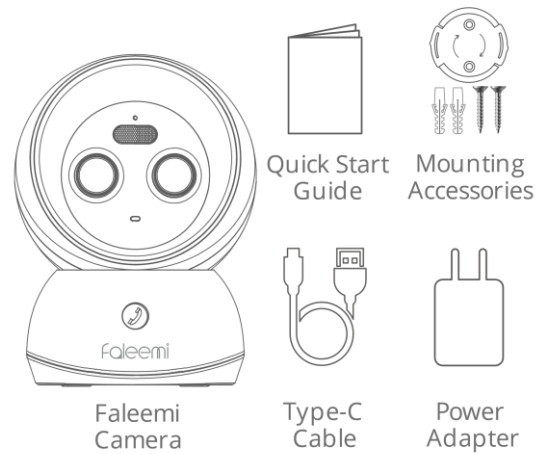
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2. Unpack Your Camera

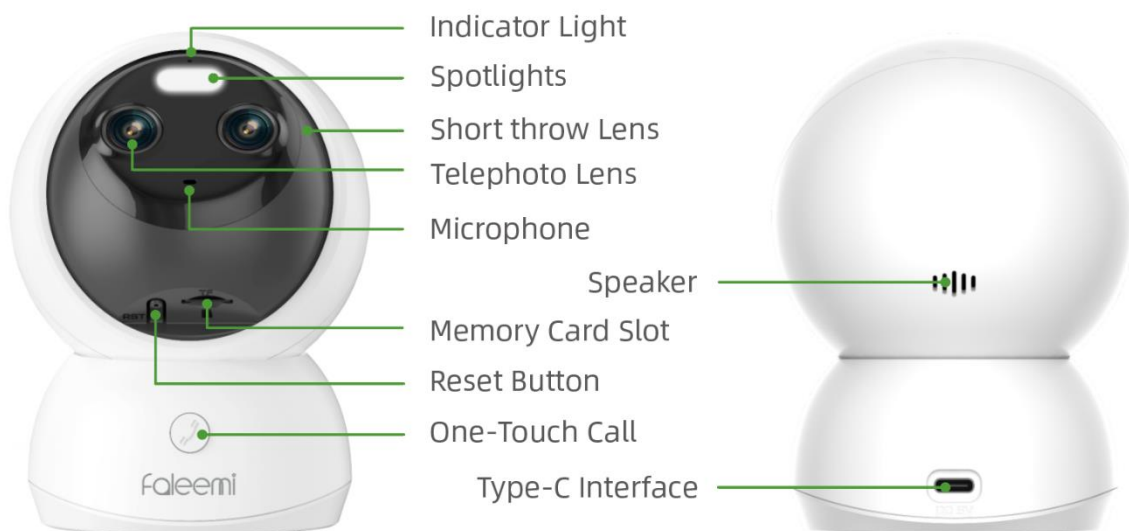
Your package contains the following items.

- 1 x Faleemi FT2 Security Camera
- 1 x Power Adapter
- 1 x Mounting Screws & Plug packs
- 1 x Quick Start Guide








3. Layout and Features

● Model: FS2



4. Indicator Lights

There are no indicator lights on this camera.

Camera LED	Indicator Light Status	Camera Status
	Red light on	Power up and activating
	Red and blue light alternately flashing	The device is ready to connect
	Blue light flashing	The device is connecting to the Wi-Fi
	Blue light solid	The device is connected to the Wi-Fi
	Red light quickly flashing	A. The device is reset to restore to factory default B. The device is updating software

5. Download the Faleemi Cloud App

Download the Faleemi cloud app. You need this app to set up your Faleemi camera. Go to the app store and search for **Faleemi Cloud**.

Note: The app works with iOS 8.x and later, and Android 4.0.3 and later.



Faleemi Cloud



or

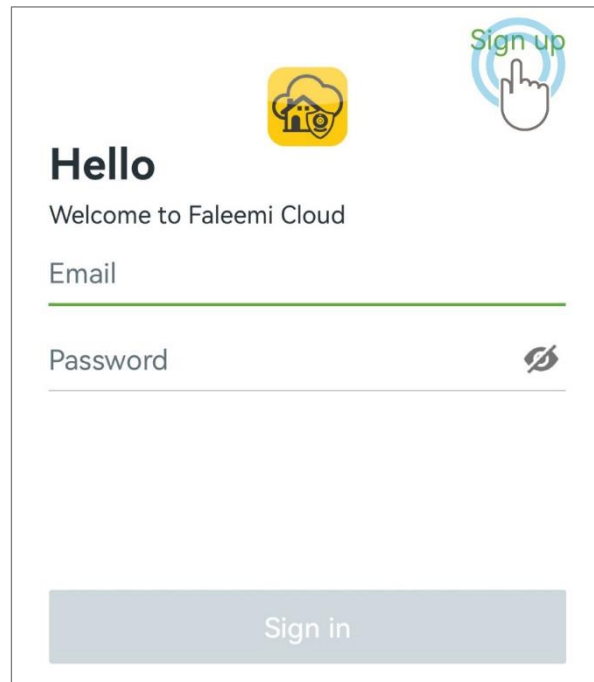


Scan to Download



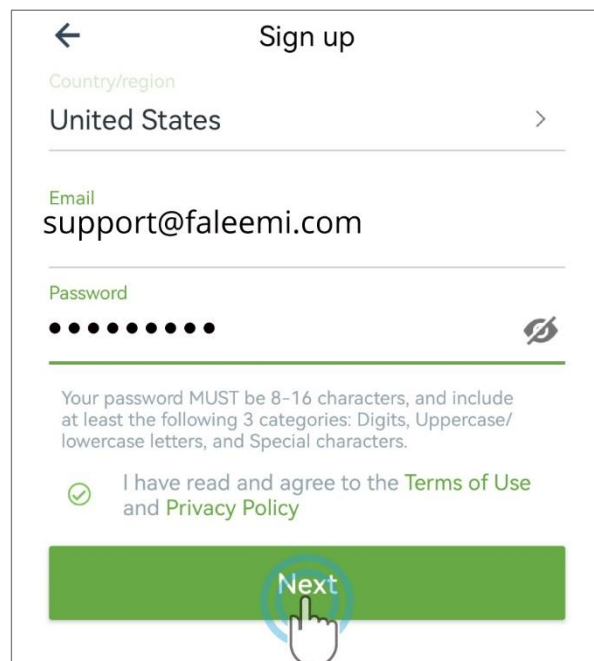
6. Account Registration*

- a. Open Faleemi Cloud App, and click **Sign up**.



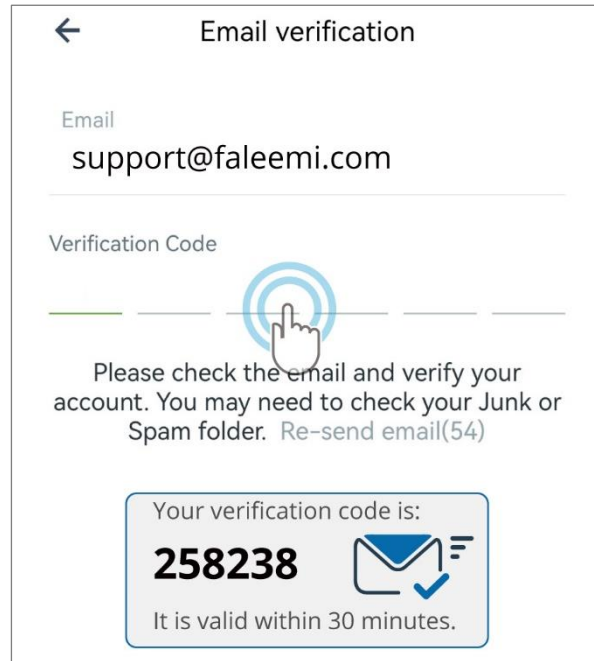
The screenshot shows the Faleemi Cloud app's login/sign-up screen. At the top right, there is a yellow icon with a house and a gear, and a blue circular button labeled "Sign up" with a hand cursor. Below the icon is the text "Hello" and "Welcome to Faleemi Cloud". There are two input fields: "Email" and "Password". The "Password" field has a small icon of a key and a lock. At the bottom, there is a grey button labeled "Sign in".

- b. Enter your email address and create a password. Tick "I have read...", and Click **Next**.



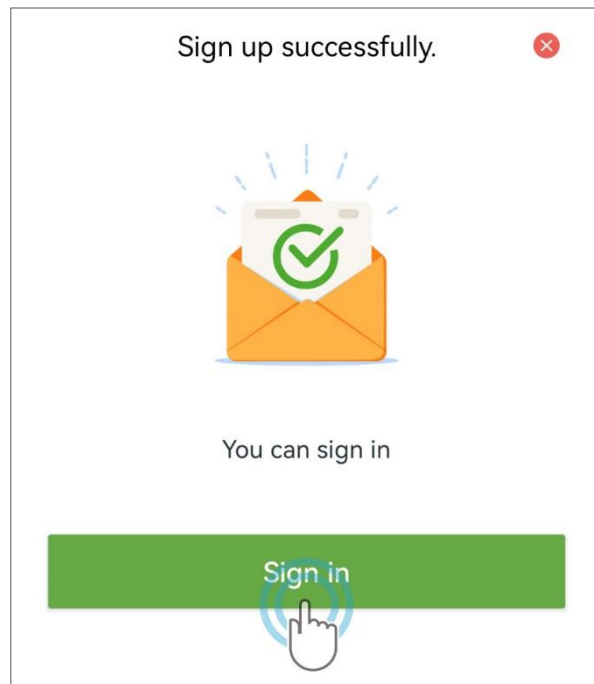
The screenshot shows the Faleemi Cloud app's sign-up screen. At the top left, there is a back arrow. The title is "Sign up". Below the title, there is a "Country/region" field with "United States" and a right arrow. Below that is an "Email" field with "support@faleemi.com". Below the email field is a "Password" field with a series of dots and a key icon. Below the password field, there is a text block: "Your password MUST be 8-16 characters, and include at least the following 3 categories: Digits, Uppercase/lowercase letters, and Special characters." Below this text is a checked checkbox and the text "I have read and agree to the Terms of Use and Privacy Policy". At the bottom, there is a green button labeled "Next" with a hand cursor.

c. Open your email and find the **Verification Code**. Enter it and continue the setup.



If the verification code does not appear in your email inbox, please check your spam folder or send an email to support@faleemi.com.

d. Click **Sign in** and enter your password. Click **Sign in** again.



Note: If you have a Faleemi Cloud account already, simply sign in.



You can enable touch ID for a quick **Sign in**. If you forget your password, please refer to [Forgot password](#).

7. Connect your camera to your Wi-Fi

IMPORTANT: Before configuring your camera

- Please place the camera close to your Wi-Fi router during setup. You can relocate it to its final location after setup is complete.
- Please make sure your phone is connected to your Wi-Fi. (Not your cellular network).

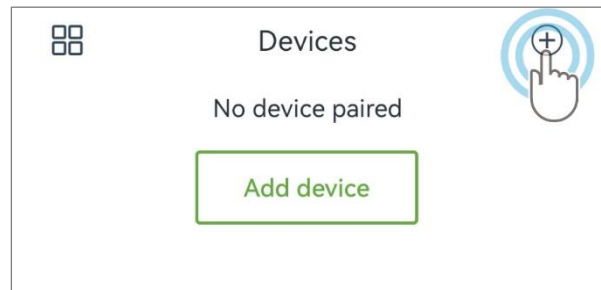
7.1. Connecting the camera to your Wi-Fi Network

7.1.1 Setup Option: Wi-Fi connection by QR code (Recommended)

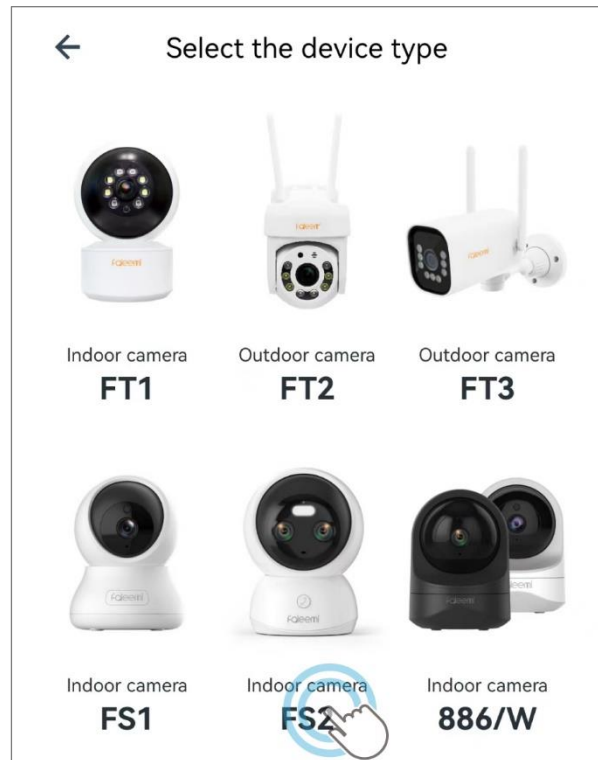
1. Place your camera near your Wi-Fi and power it up with the included adapter.



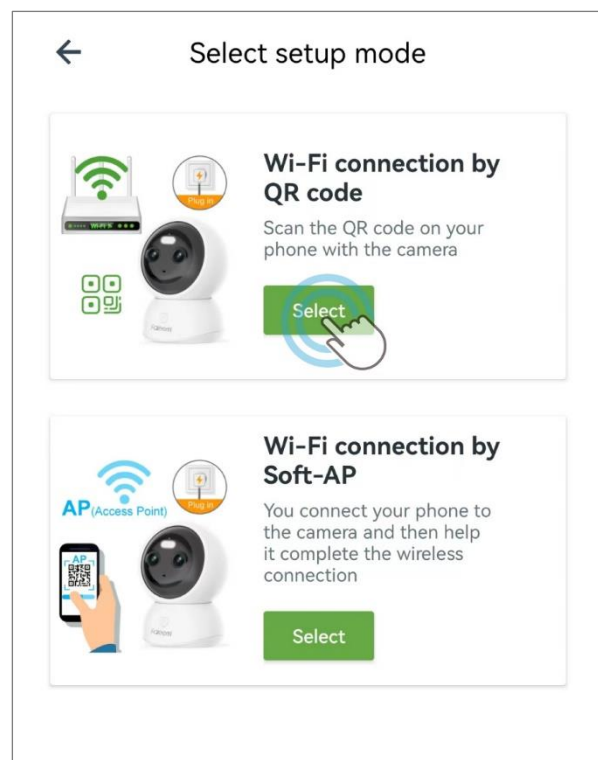
2. Click **[Add device]** or **+**.



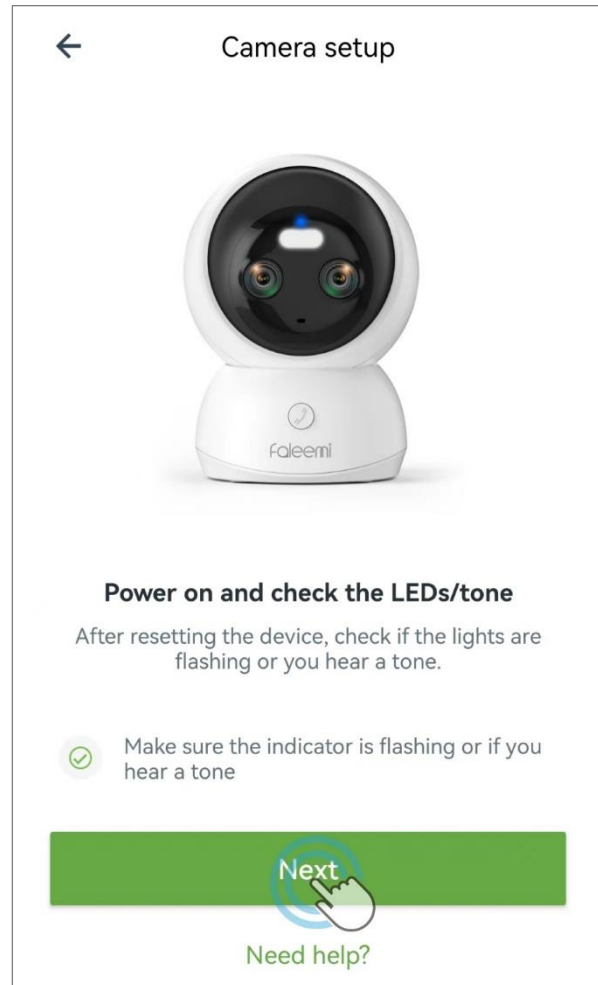
3. Click **Your Camera Model**.



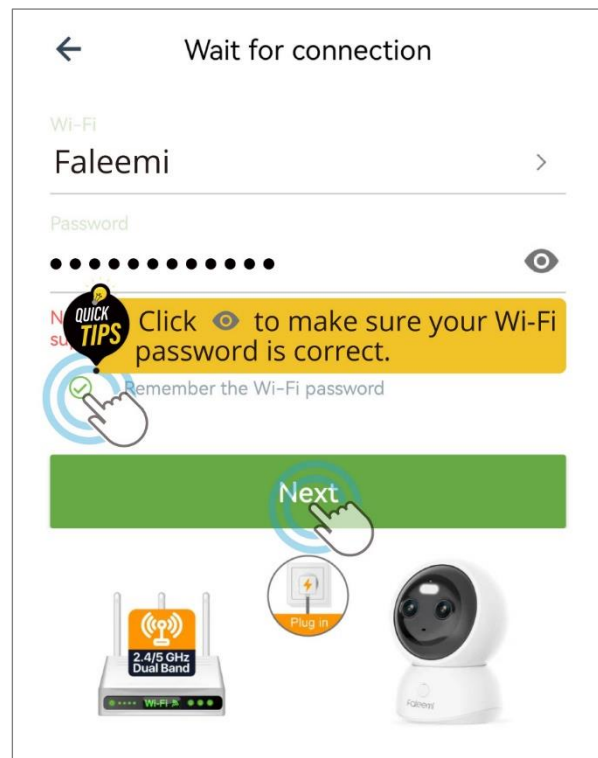
4. Select **Wi-Fi connection by QR code** mode.



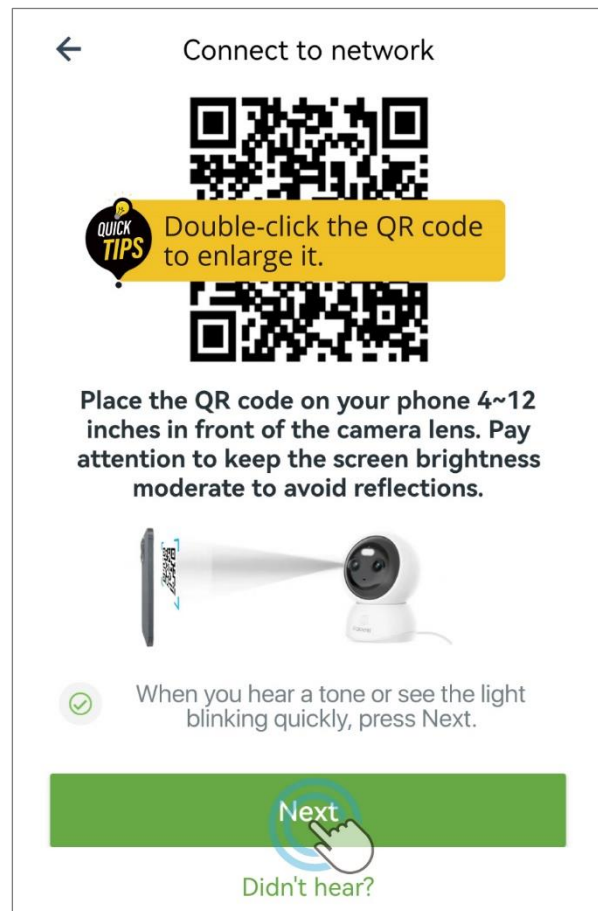
5. Please tick “**Make sure...**” and **Next**. If there is no light/tone, please reset the camera. You can find the detailed instructions about how to reset your camera in page 101.



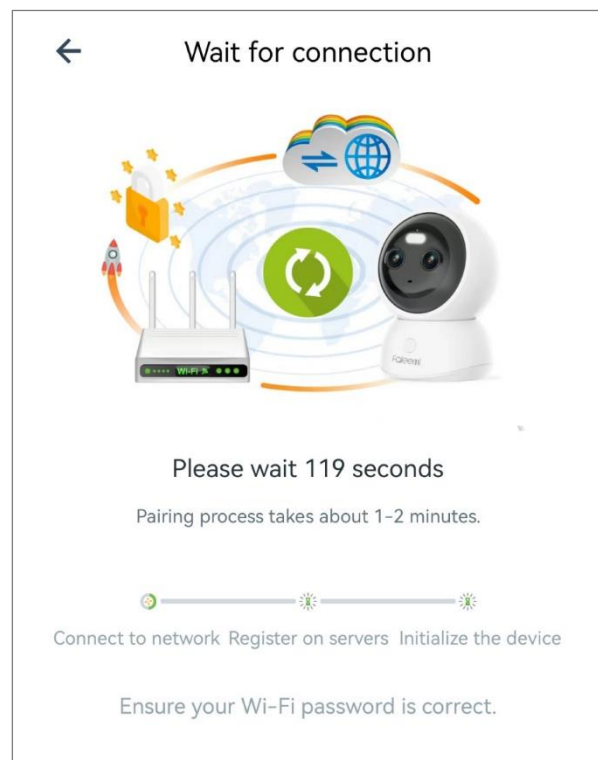
6. Your 2.4Ghz Wi-Fi name will appear. If it doesn't, please turn on your phone Location Services. Enter the correct Wi-Fi password and click **Next**.



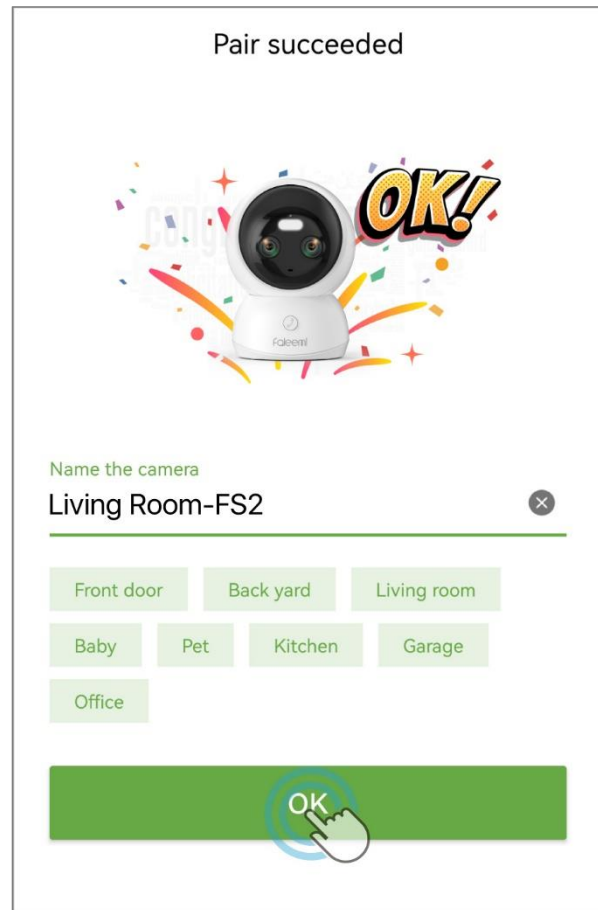
7. The App will pop up a QR code. Please use the camera to scan the QR code by holding the phone in front of the camera at about 4-12 inches. When you hear a tone, please tick "When you..." and click **Next**.



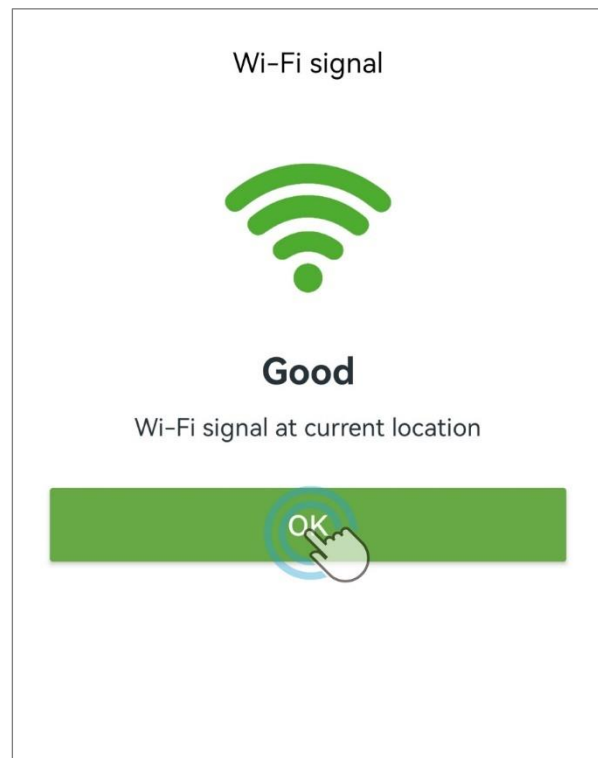
8. Wait for connection.



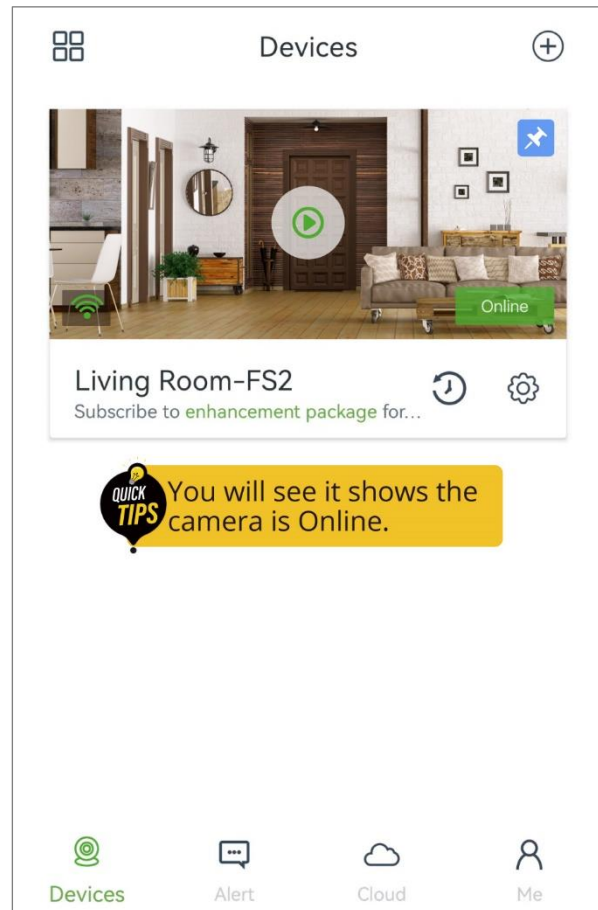
9. When you hear "The pairing is successful, you can start using the camera now", the App will move to a page where you can change the camera name (optional), and click **OK**.



10. The camera will detect the Wi-Fi signal strength of the current location. If the signal is poor, try placing it closer to the router. Click **OK**.



11. The device will indicate “Online” in the green box.
Congratulations! Your camera successfully set up. Click the image to view and control it.



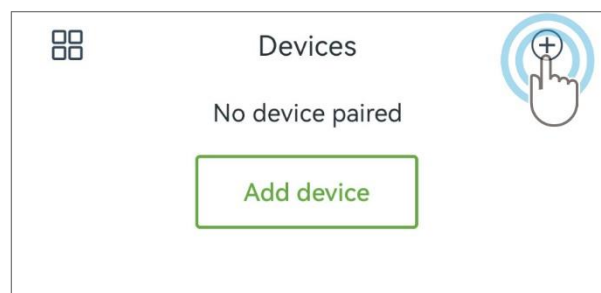
You can skip ahead to [\[8. Main interface\]](#) to gain further knowledge about your camera.

7.2.2. Setup Option 2: Wi-Fi connection by Soft-AP

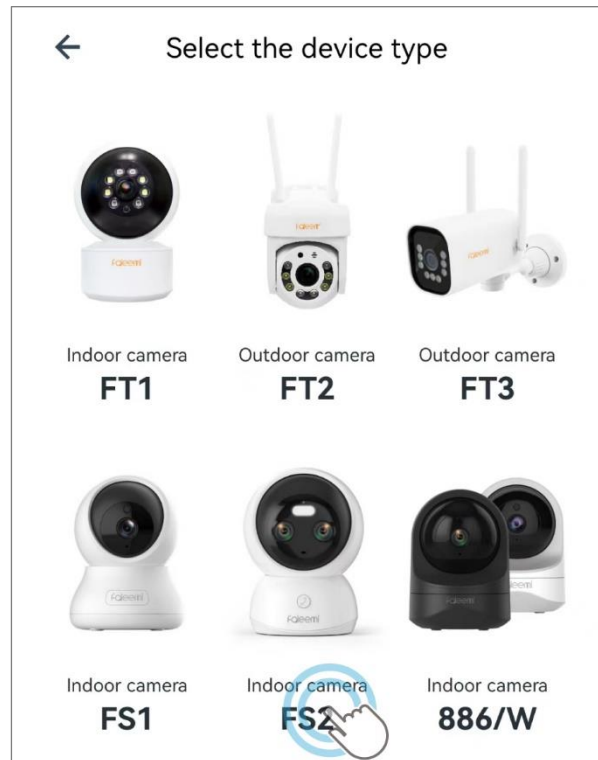
1. Place your camera near your Wi-Fi and power it up with the included adapter.



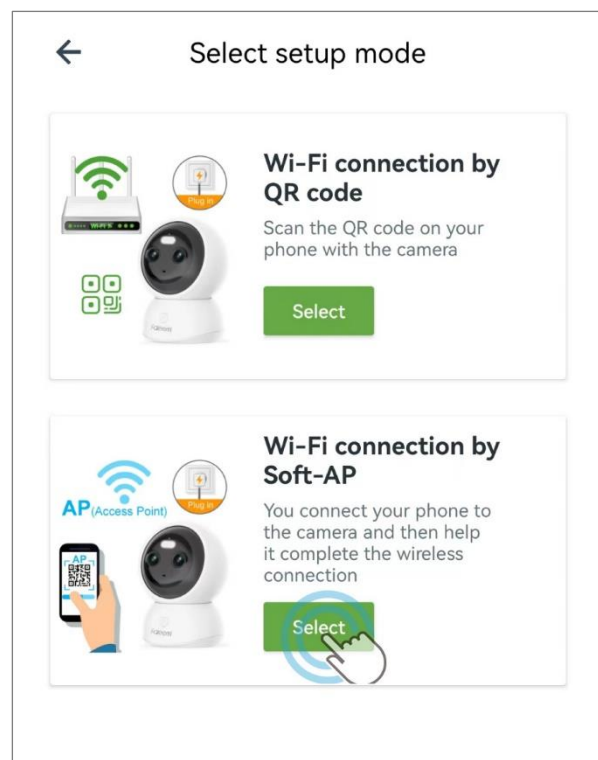
2. Click **[Add device]** or **+**.



3. Click **Your Camera Model**.




4. Select **Wi-Fi connection by Soft-AP** mode.



5. Please tick “**Make sure...**” and **Next**. If there is no light/tone, please reset the camera.

*You can find the detailed instructions about how to reset your camera in [page 103](#).

← Camera setup



Power on and check the LEDs/tone

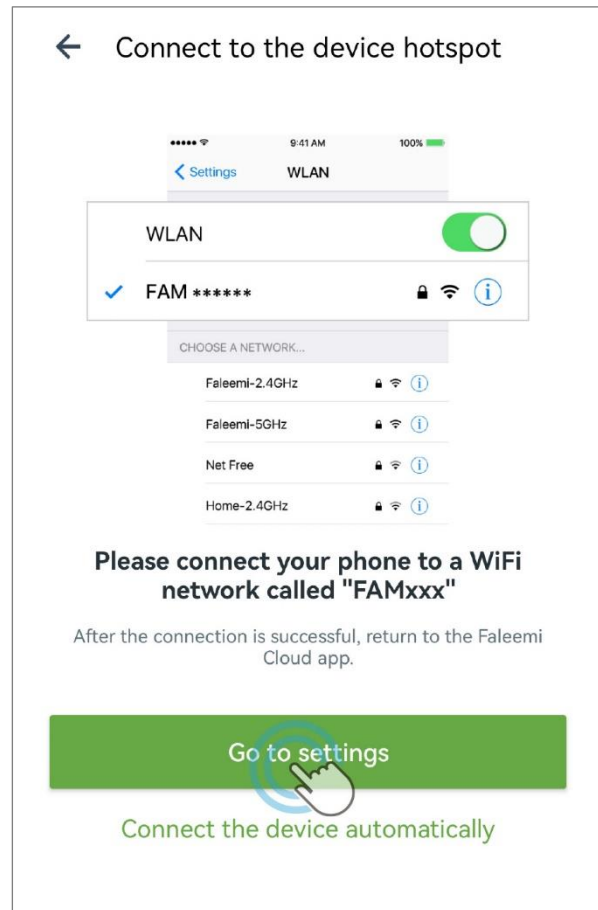
After resetting the device, check if the lights are flashing or you hear a tone.

Make sure the indicator is flashing or if you hear a tone

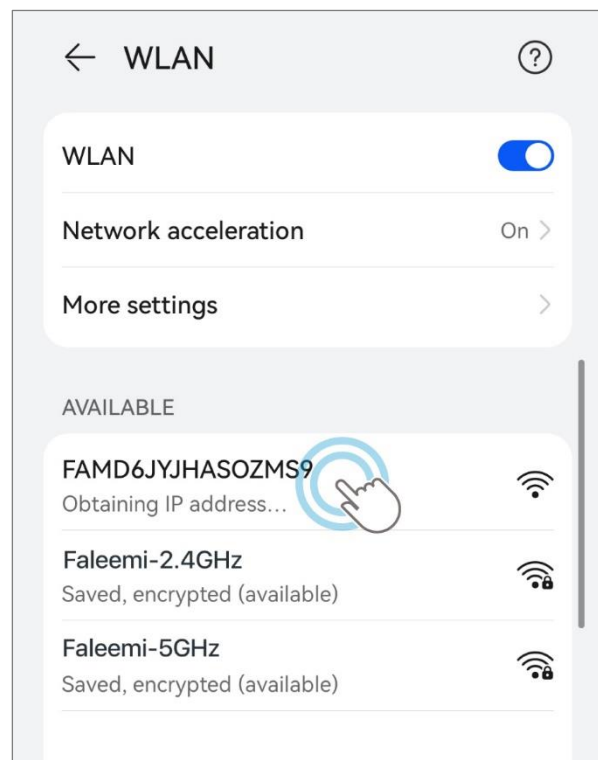
Next

Need help?

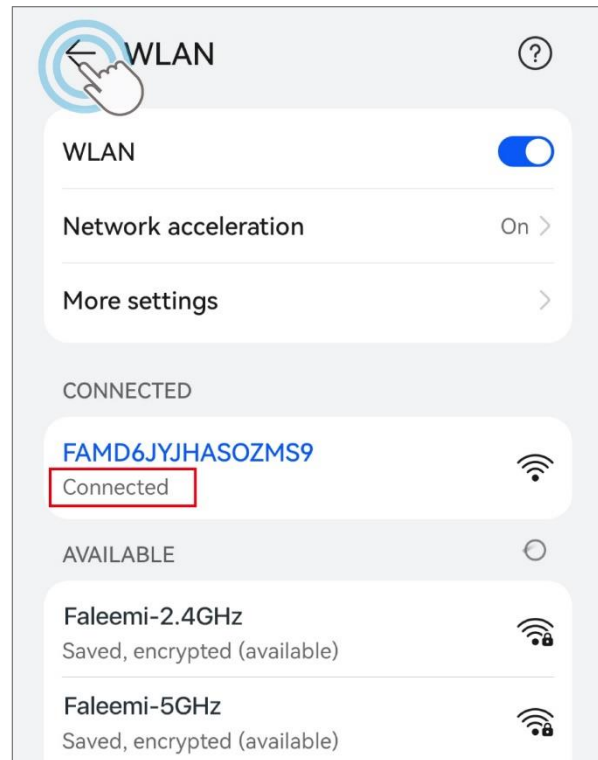
6. Click **Go to settings**.



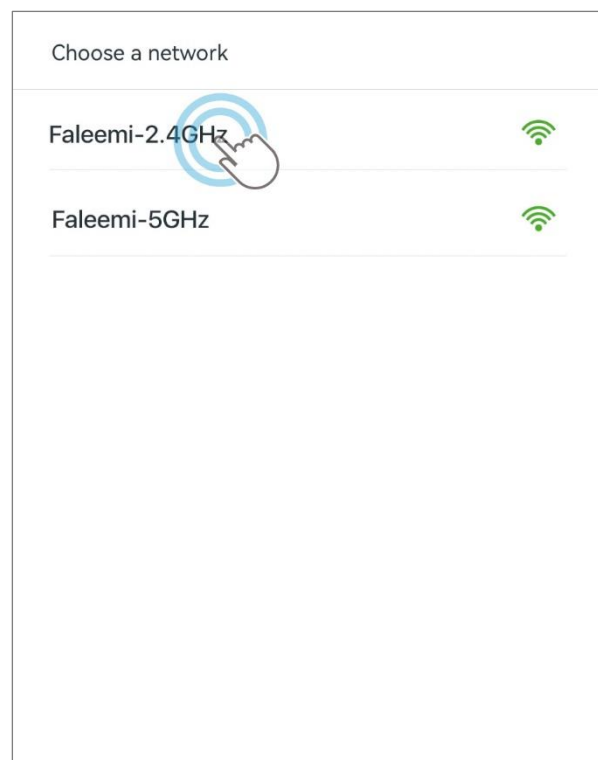
7. Click on the Wi-Fi hotspot that starts with **FAM....**



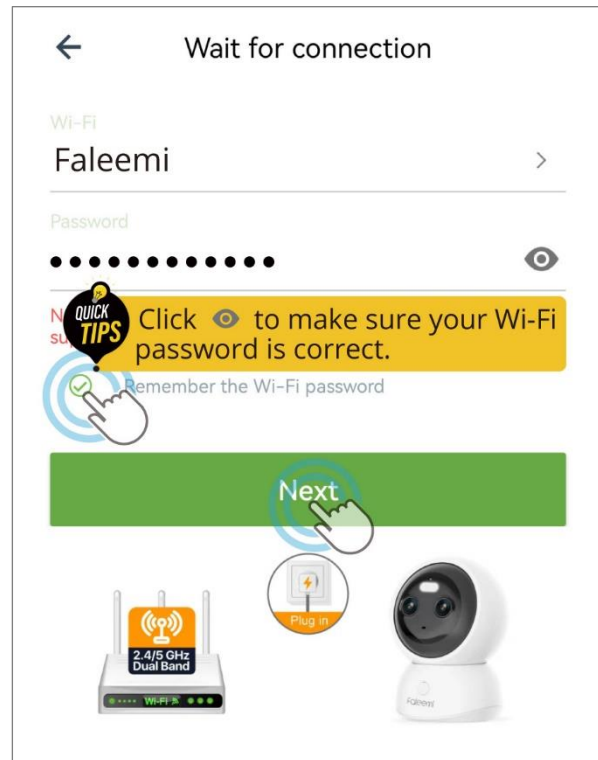
8. Once you have confirmed that you are successfully connected to the Wi-Fi hotspot, tap on <-.



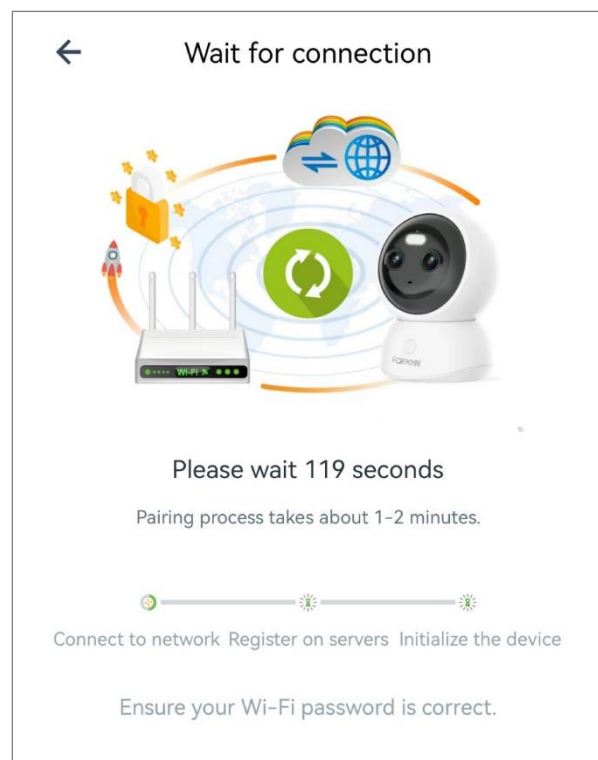
9. Select the name of the Wi-Fi you need to connect to.



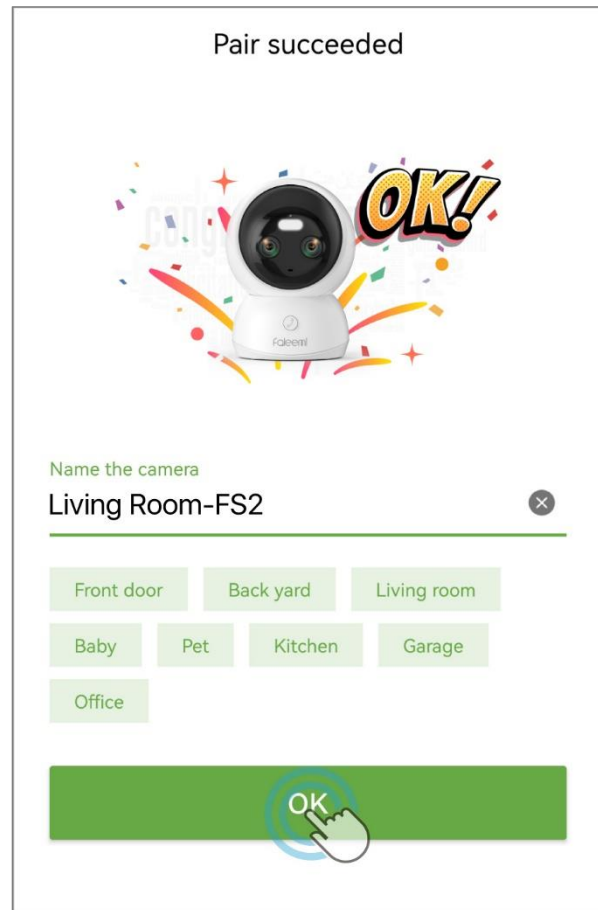
10. Your Wi-Fi name will appear. If it doesn't, please turn on your phone Location Services. Enter the correct Wi-Fi password and click **Next**.



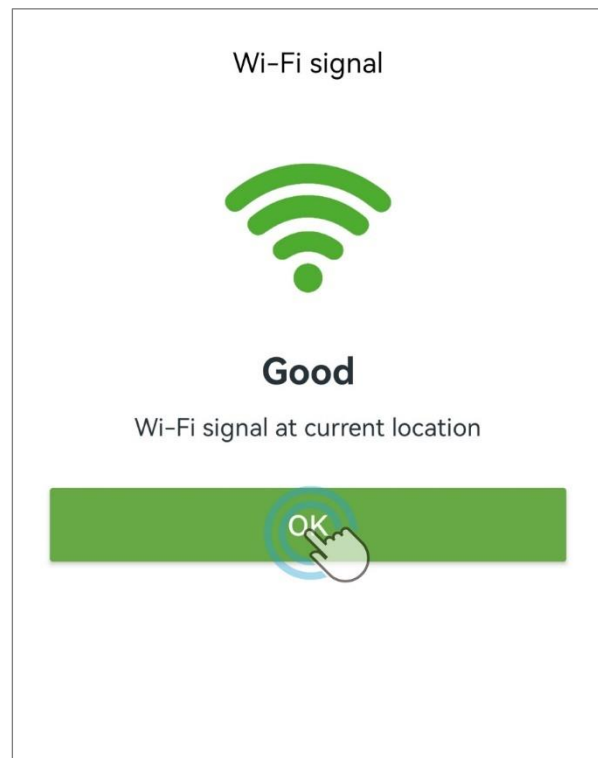
11. Wait for connection.



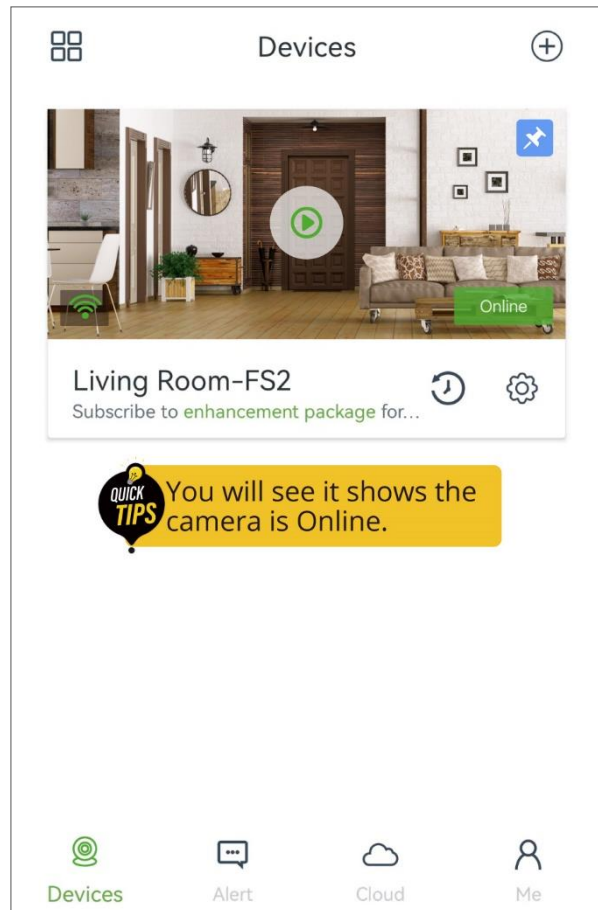
12. When you hear "The pairing is successful, you can start using the camera now", the App will move to a page where you can change the camera name (optional), and click **OK**.



13. The camera will detect the Wi-Fi signal strength of the current location. If the signal is poor, try placing it closer to the router. Click **OK**.



14. The device will indicate “Online” in the green box.
Congratulations! Your camera successfully set up. Click the image to view and control it.

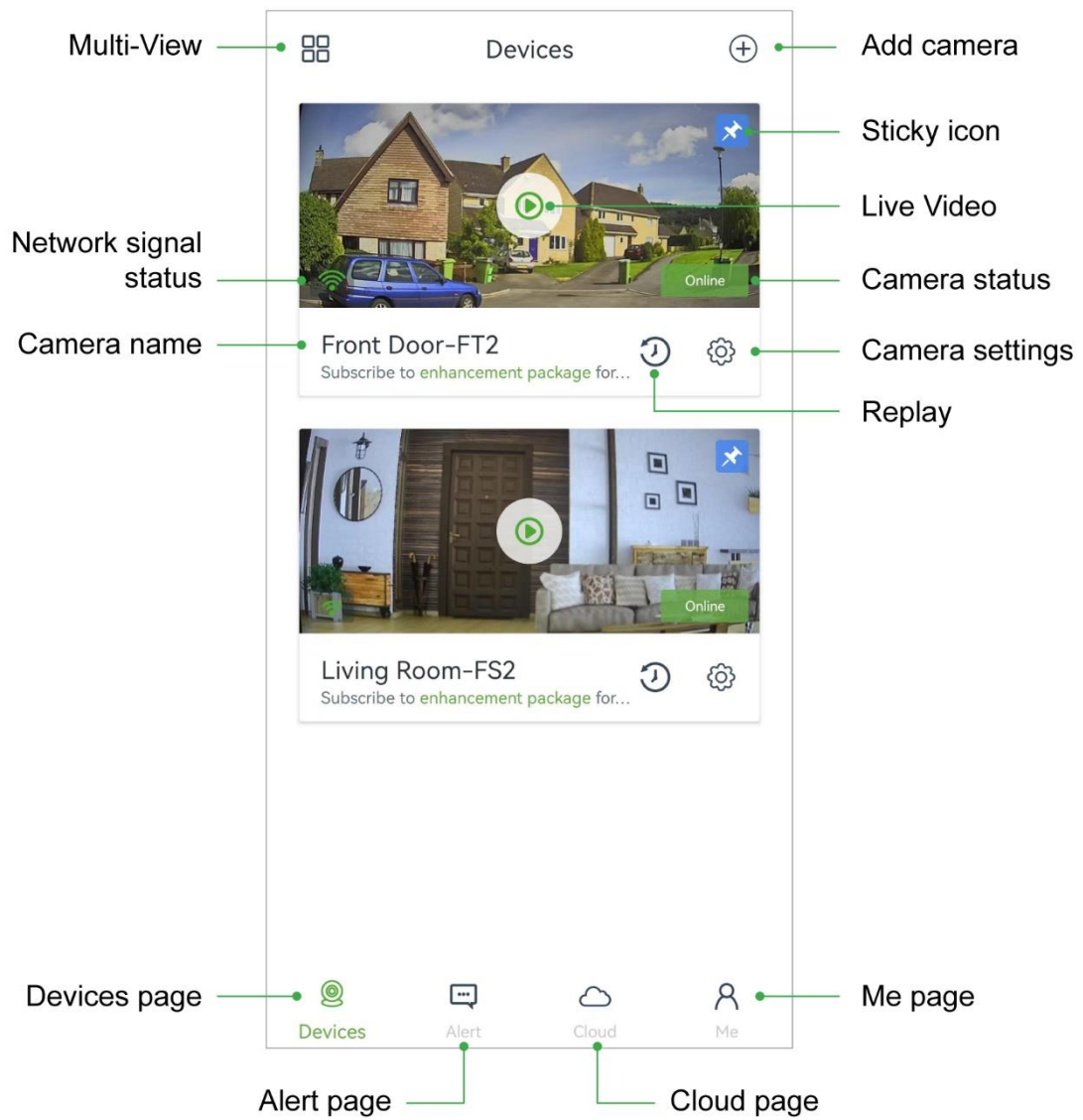


8. Main Interface











When you launch the Faleemi Cloud app, the Devices page displays.

8.1. Devices Page

You can see all the cameras here that you connected to your Faleemi Cloud account.



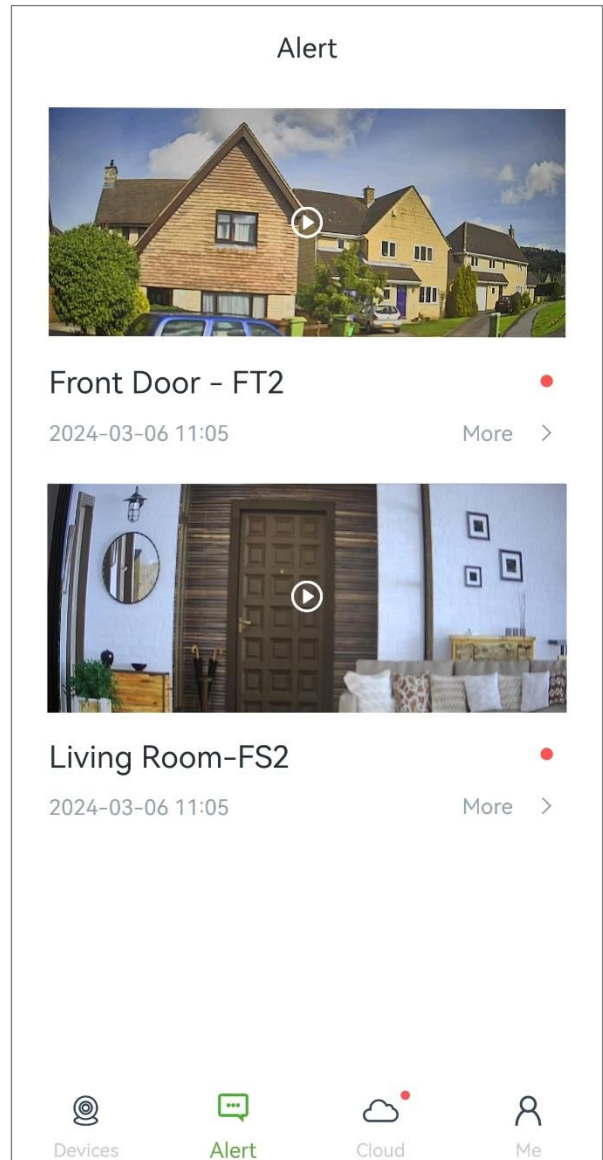
ICON Definitions

Icon	Features	Description
	Devices page	Display devices
	Alert page	Display alerts
	Cloud page	Display cloud recordings
	Me page	Display me
	Multi-View	You can monitor several cameras (Max.4) on the same screen at the same time
	Add Device	Add new devices
	Sticky icon	Pin the selected camera to the top
	Play Button	Tap the button to enjoy viewing and controlling of it
Front door	Camera name	You can customize the camera name
Online Offline	Camera status	Display camera connection status
	Replay	If you set the camera to record alarm videos on SD card or Cloud storage, you can playback the alarm videos from Replay. And you can also tap X1 to set accelerated playback.
	Camera Settings	For more information, please turn to the Settings page.

8.2. Alert Page

You can see the alerts from all the cameras here.

For more information about the alert settings, see [Alert](#) on page 31, [motion alert](#) on page 61.



ICON Definitions

Icon	Description	Icon	Description
	Alert		New unread alarm events
Nov.06.2020	Date and time		Play

8.3. Cloud Page

User plays the video recorded on cloud if there is a cloud plan subscribed. We offer the first 30-day for free so you can try the cloud storage service.

View videos anywhere

Videos can be viewed, downloaded and deleted anytime, anywhere, without being lost due to the camera being stolen or damaged.

No worries about capacity

Videos can be saved to the cloud in a loop without limit for 7 days (Basic Plan) or 15 days (Extended Plan) or 30 days (Pro Plan).

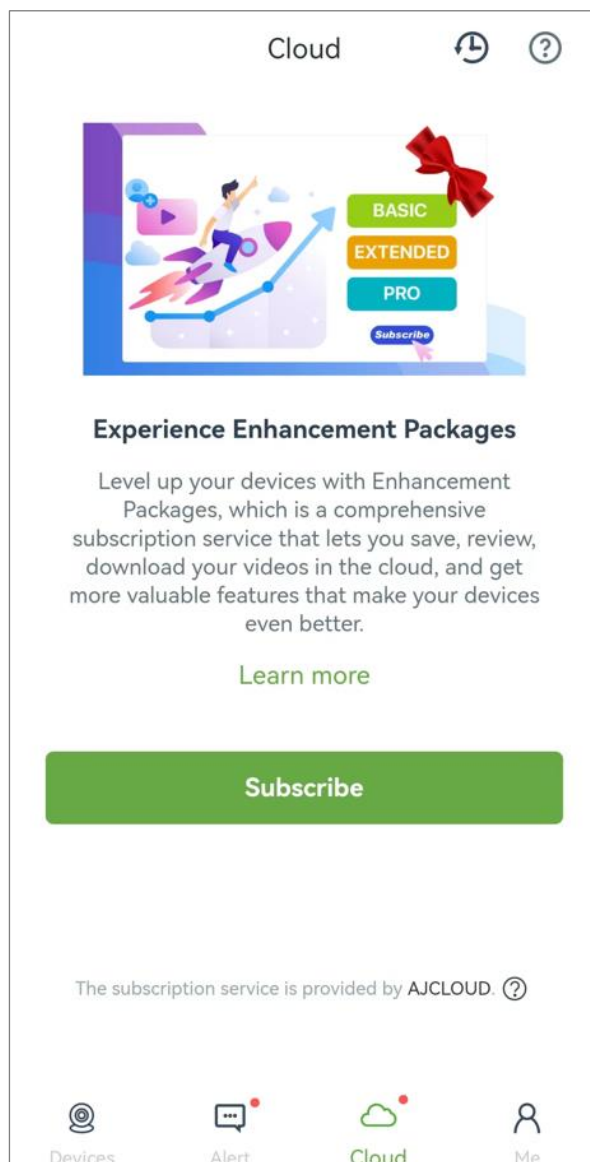
Motion detect mechanism

When it detects any motion, it will start to record and keep recording until no more motions detected. You will never miss any important events.



Paid service

You need to subscribe a plan to enjoy the cloud storage, and the new user can get a 30-day FREE trial at first time.

For more information, please refer to [\(11. Cloud Page\)](#)

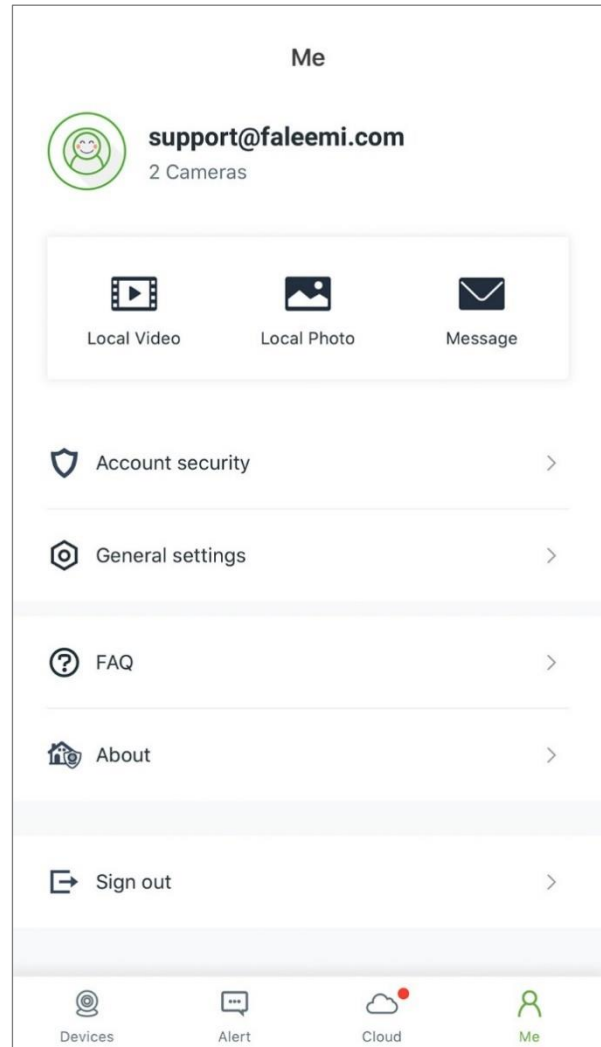


ICON Definitions




Icon	Features	Description
	About Cloud Storage	Information about the Cloud Storage.
	Subscribe cloud storage	You can try 30-day free trial or subscribe/cancel the cloud storage plan.







8.4. Me Page

Information about Faleemi Cloud account.



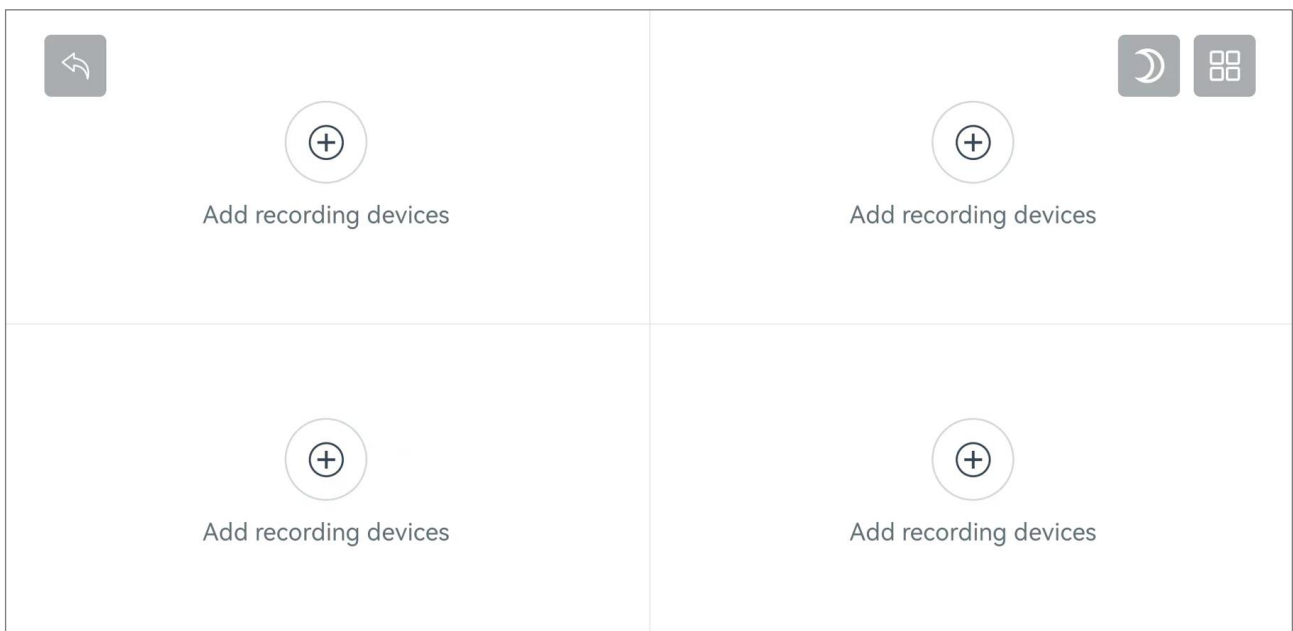
ICON Definitions

Icon	Features	Description
	Local Video	The alarm videos downloaded from the SD card or Faleemi Cloud App and the video recorded manually can be viewed here. And you can save them to your mobile album.
	Local Photo	The snapped photos can be viewed here. And you can also download the photos to your mobile album.
	Message	System Messages.



	Account security	Set Touch ID or Change Account Password.
	General settings	Set the Faleemi Cloud app Language and Message notification.
	Contact us	
	FAQ	Troubleshooting Frequently Asked Questions
	About	You can check the App version.
	Sign out	Sign out the Faleemi account.

For more information, see [Me page](#) on page 86.

8.5. Multi-View Settings



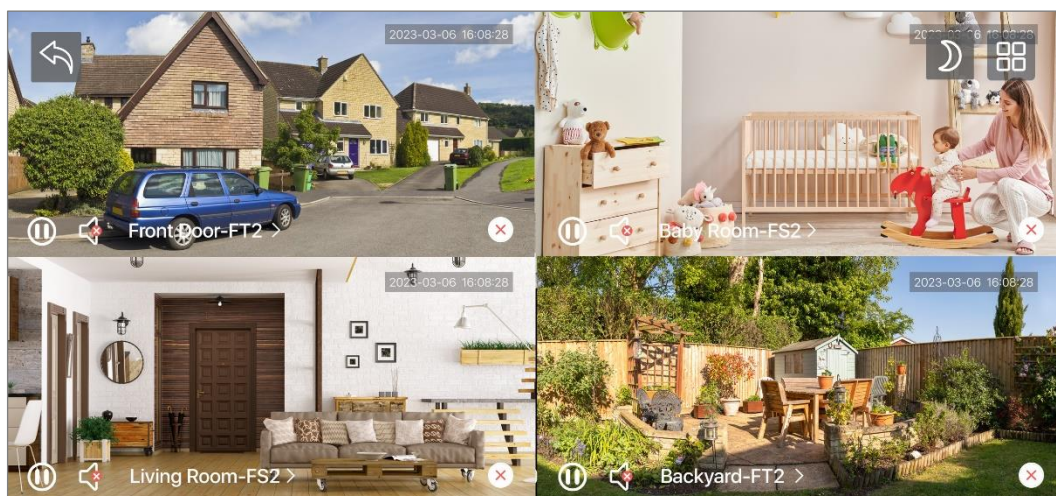
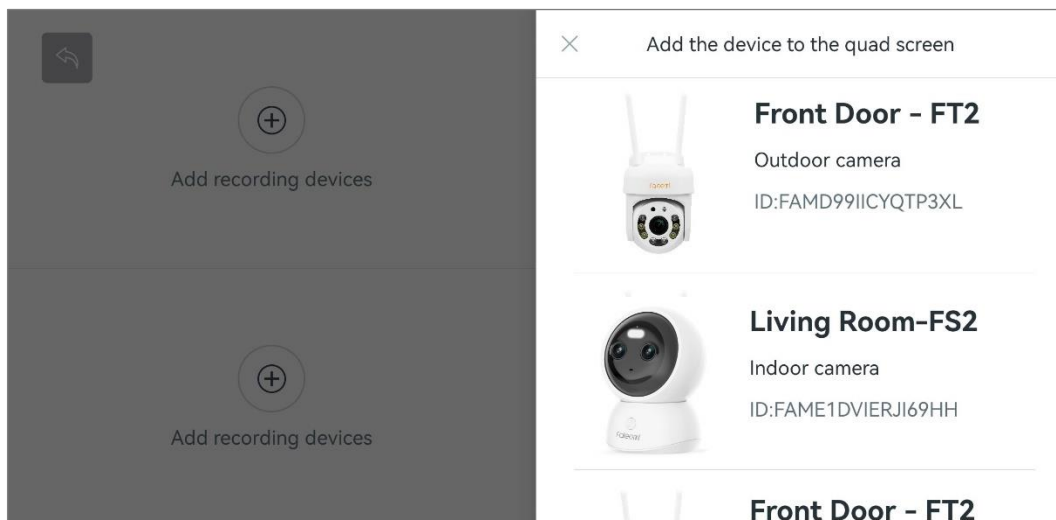
ICON Definitions

Icon	Features	Description
	Add	Add camera
	Back	Back

	Dark mode	Dark mode
	Refresh	When the camera is offline, tap “Refresh”, the camera will try to reconnect.
	Play/Pause	
	Delete	Delete camera from the 4 multi-view pages.

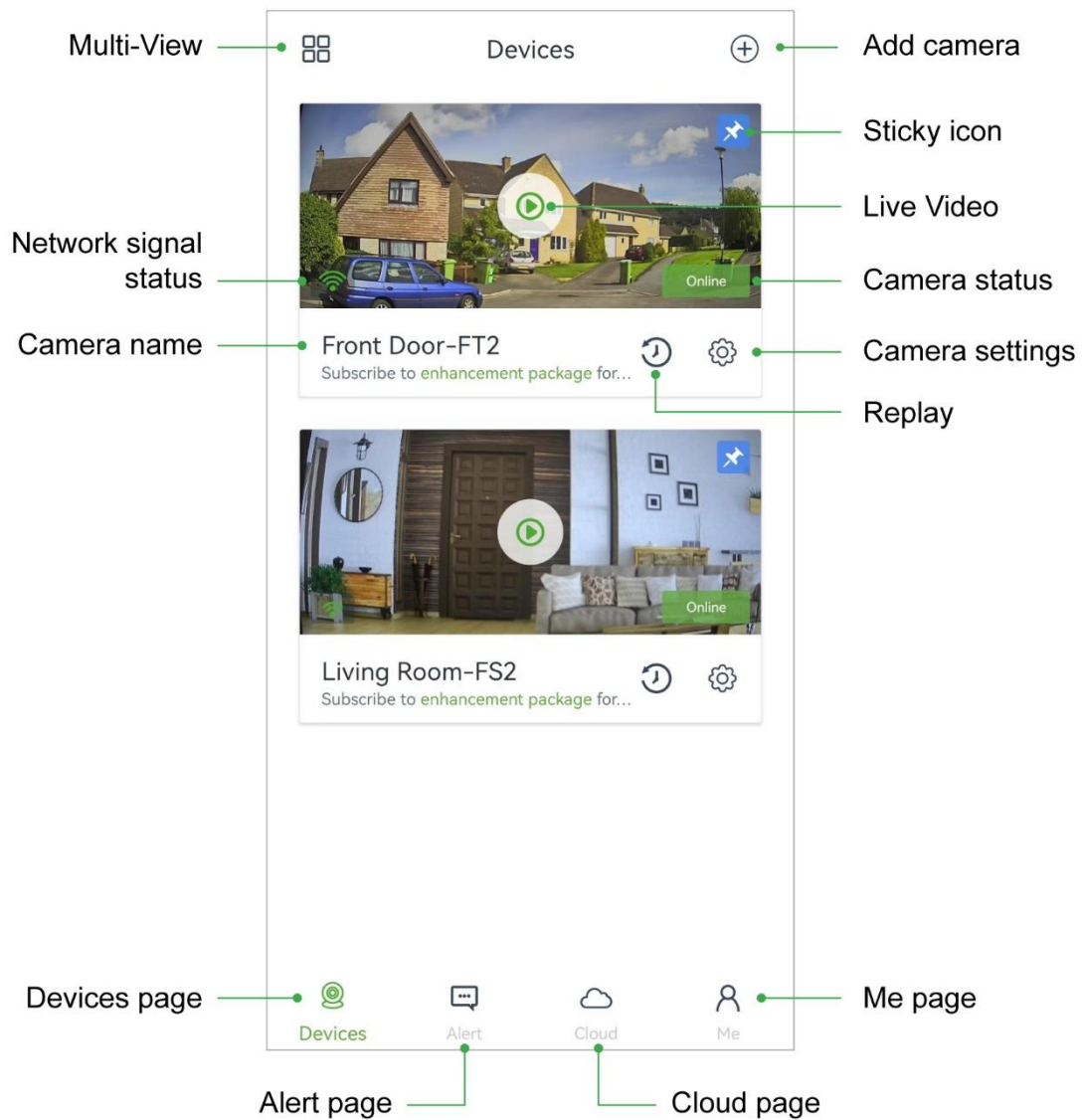
Add camera to quad screen

Tap to add the cameras to quad screen.



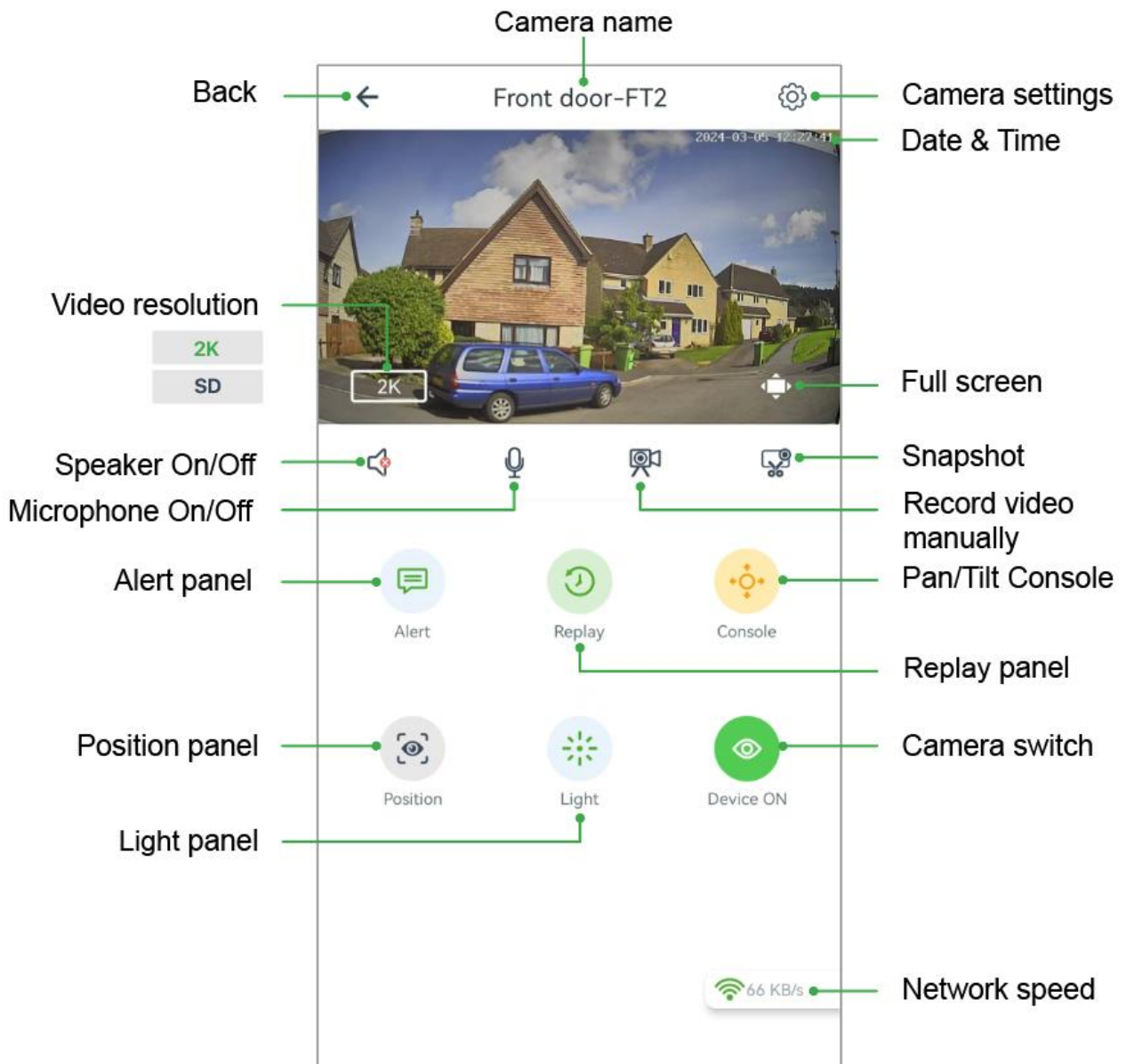
Tap to go back homepage.

9. Camera Functions



Tap the camera name or the image to enter "Live video panel" page.

Live Video panel








Full screen



ICON Definitions

Icon	Features	Description
	Back	Back to the previous page.
	Camera Settings	For more information, please turn to page 44.
2020-07-04 09:10:22	Camera date	Camera date & time
	Video resolution	SD: Standard Definition FHD: Full High Definition
	Full screen	Full screen
	Speaker	Speaker On/Off
	Microphone	Hold to talk
	Record	Record video manually / Recording
	Snapshot	Snapshot

	PTZ Control	Tap the arrow to control PTZ.
	Console	Console page
	Position	You can set favorite positions to move the camera to the ideal position with a single tap.
	Alert page	Display alert
	Replay	If you set the camera to record alarm videos on SD card or Cloud storage. You can playback the alarm videos from Replay.

9.1. Alert

If you turn on motion alert, it will record 10-sec clips on your Faleemi Cloud App when there is any motion. You can check the alarm videos of the latest two days here for free.

If cloud service is subscribed, you can check the recent 7 days alarm videos. If more than 7 days, please go to Cloud page to replay the alarm video (Extended Plan or Pro Plan).

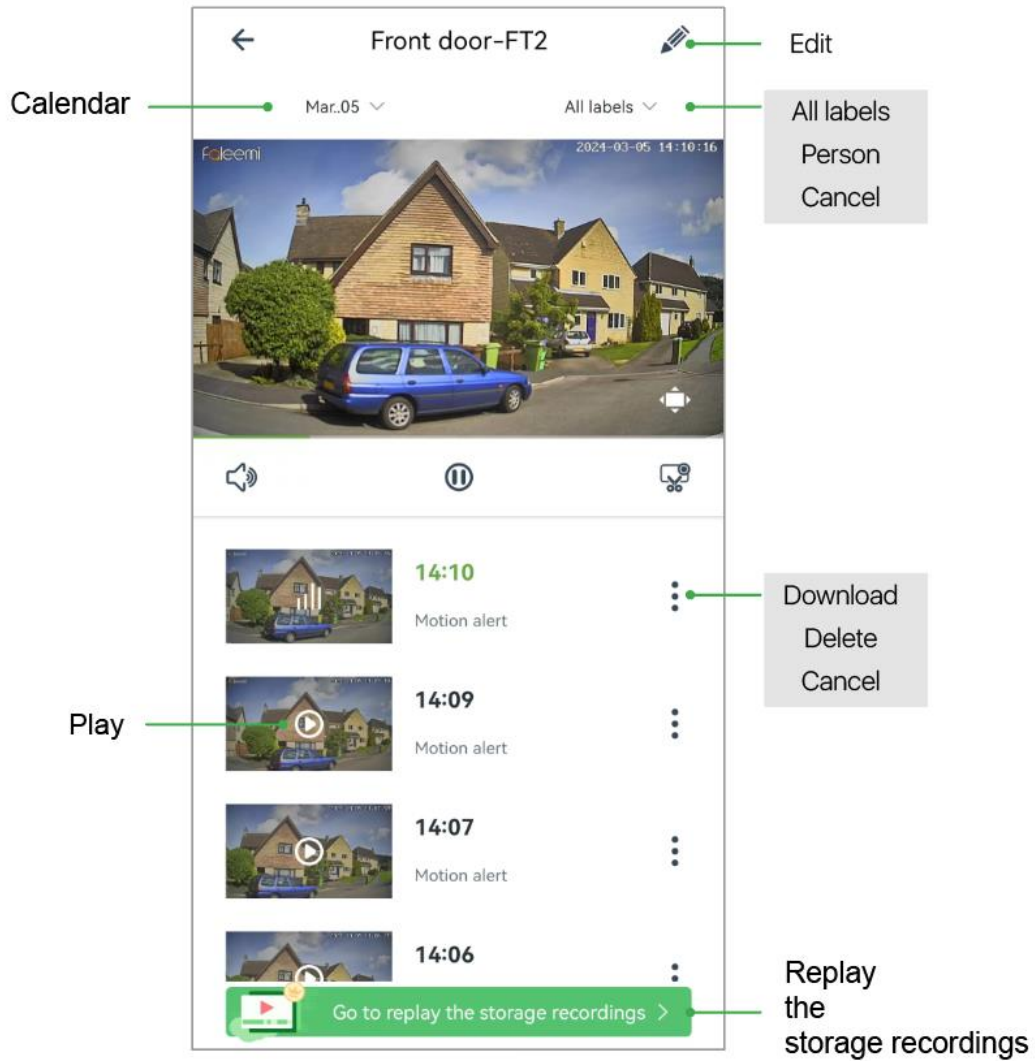


Calendar

Play

More

Show more




ICON Definitions


Icon	Description	Icon	Description
	Alert		New unread alarm events
	Calendar		Date of recording
	Edit		Speaker On/Off
	Play		Pause
	Snapshot		Selected


	Delete		Download
---	--------	---	----------

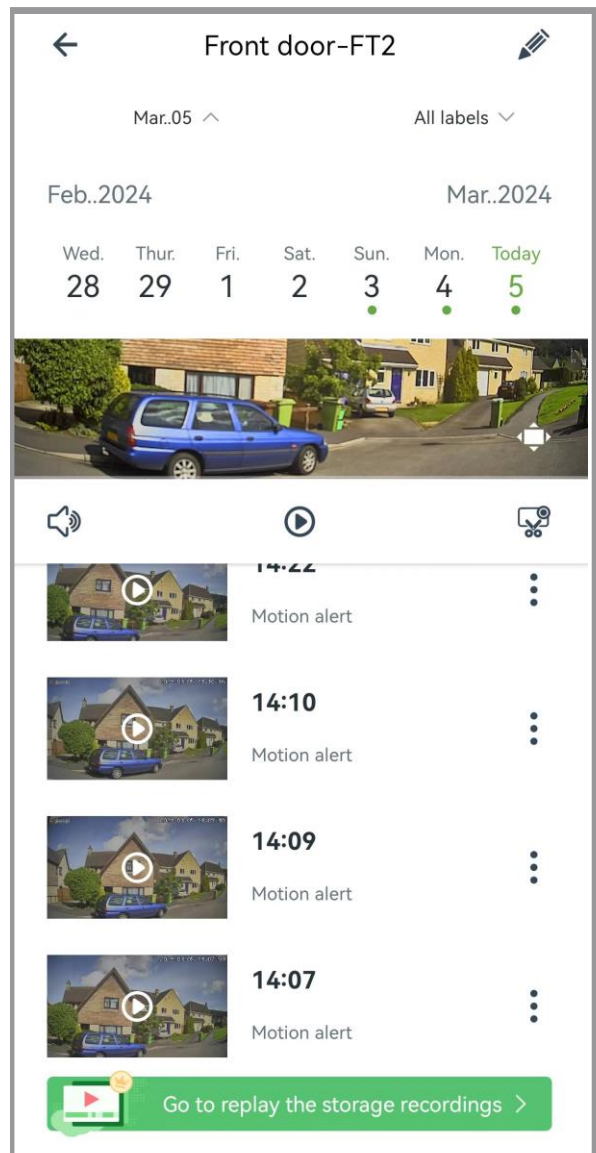
9.1.1. View alert video

Tap Calendar to find highlighted (green dot ●) dates.

Tap  to play alert video in a new page. The


 turns green when you are playing the

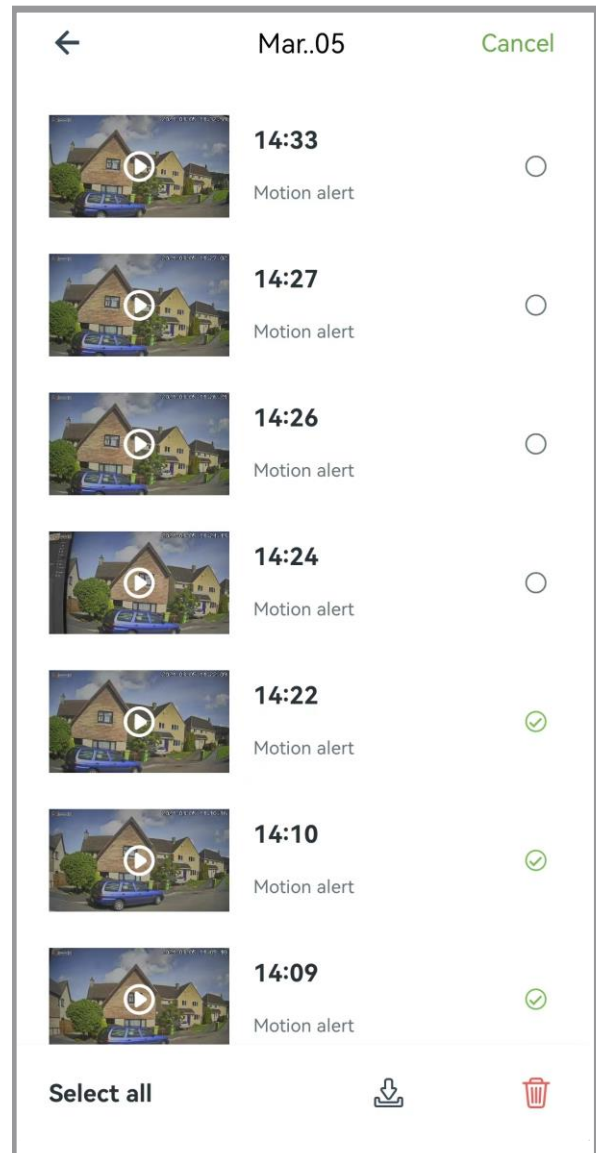
video. Tap  in other videos, it will play the other videos. Tap Calendar to show highlighted (green dot ●) dates when there are recordings. Tap on the date, it will show all the motion events of this date.



9.1.2. Edit alert video (delete or download alert video)

Tap  to tick / select all, delete ()

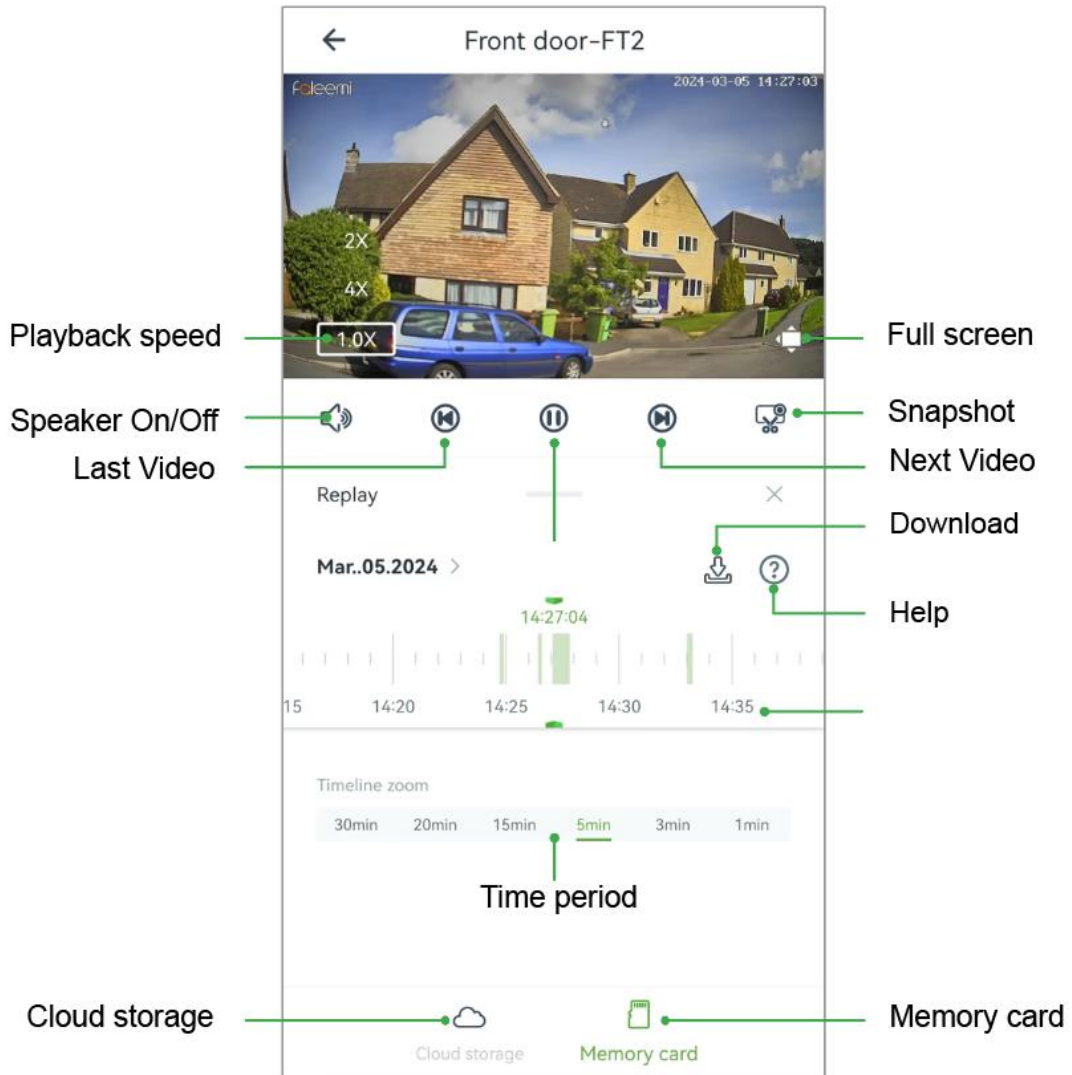
the videos or download () the videos to Local Video (You can go to Me->Local Video to view).



9.2. Replay

If you've inserted the memory card (not included) or subscribed the cloud service and turn on Motion detection, the camera will record the alarm videos on the memory card or cloud. You can use the timeline, the calendar to find and view specific recordings.

You can tap  or the bottom  in first page to go to playback page.





Full screen



ICON Definitions

Icon	Features	Description
	Play speed	You can tap 1X, 2X, 4X to fast forward the recorded alarm video.
	Play/Pause	Tap it to play/ pause the video
	Previous/Next	Tap it to the previous/next video
	Snapshot	Capture pictures. You can go to [Me] → [Local Photo] to view them and save them in your mobile album.
Mar..05.2024	Calendar	Tap a highlighted (green text) date to show up the Timeline.
	Green dot	Date of recordings
	Timeline	Pull the timeline left and right to find and view specific recordings. The green bars show that there are recordings, while gray one indicates that there is no recording.
	Timeline	Tips: pinch-to-zoom adjusts Timeline scale.
	Delete	Delete the alarm videos saved on SD card. You can select the fragment that you want to delete or delete the whole day recordings.

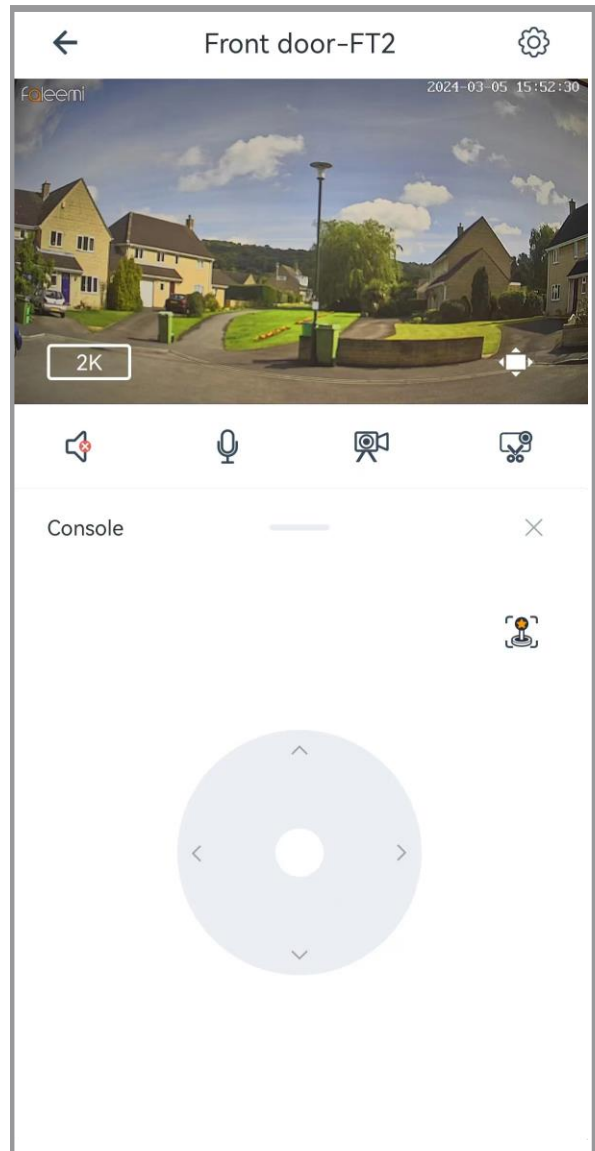
	<p>Download</p>	<p>Download the alarm videos on SD card to Local Video. Then you can go to [Me] → [Local Video] to view them or save them in your mobile album.</p>
	<p>Help</p>	<p>Useful tips</p>

9.3. Console

Tap the arrow to control PTZ.

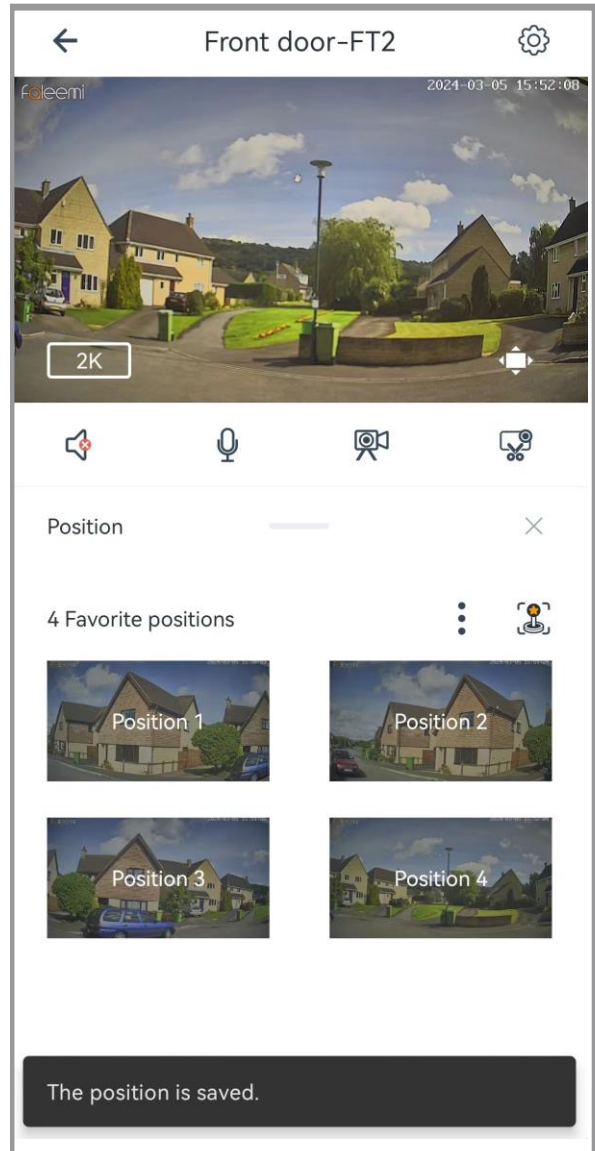
Tap the arrow: The camera moves slightly in the appropriate direction

Press and hold the arrow: The camera moves continuously and fast in the appropriate direction




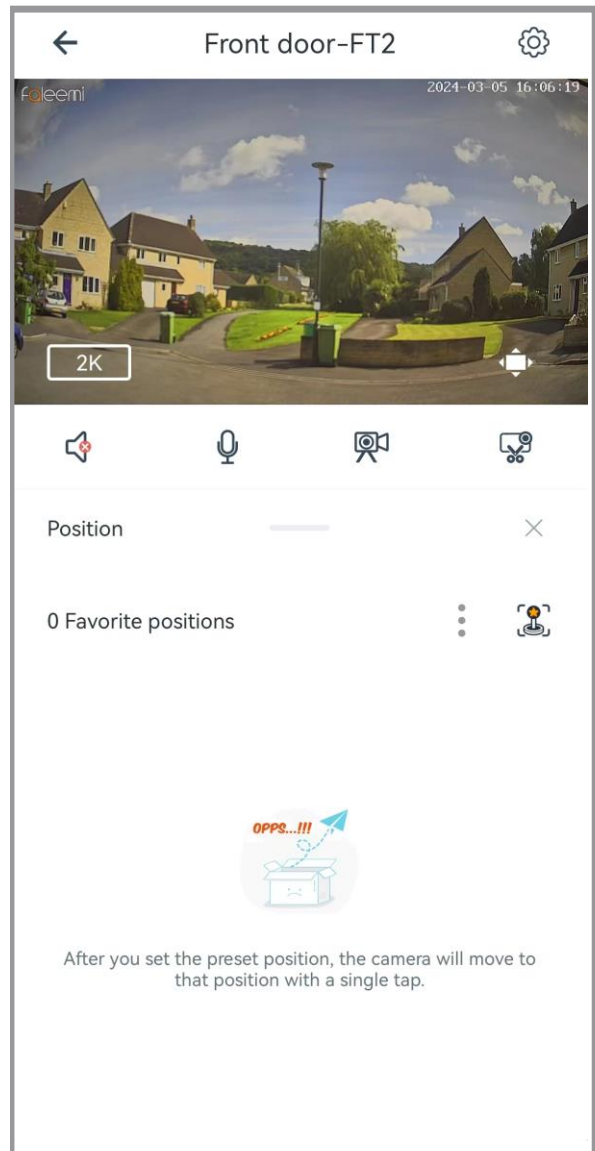
9.4. Position

You can set favorite positions to move the camera to the ideal position with a single tap. The position preset allows you to set 4 favorite positions so you can quickly tap one button and it will automatically pan over to that position.




a. Set presets

If you want to add the new position, in Console page and move the camera to other position, and tap  to **add the new position**.




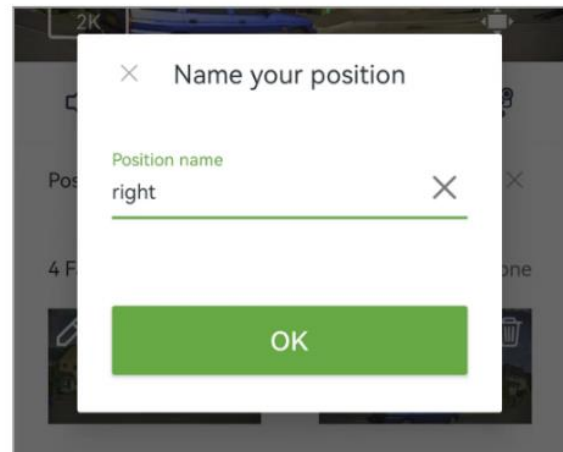
b. Name/Delete presets

If you want to edit the positions, please go to Position page and tap  to edit it.




Give each position a name

Tap , enter the position name in the popped-up window, Tap **OK** and **Done**.



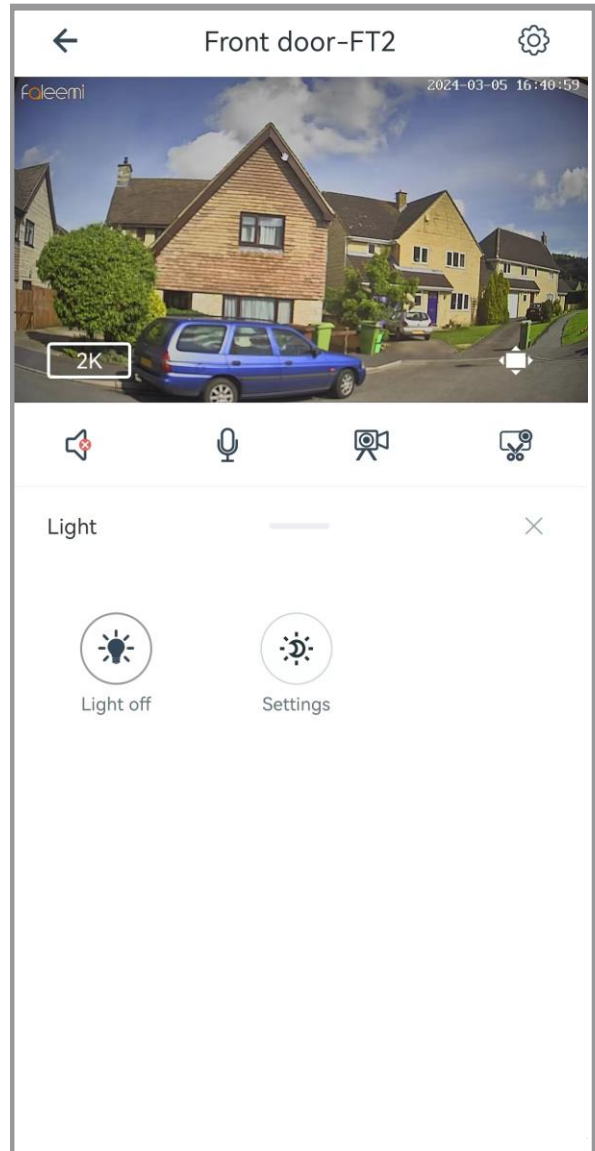
Delete Positions

Tap  to delete the position. Tap **Done** to confirm it.




9.5. Light

You can turn on/off the spotlight in the page of Light and Night Vision.



ICON Definitions

Icon	Features	Description
	Light Off	The built-in spotlight has been manually turned off.
	Light On	The built-in spotlight has been manually turned on.
	Light Settings	Light and night vision settings.

Light and night vision settings

You can set the mode you prefer to. We recommend "**Intelligent Light**" mode.

Auto infrared mode

When the light is poor, the infrared lights are automatically used to fill the light to enter the night vision mode. The image is black and white.

Intelligent light

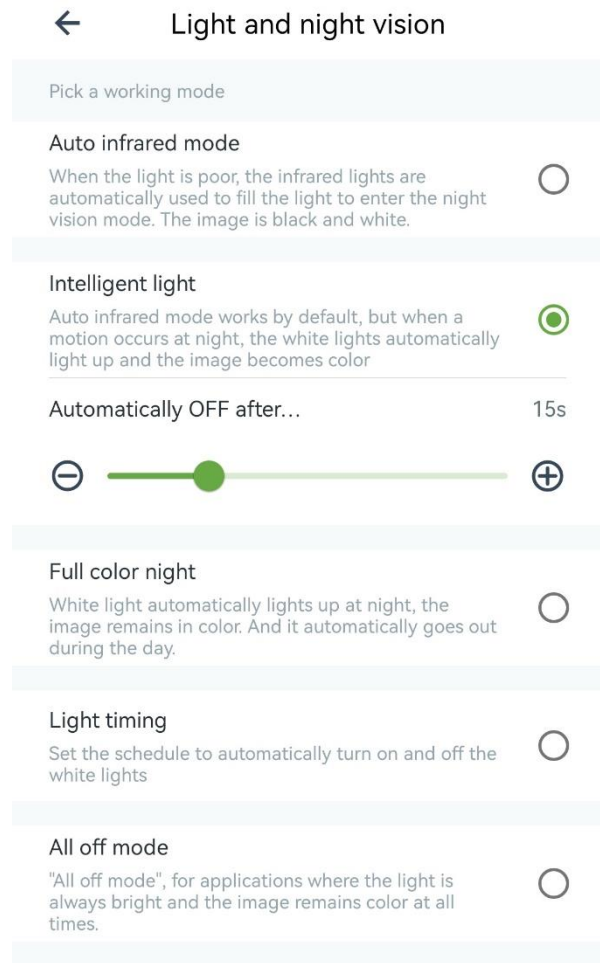
Auto infrared mode works by default, but when a motion occurs at night, the white lights automatically light up and the image becomes color.

Full color night

White light automatically lights up at night, the image remains in color and it automatically goes out during the day.

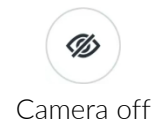
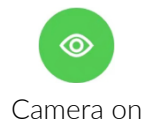
All off mode

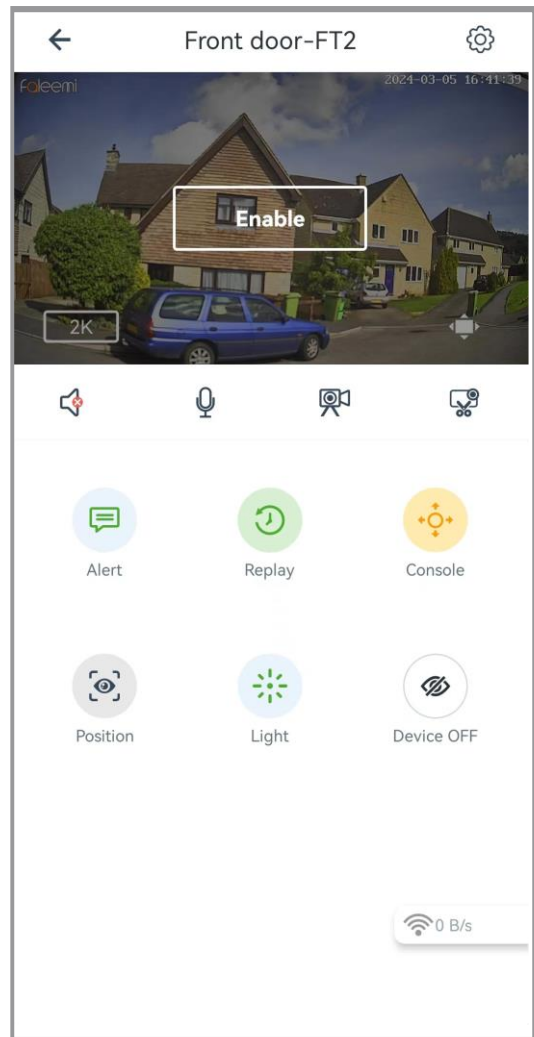
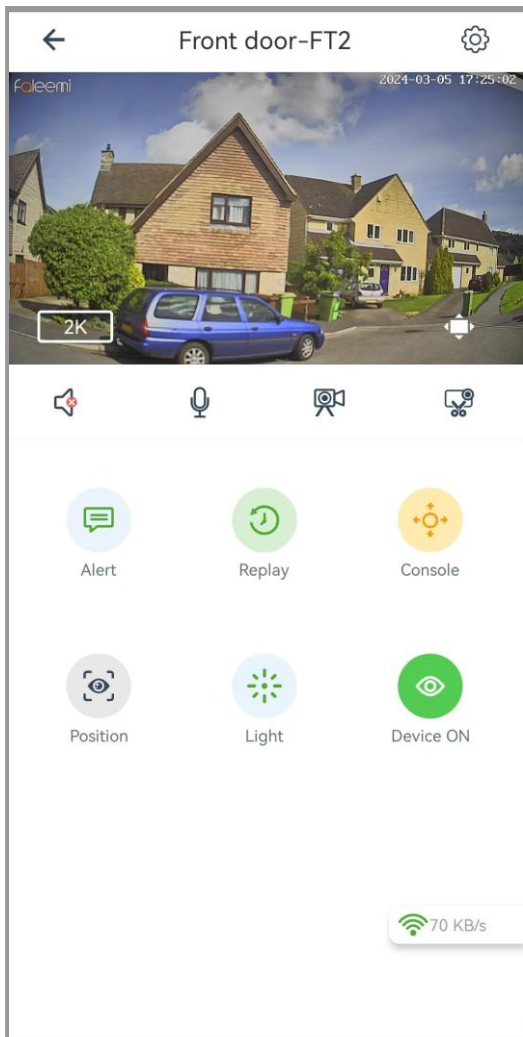
"All off mode", for applications where the light is always bright and the image remains color at all times.



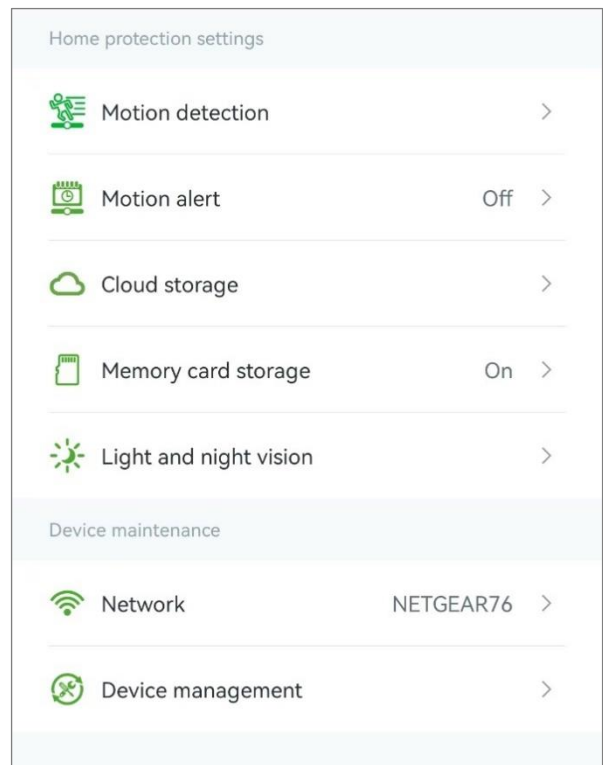
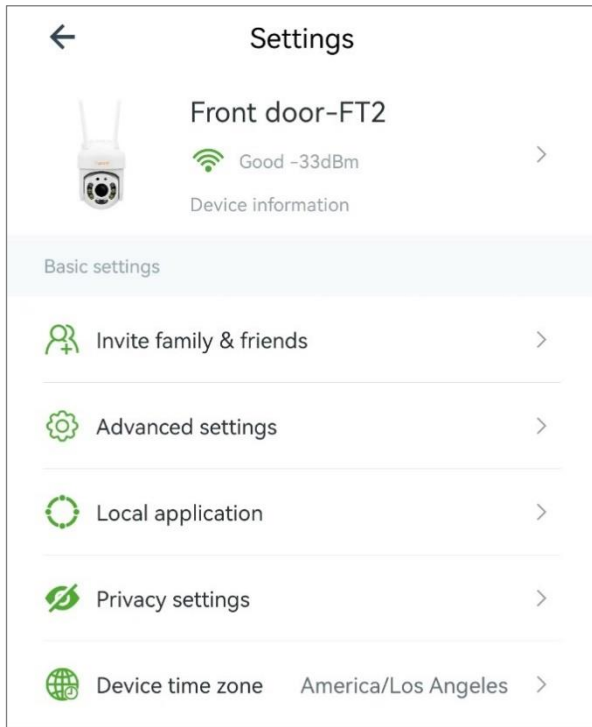
9.6. Device ON/OFF

Turn the camera ON/OFF remotely. If you want to disable the camera temporarily, you can select off. At this time, the camera will not be viewed, it will not record and send the alert, etc. But you can view the previous recorded videos/photos.



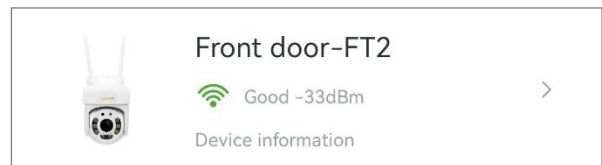


9.5. Camera Settings*



9.5.1 Device information

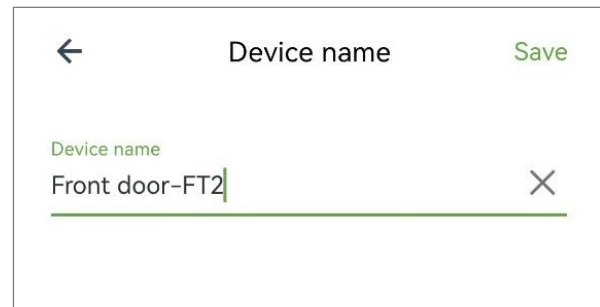
You can check the camera's Wi-Fi signal, edit device name, check the device ID, Firmware Version, IP Address, Wi-Fi MAC Address.





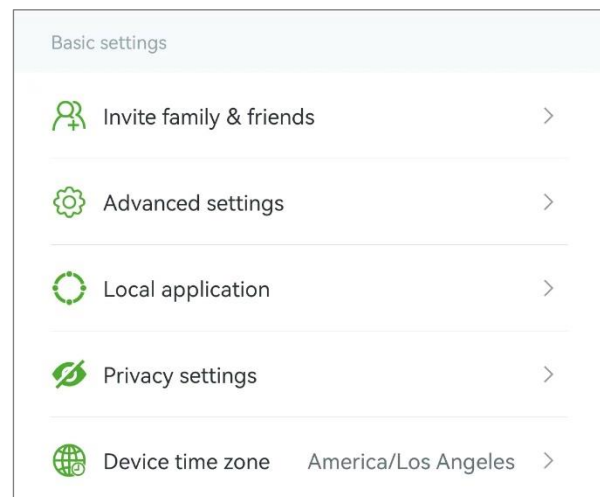
9.5.1.1 Device name

You can change the device name here.



9.5.2. Basic settings

You can do Basic settings



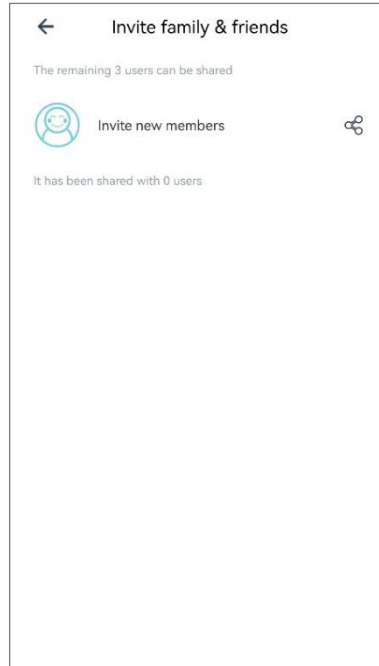
9.5.2.1 Invite family & friends

Invite: You can invite your family or friends to view the feed of your camera. (You can also stop sharing video on this page)

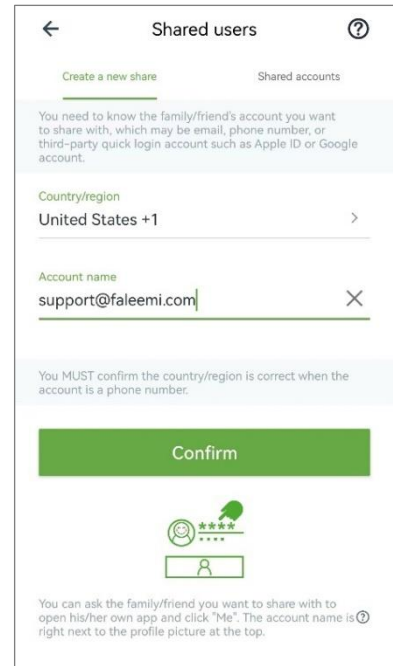
1. Tap **Invite family & friends**



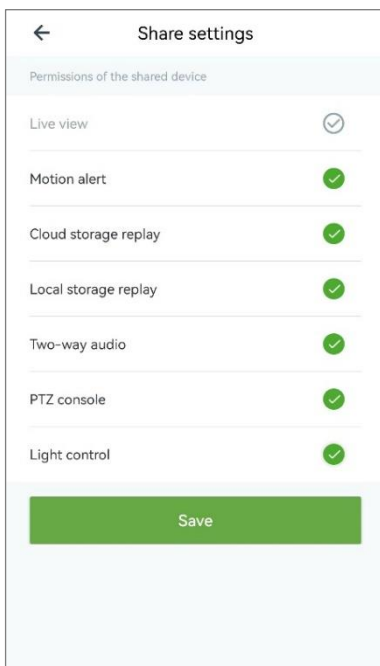
2. tap 



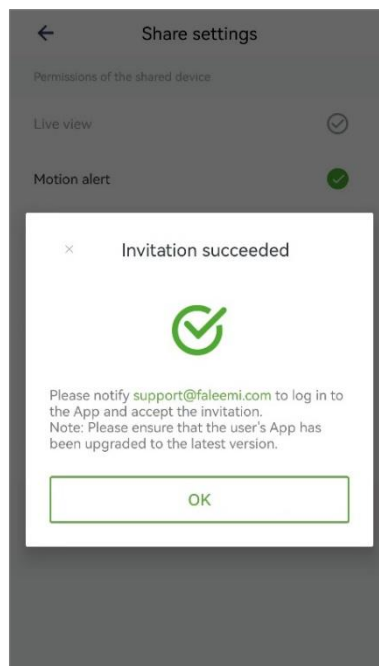
3. Enter the account you want to share with



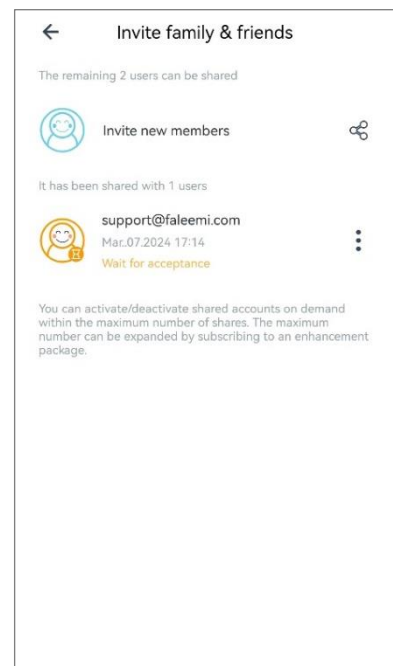
4. Permissions of the shared device, tap Save.



5. Invitation succeeded, tap **OK**



6. Wait for acceptance, tap ... to do the Permissions settings, Reinvite/Delete the invitation.

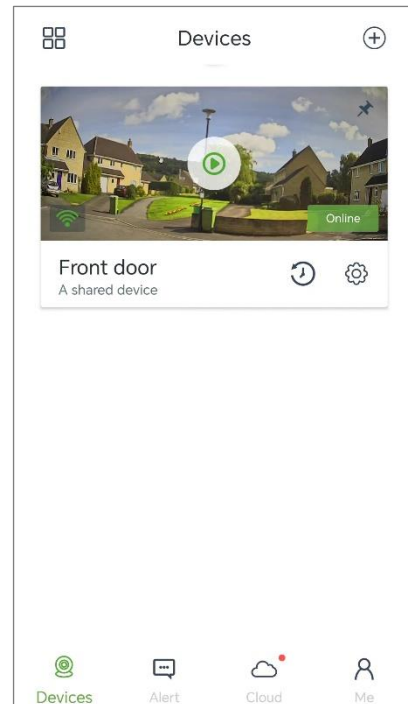
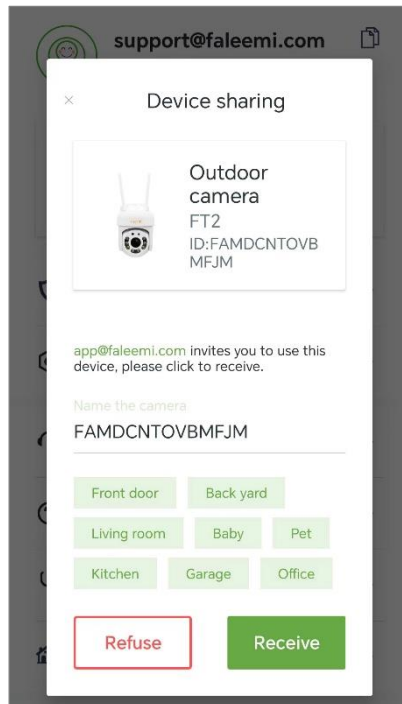


Accept the sharing on the family/friends Faleemi Cloud App

Please share below instructions to your family members and they will know how to accept this invitation.

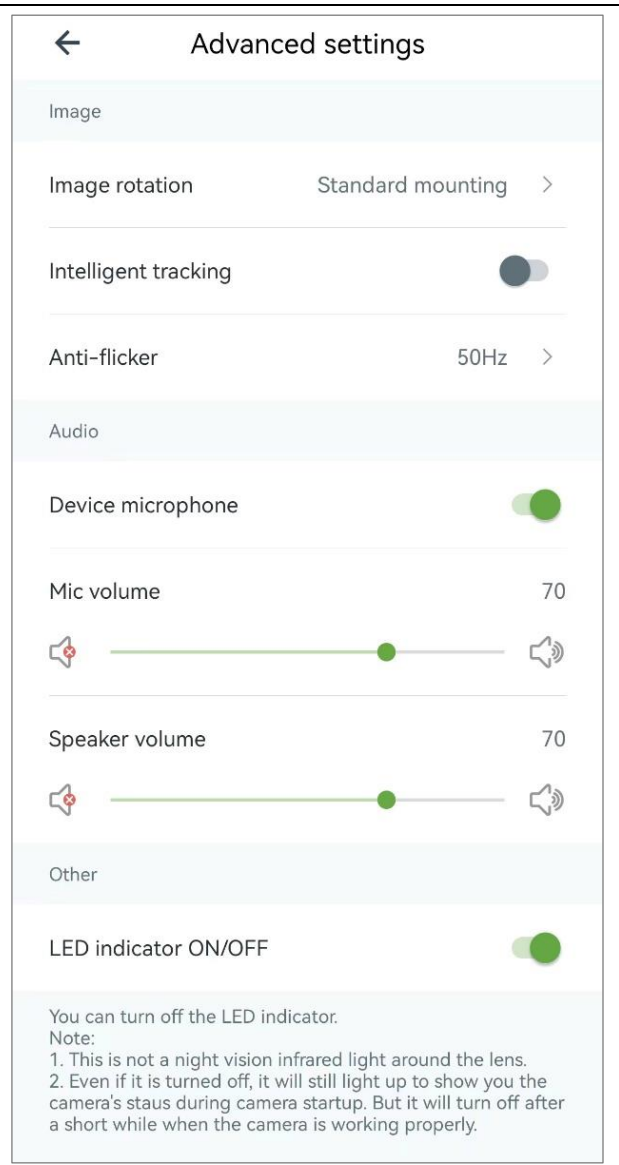
Note: Your family/friends should register a Faleemi Cloud account before they can accept your invitation).

1. In your family/friends Faleemi Cloud, it will pop up the Device Sharing window, tap Receive
2. Your family/friends can see the camera now.



9.5.2.2 Advanced Settings

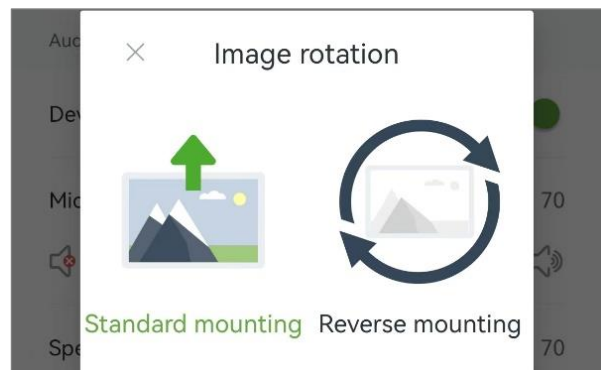
You can do the settings of Image rotation, Intelligent tracking, Anti-flicker, Device microphone, Mic volume, Speaker volume and LED indicator ON/OFF.




9.5.2.2.1 Image rotation

You can rotate the image if the camera is installed upside down.

Note: Do not flip unless installed indoors (It will not be waterproof if you install it upside down)



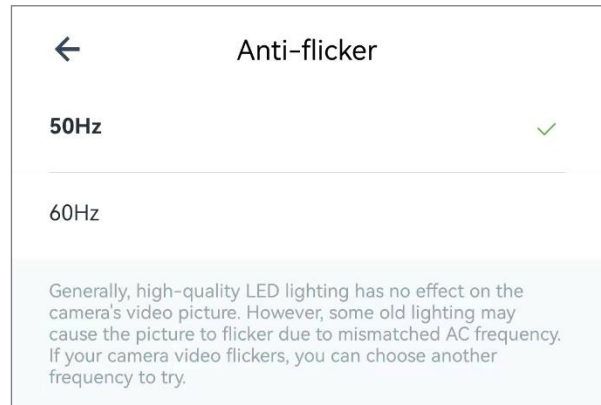
9.5.2.2.2 Intelligent tracking

Switch it on to Enable Intelligent auto tracking 



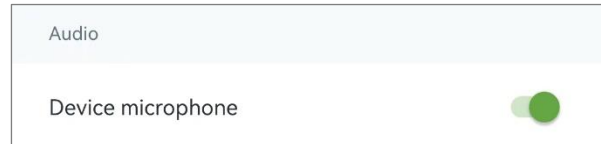
9.5.2.2.3 Anti-flicker

Default AC frequency is 50 or 60Hz. (Adaptive in different regions)
Generally, high-quality LED lighting has no effect on the camera's video picture. However, some old lighting may cause the picture to flicker due to mismatched AC frequency. If your camera video flickers, you can choose another frequency to try.



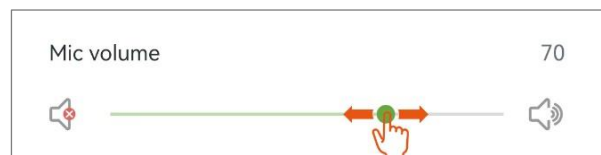
9.5.2.2.4 Device microphone

If the camera microphone is not working, check to make sure the Camera microphone is enabled



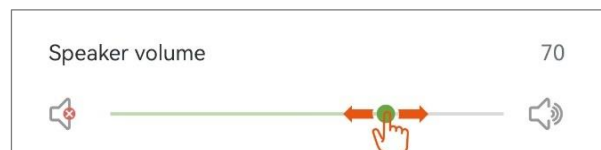
9.5.2.2.5 Mic volume

You can adjust the microphone volume here.



9.5.2.2.6 Speaker volume

You can adjust the speaker volume here.



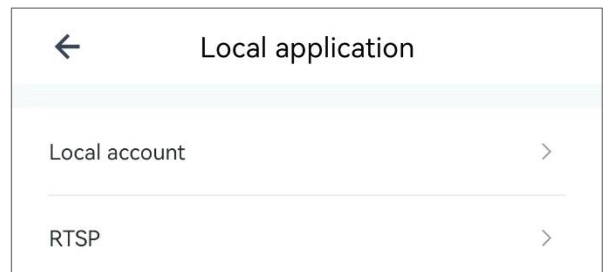
9.5.2.2.7 LED indicator ON/OFF

This FT2 camera does not have an indicator light. This does not apply to your camera, please ignore it.




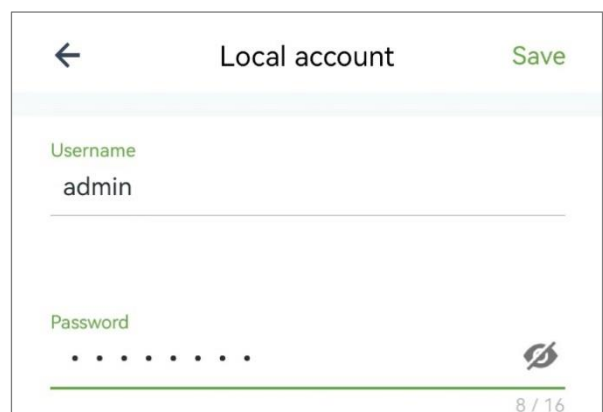
9.5.2.3 Local application

You can do the settings for Local account, RTSP.



9.5.2.3.1 Local account


If you have a NVR device or some 3rd party software, you can set it up here. (Username, Password), Tap  to show and check your password.

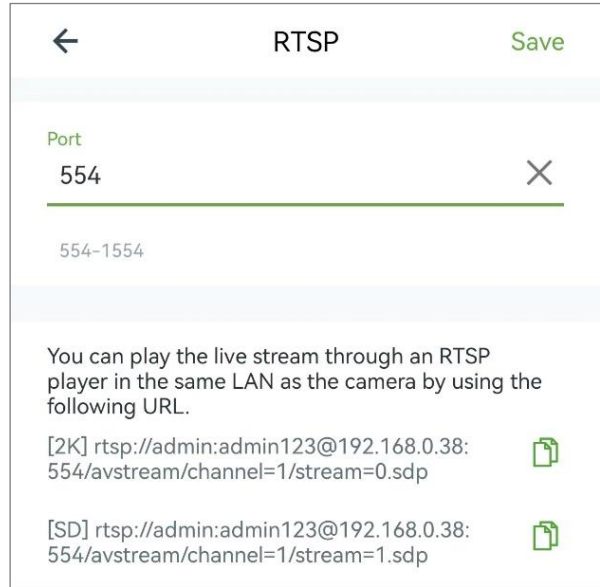


9.5.2.3.2 RTSP

You can use the URL to play live streams through a RTSP player on the same network as the camera.



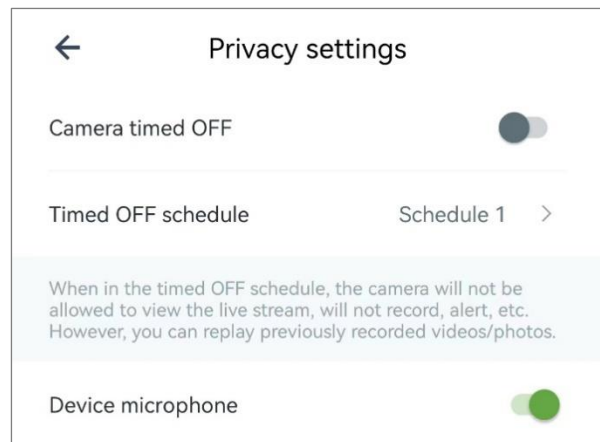
You can tap  to copy the whole link.



Example	rtsp:// username:Password@Camera Ip address:port /avstream/channel=1/stream=*.sdp
【2K】	rtsp://admin:admin123@192.168.0.94:554/avstream/channel=1/stream=0.sdp
【SD】	rtsp://admin:admin123@192.168.0.94:554/avstream/channel=1/stream=1.sdp

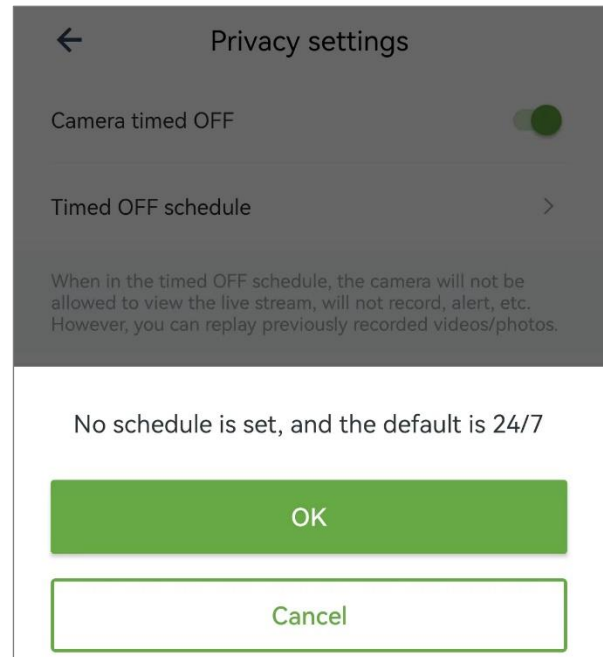
9.5.2.4 Privacy settings

You can do the settings for Privacy settings, Timed OFF schedule, Device microphone.



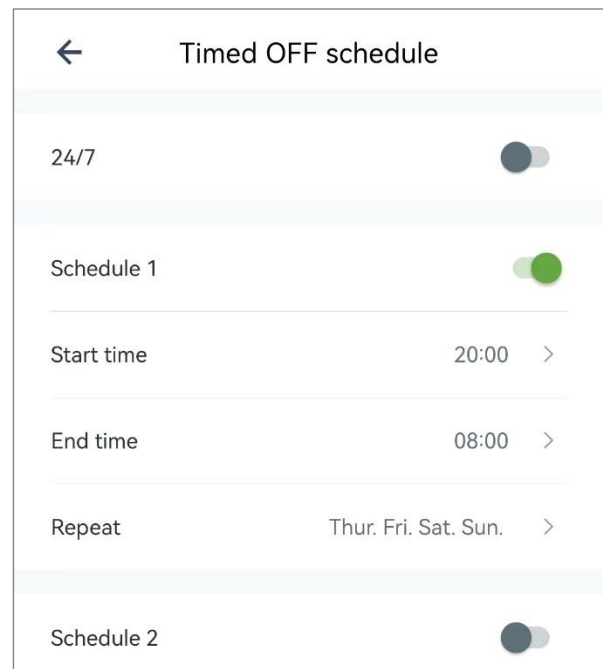
9.5.2.4.1 Camera timed OFF

You can set a schedule or 24/7 to turn off your camera. When it is OFF, the camera will not be viewed and record, send the alert, etc. However, you can replay previously recorded videos/photos.

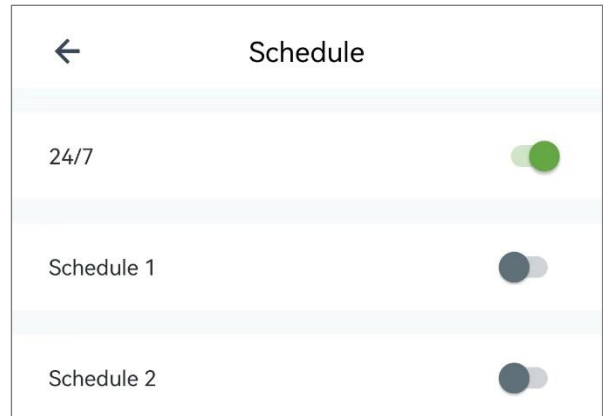


9.5.2.4.2 Timed OFF schedule

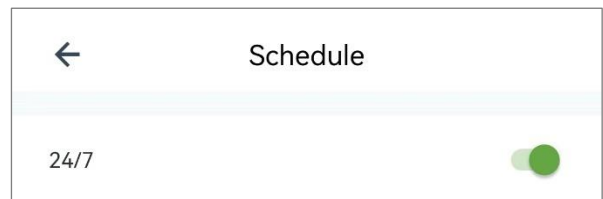
You can do the settings here, either 24/7 or schedule 1, schedule 2.



You have 3 options: 24/7; Schedule 1; Schedule 2.

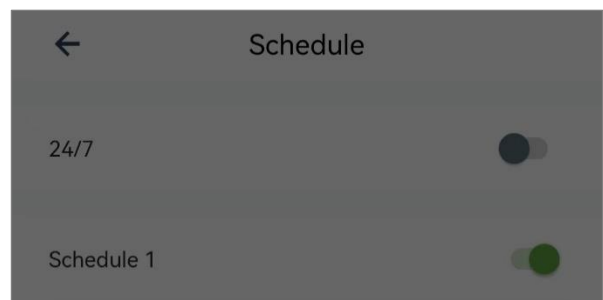


24/7 Mode

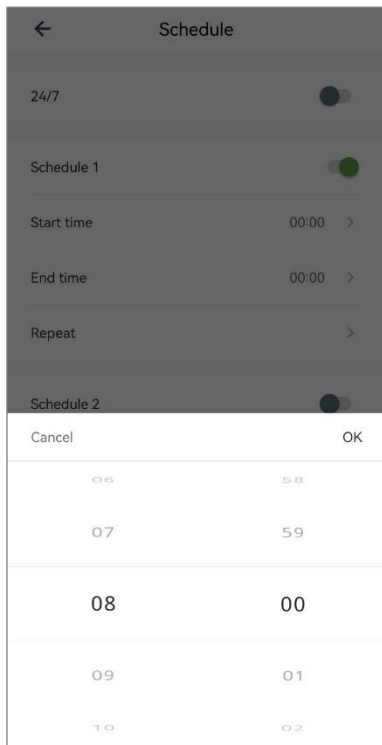


Schedule 1

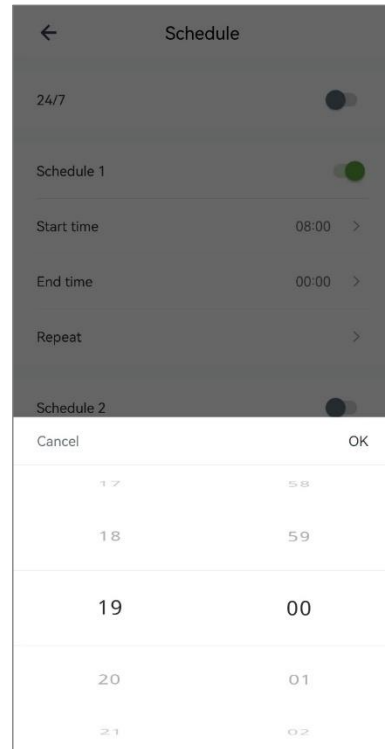
Enable Schedule 1 



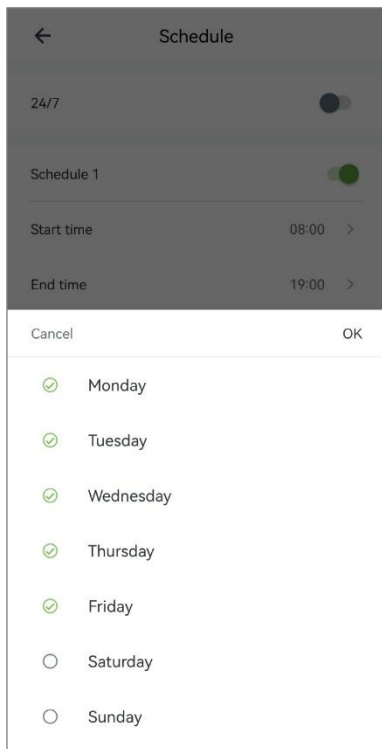
1. Select and confirm start times and tap ok




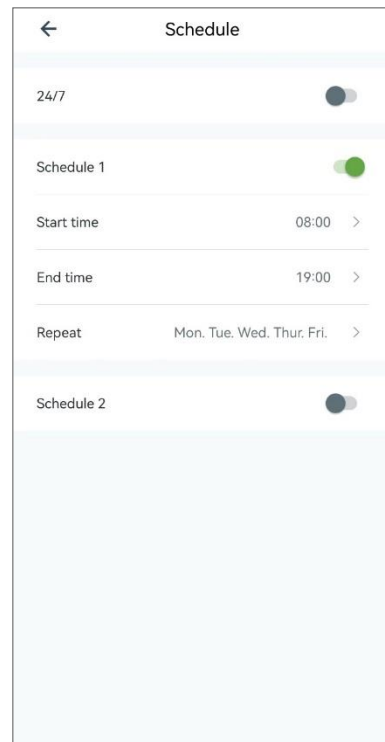
2. Select and confirm end times and tap ok



3. Select and confirm repeat dates and tap ok



4. Tap , shows your Schedule 1 times and dates.



9.5.2.4.3 Device microphone

If you turn it off, the microphone is disabled.

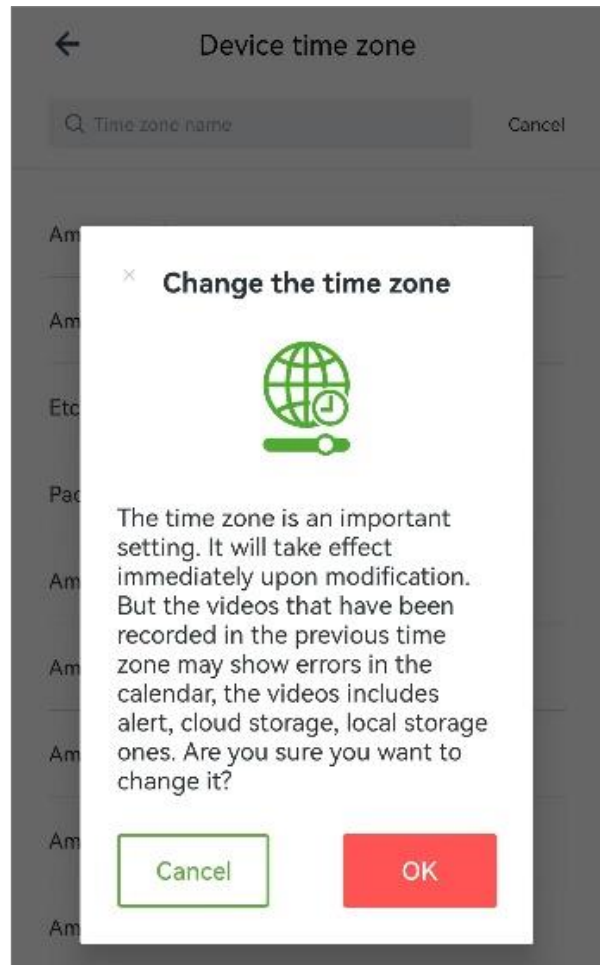


9.5.2.5 Device time zone

You can set the correct time zone for your camera. If you and your camera are in different time zones, the camera will send you real-time alert notification according to your setting.

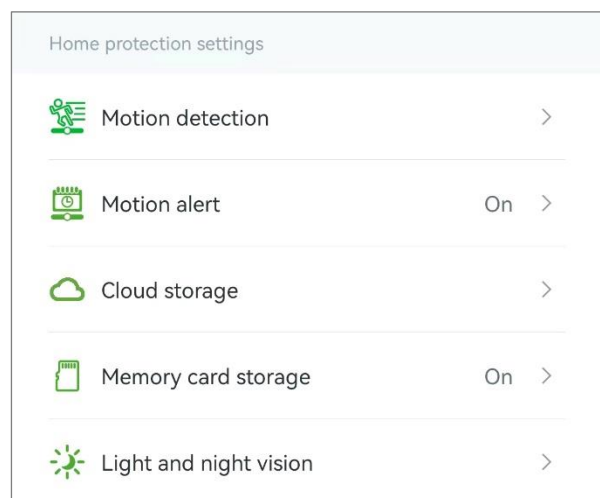
Note: Time zone is an important setting that will take effect immediately after the modification, but some of the recordings before may be displayed wrongly in calendar, including alerts, cloud storage, local storage recordings.





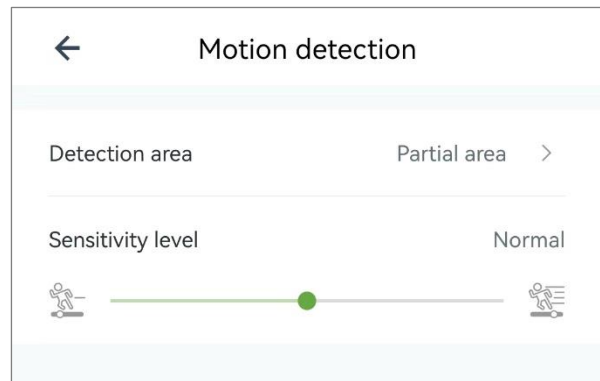
9.5.3. Home protection settings

You can do the settings of Motion detection, Motion alert, Cloud storage, Memory card storage and Light and night vision.



9.5.3.1 Motion detection

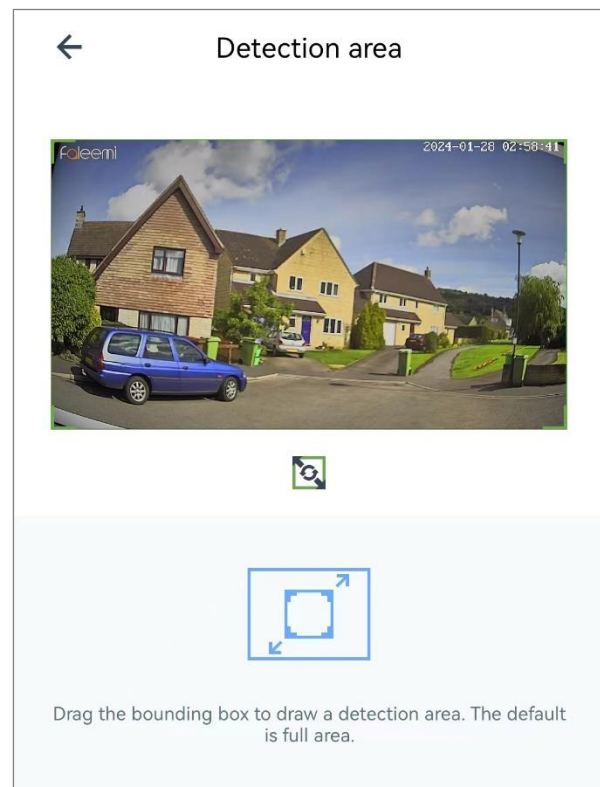
You can do the Motion detection settings.



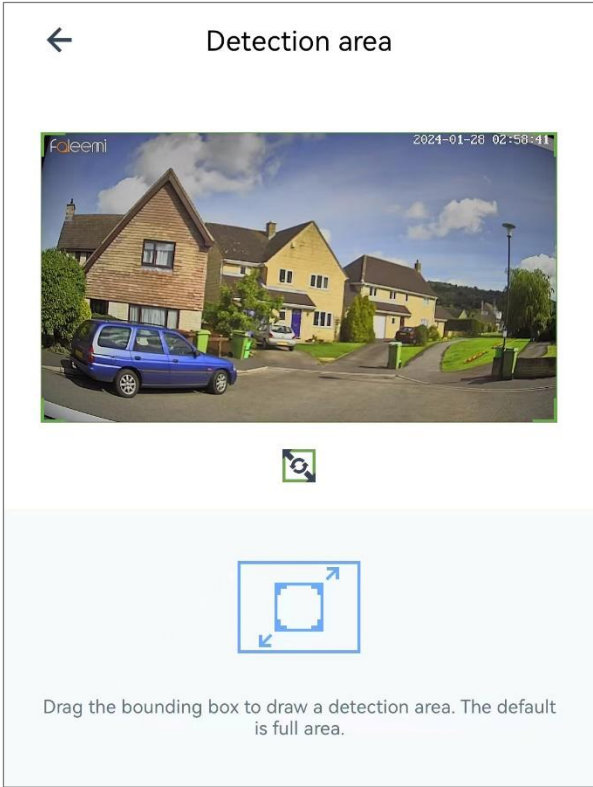
9.5.3.1.1 Detection area

You can set your motion detection area here.

Tap > to enter the setting page. The default setting is Full area.

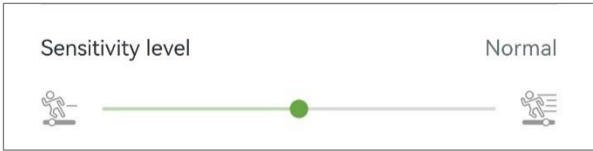


Drag the green box to set your detection area, tap ← to complete the setting.



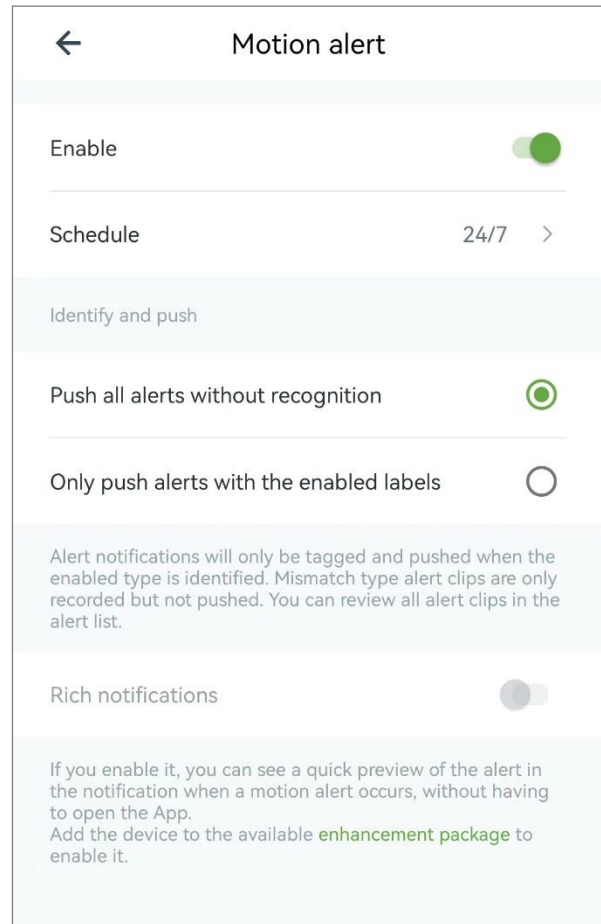
9.5.3.1.2 Sensitivity level

You can set the Alert Sensitivity level here. There are 5 options: Low, Middle Low, Normal, Middle high, and High.



9.5.3.2 Motion alert

If you enable motion alert, the camera will trigger the alarm when there is any activity. And you can set the alarm time. For example, all-day schedule, or at most 2-customizing schedule time within 24 hours.



CAUTION: If you would like to enable motion alert, please turn it on and you have to schedule the alert time, or simply 24/7.

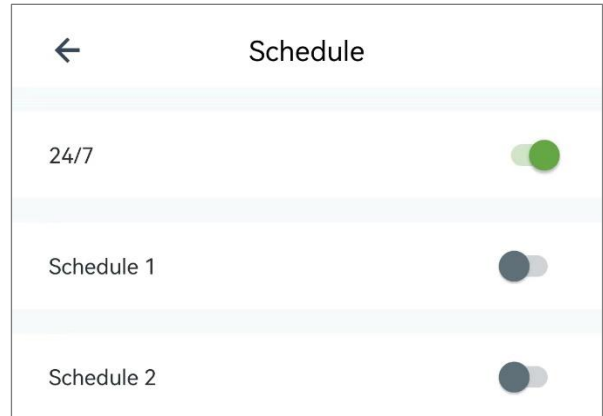
9.5.3.2.1 Enable

Enable Motion alert.

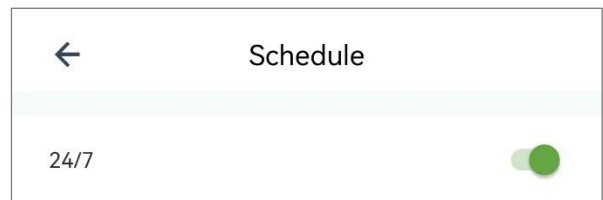


9.5.3.2.2 Schedule


You can set Schedule Mode to 24H or the other 2 Schedules here

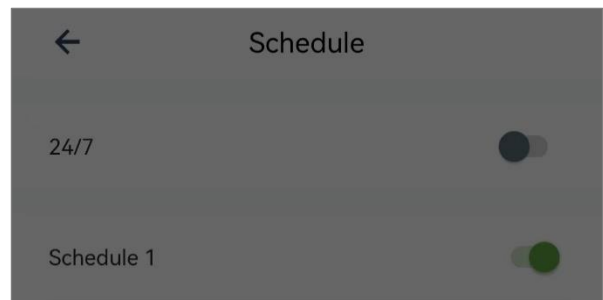


24/7 Mode



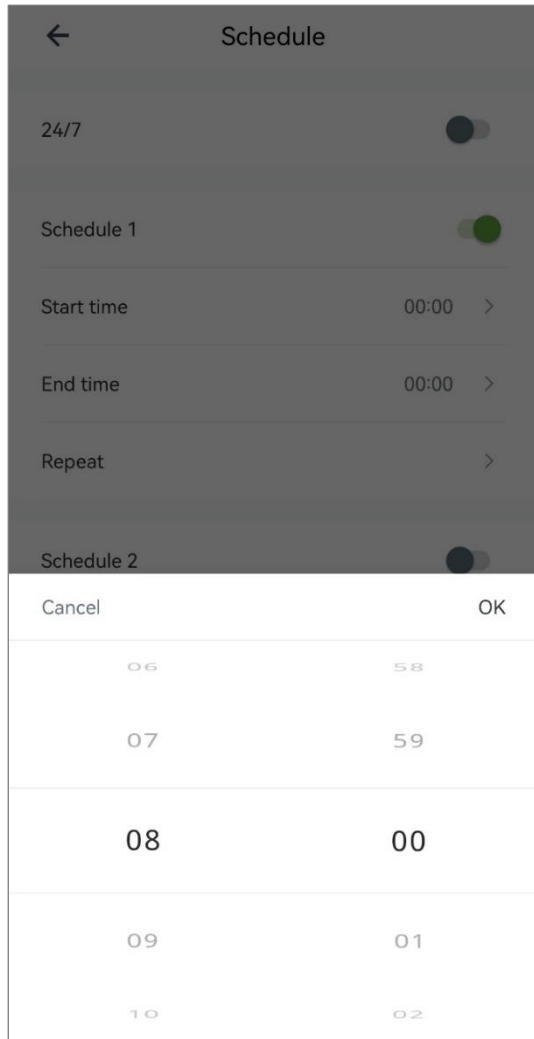
Schedule 1

Enable Schedule 1 

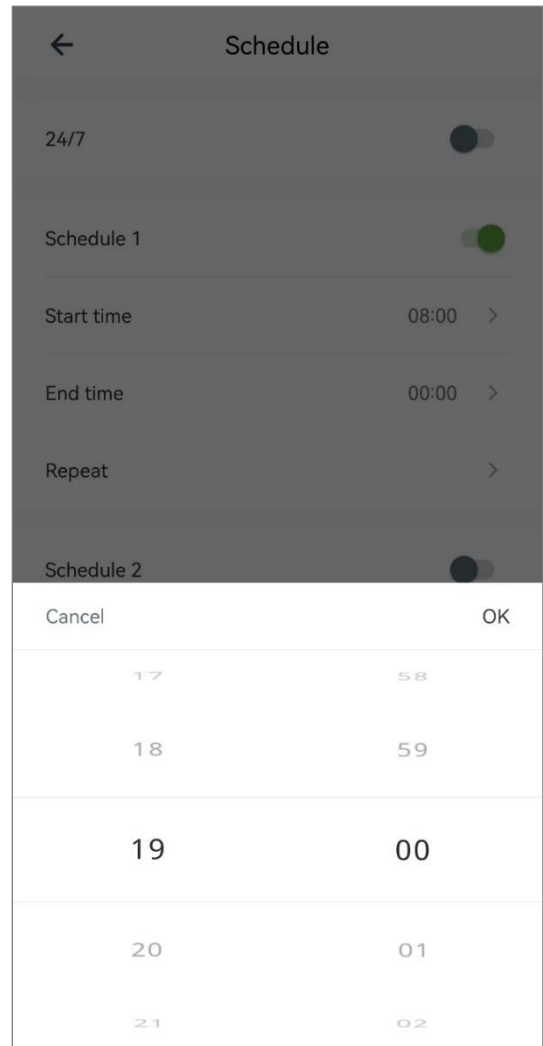


Select and confirm start times and tap ok

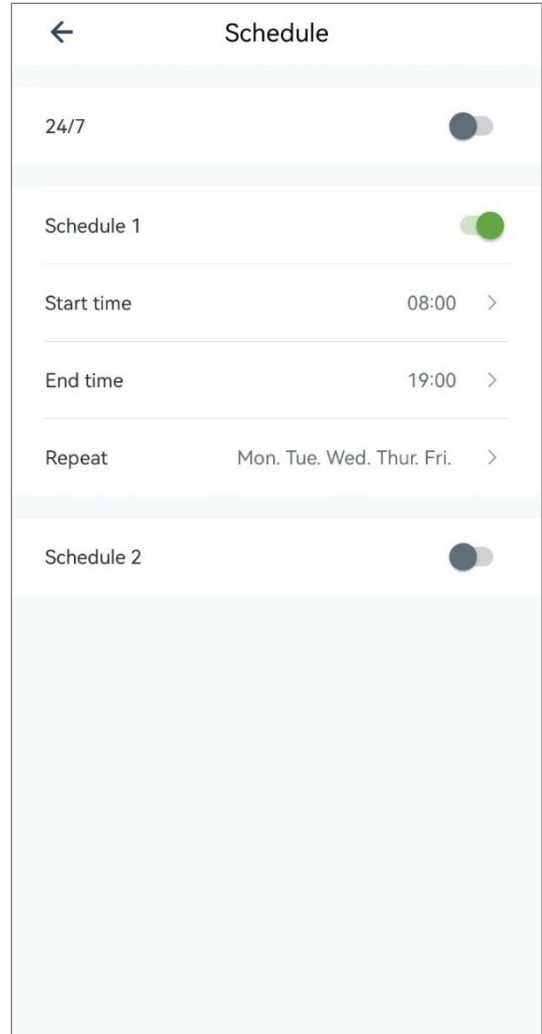
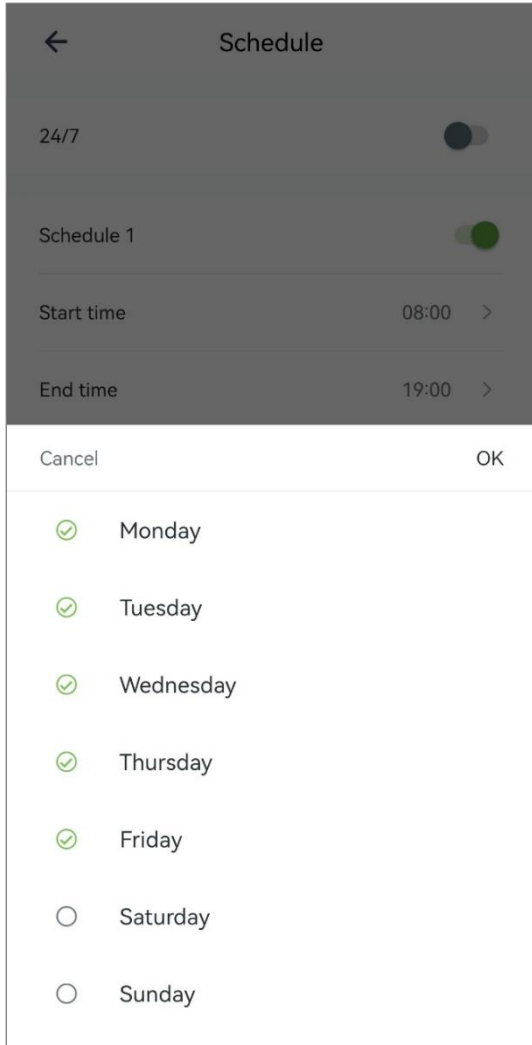
Select and confirm end times and tap ok



Select and confirm repeat dates and tap ok



Tap ←, shows your Schedule 1 times and dates.

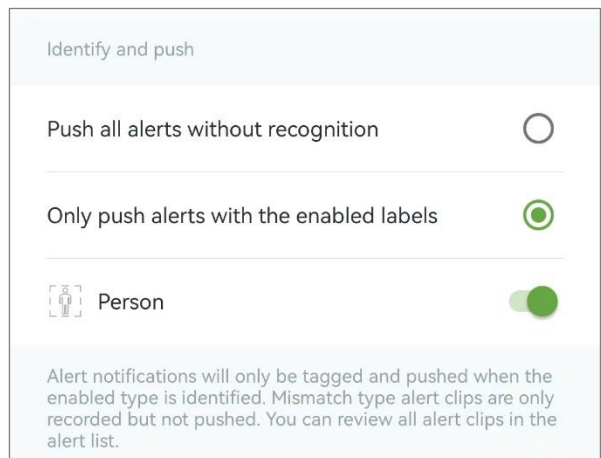


9.5.3.2.3 Identify and push

You have 2 options here:

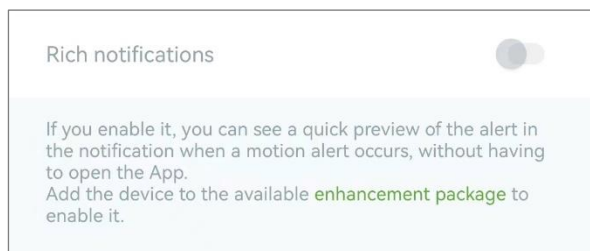
Push all alerts without recognition
Only push alerts with the enabled labels

Alert notifications will only be tagged and pushed when the enabled type is identified. Mismatch type alert clips are only recorded but not pushed. You can review all alert clips in the alert list.



9.5.3.2.4 Rich notifications

If you enable it, you can see a quick preview of the alert in the notification when a motion alert occurs, without having to open the App.
Add the device to the available enhancement package to enable it.
Please refer to [11. Cloud Page](#).



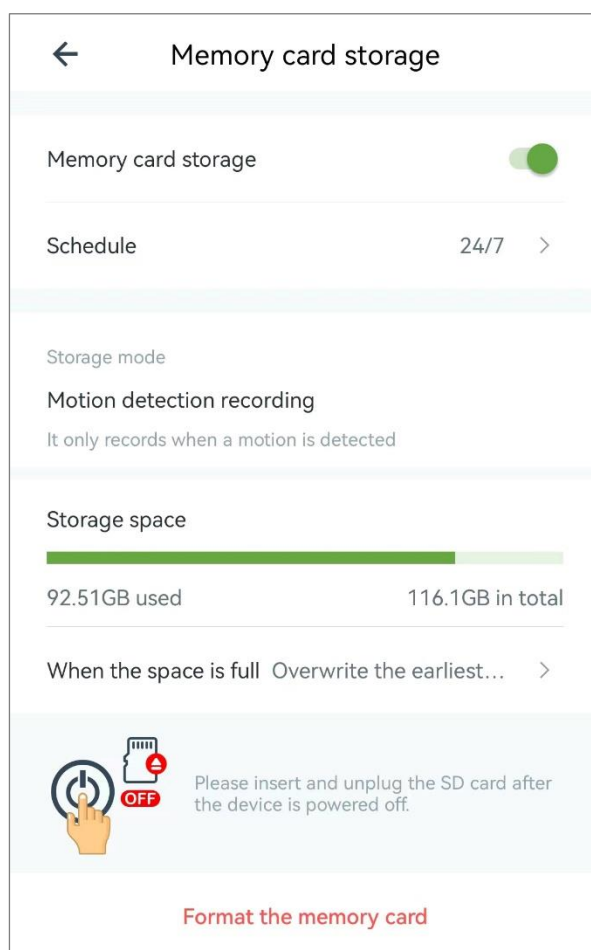
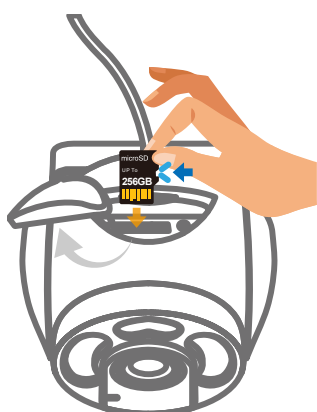
9.5.3.3 Cloud storage

For more instructions, please refer to [11. Cloud Page](#).

9.5.3.4 Memory card storage

You can insert a Micro SD card (8GB-256GB) in the camera. If you enable Motion alert, it will save alarm video on the memory card when there's any activity. You can set schedule memory card recording time.

Note: Please insert and unplug the SD card after the device is powered off.



CAUTION:

If you would like to enable motion alert, please turn it on and you have to make your alert schedule.

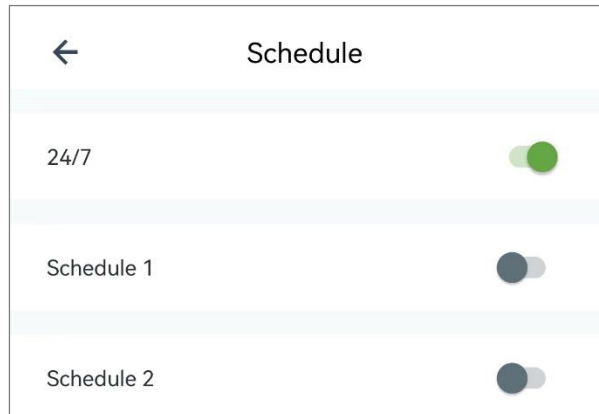
9.5.3.4.1 Memory card storage

Enable Memory card storage.

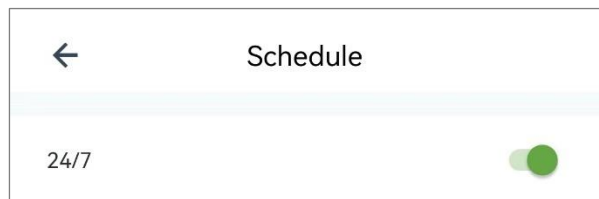


9.5.3.4.2 Schedule

You can set Schedule Mode to 24H or the other 2 schedule here.

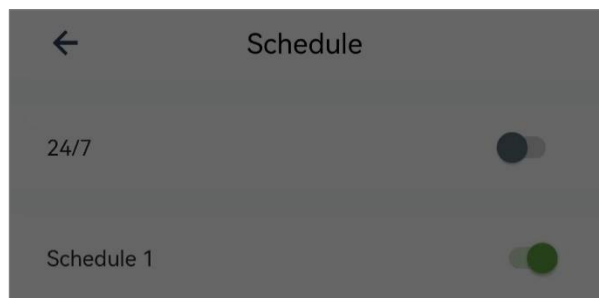


24/7 Mode



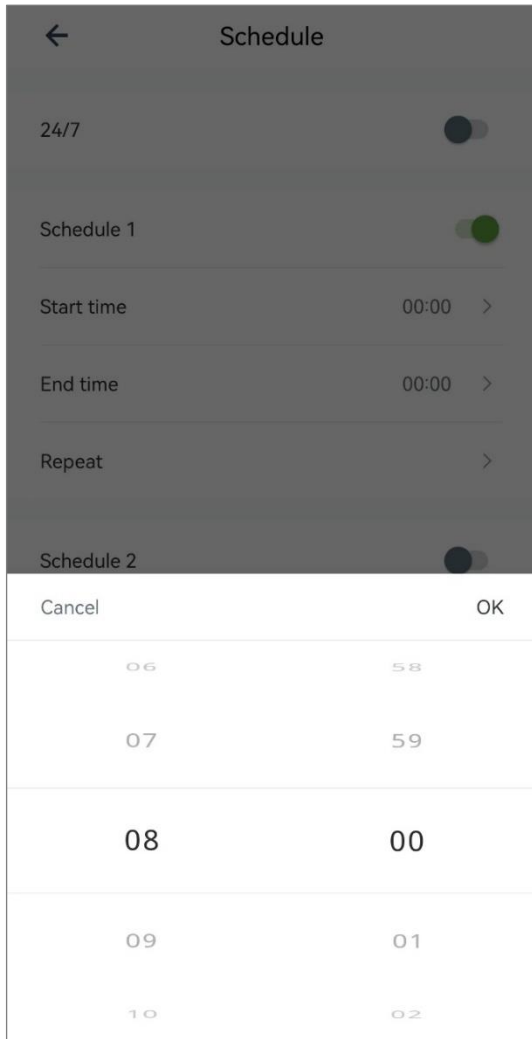
Schedule 1

Enable Schedule 1 

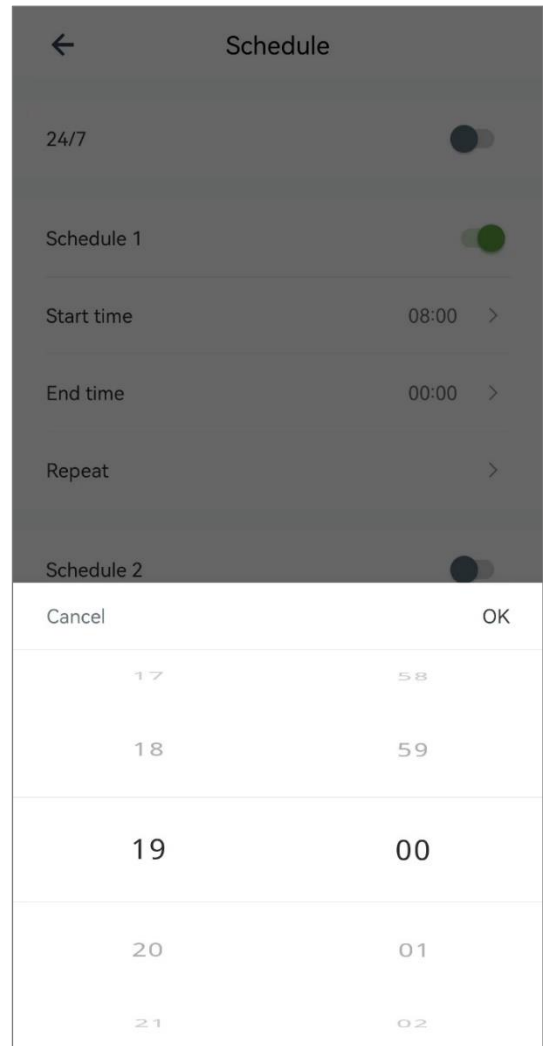


Select and confirm start times and tap ok

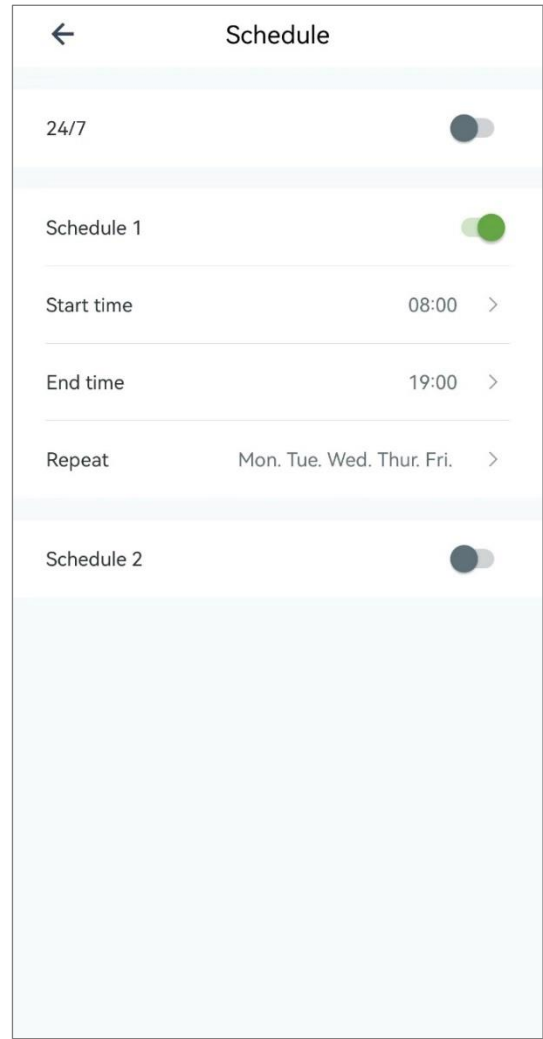
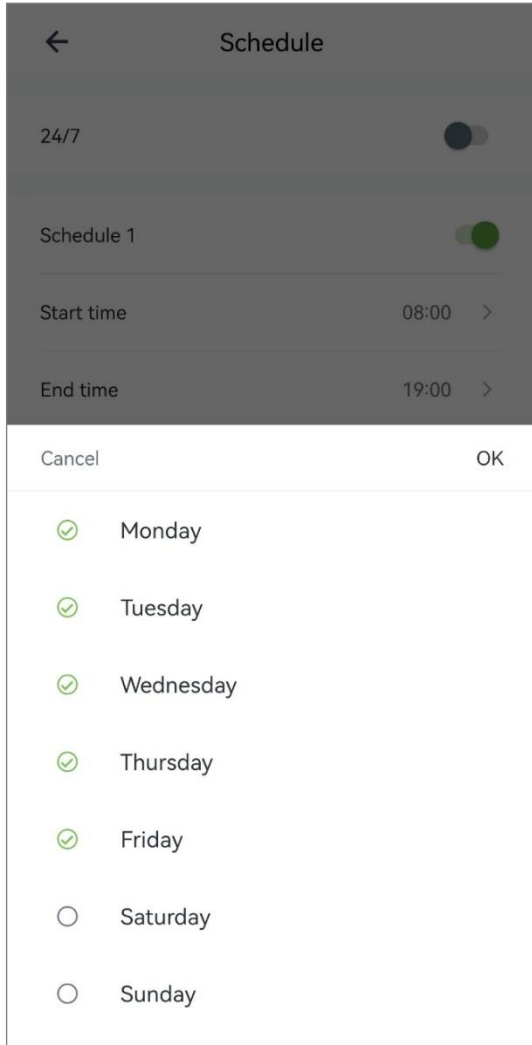
Select and confirm end times and tap ok



Select and confirm repeat dates and tap ok



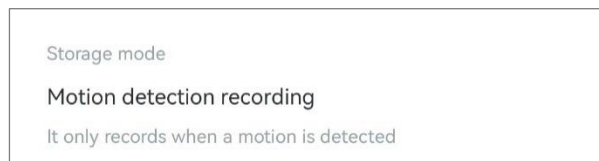
Tap ←, shows your Schedule 1 times and dates.



Tips: The settings for Schedule 2 will be the same as Schedule 1.

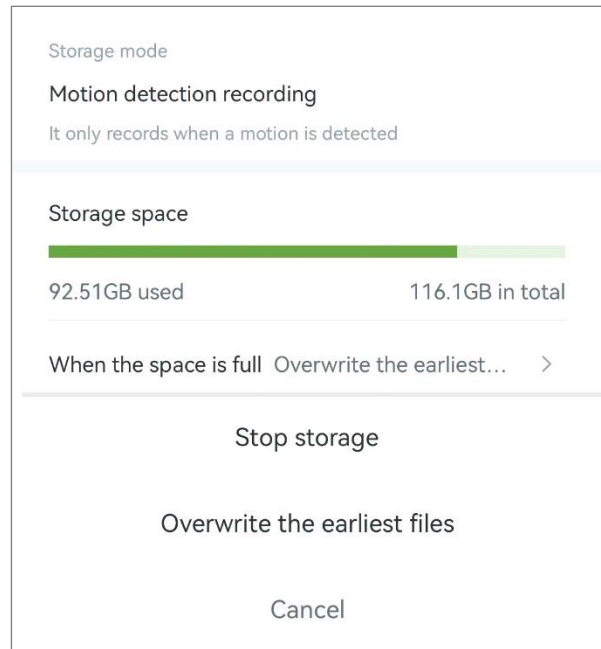
9.5.3.4.3 Storage mode

Storage mode
 Motion detection recording
 It only records when a motion is detected



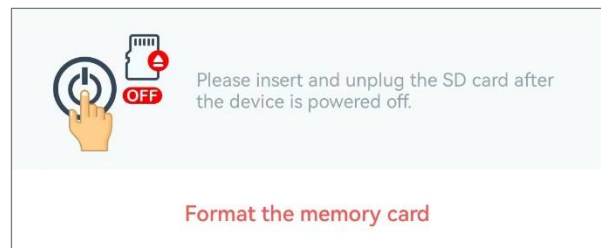
9.5.3.4.4 Storage space

You can check the storage space of the memory card and do the settings for 'When the space is full...', either 'Stop storage' or 'Overwrite the earliest files'.

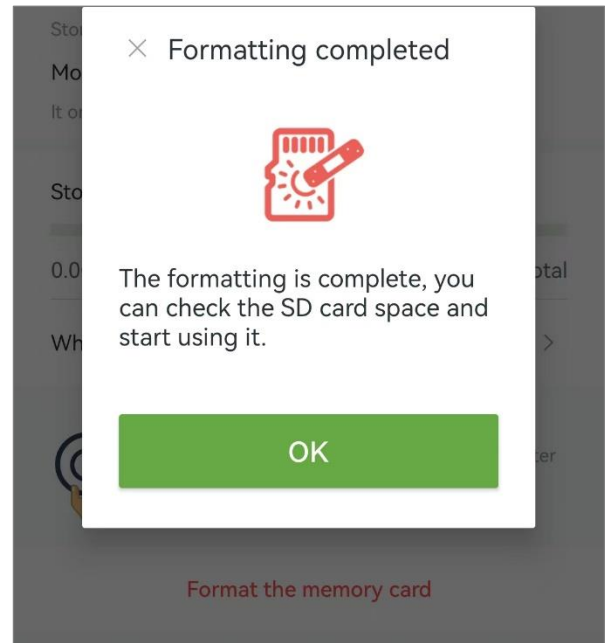


9.5.3.4.5 Format the memory card

You can format the SD card here.



Tap ok to complete the formatting.



9.5.3.5 Light and night vision

You can set the best mode for you. We recommend "Intelligent Light" mode.

Auto infrared mode

When the light is poor, the infrared lights are automatically used to fill the light to enter the night vision mode. The image is black and white.

Intelligent light

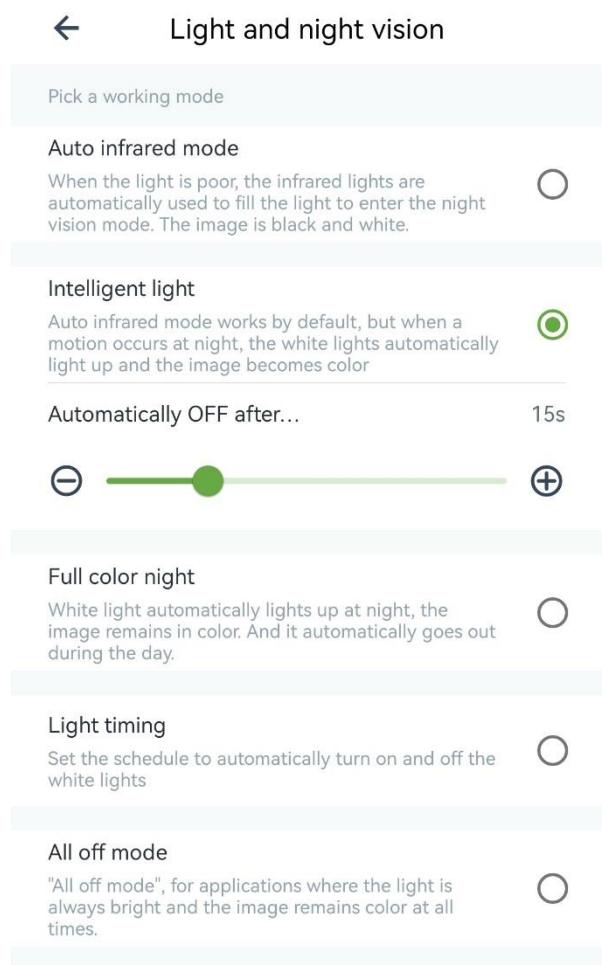
Auto infrared mode works by default, but when a motion occurs at night, the white lights automatically light up and the image becomes color.

Full color night

White light automatically lights up at night, the image remains in color and it automatically goes out during the day.

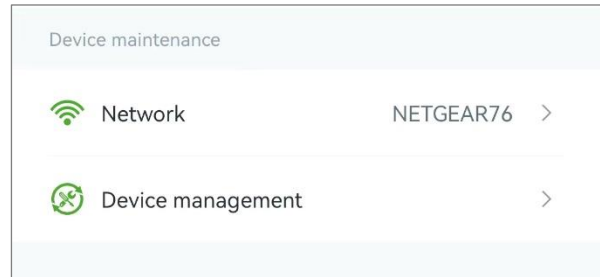
All off mode

"All off mode", for applications where the light is always bright and the image remains color at all times.



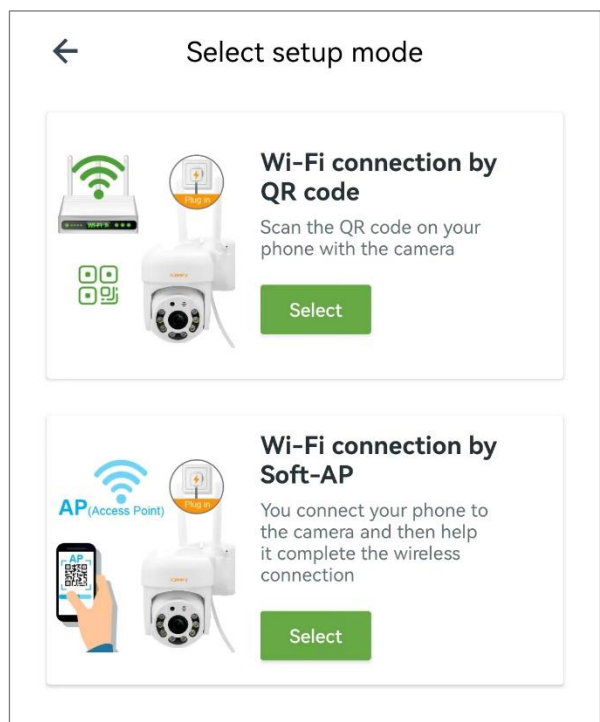
9.5.4. Device maintenance

You can do the settings of



9.5.4.1. Network

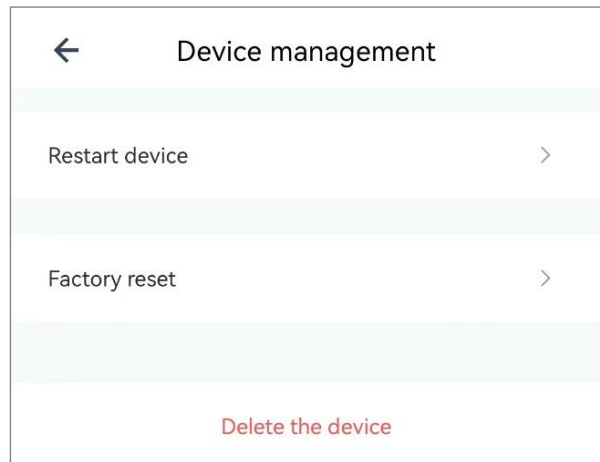
Click on Network to reconnect the camera to the Wi-Fi. Please reset the camera before the reconnection.



9.5.4.2. Device management

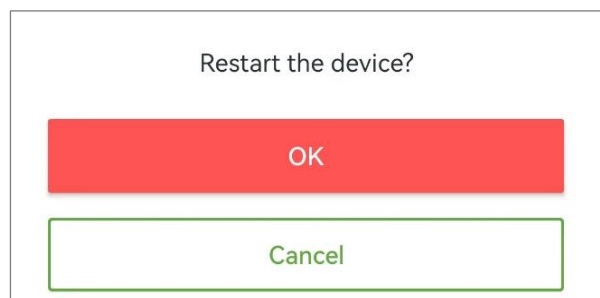
You can restart camera or restore the camera to factory default.

Note: If the camera is reset to factory settings, you need to do the setup of the camera again.



9.5.4.2.1. Restart device

You can restart camera.



9.5.4.2.2. Factory reset



You can restore the camera to factory default [If the camera is reset to factory settings, you need to do the setup of the camera again].



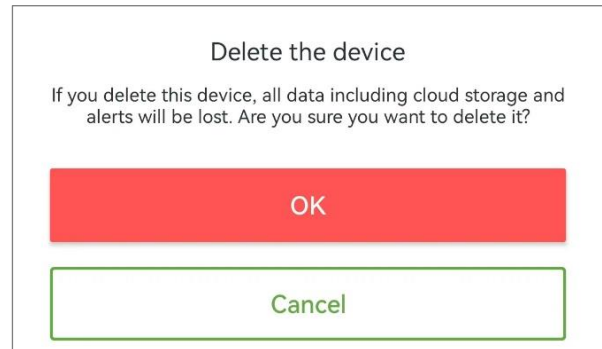
9.5.4.2.3. Delete the device



Once the camera is deleted, all data such as cloud storage and alerts generated by this device will be lost, the camera will be back to factory default.














Please refer to [7. Connect your camera to your Wi-Fi](#) on page 22 to reconnect it.



10. Alert Page



If you turn on motion alert (How to set motion alert, please refer to Motion alert on page 54) . It will save 10-sec alarm video on your Faleemi Cloud App when there is any motion. You can check the alarm videos of the last two days here for free. If cloud service is subscribed, you can check the recent 7 days, if more than 7 days, please go to Cloud page to replay the alarm video.

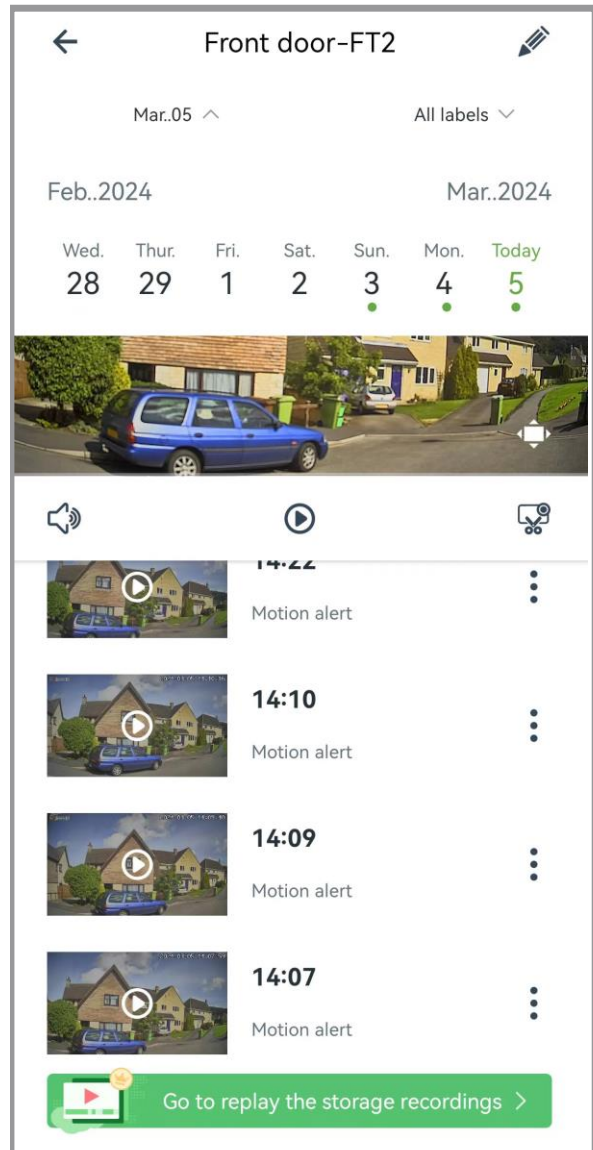
ICON Definitions

Icon	Description	Icon	Description
	Alert		New unread alarm events
Nov.06.2020	Calendar		Date of recording
	Edit		Speaker On/Off
	Play		Pause
	Snapshot		Selected
	Delete		Download




10.1. View alert video

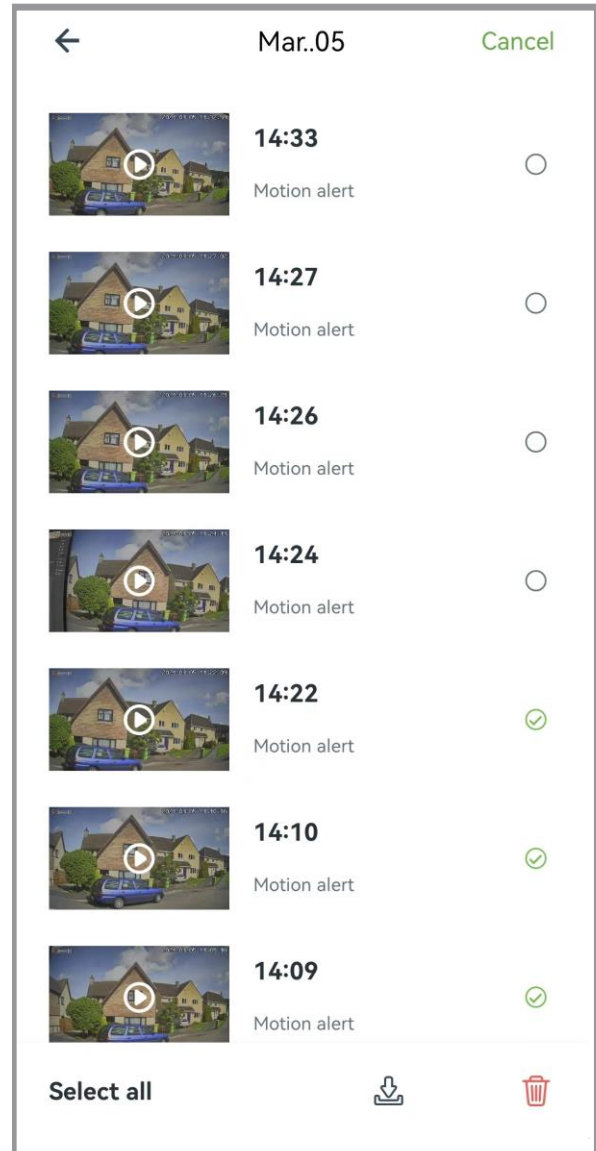
Tap Calendar to show highlighted (green dot ●) date of recording.

Tap  to play alert video in a new page, the date of the playing video is green. Tap  in other videos, it will play this video. Tap Calendar to show highlighted (green dot ●) date of recording. Tap on the date, it will show all the motion events of this date.



10.2. Edit alert video (delete or download alert video)

Tap  to tick / select all delete () the videos or download () the videos to local video (you can go to Me->Local Video to view).



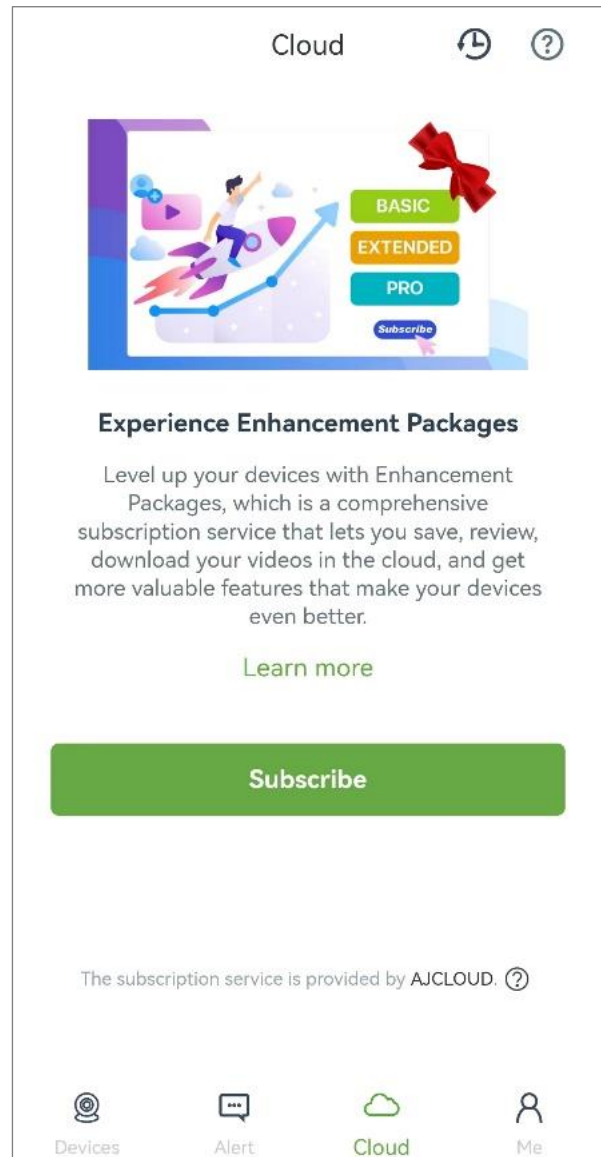
11. Cloud Page

User plays the video recorded in cloud if there is a cloud plan subscribed.

We offer the first 30-day free cloud storage experience program.

Experience Enhancement Packages

Level up your devices with Enhancement Packages, which is a comprehensive subscription service that lets you save, review, download your videos in the cloud, and get more valuable features that make your devices even better.

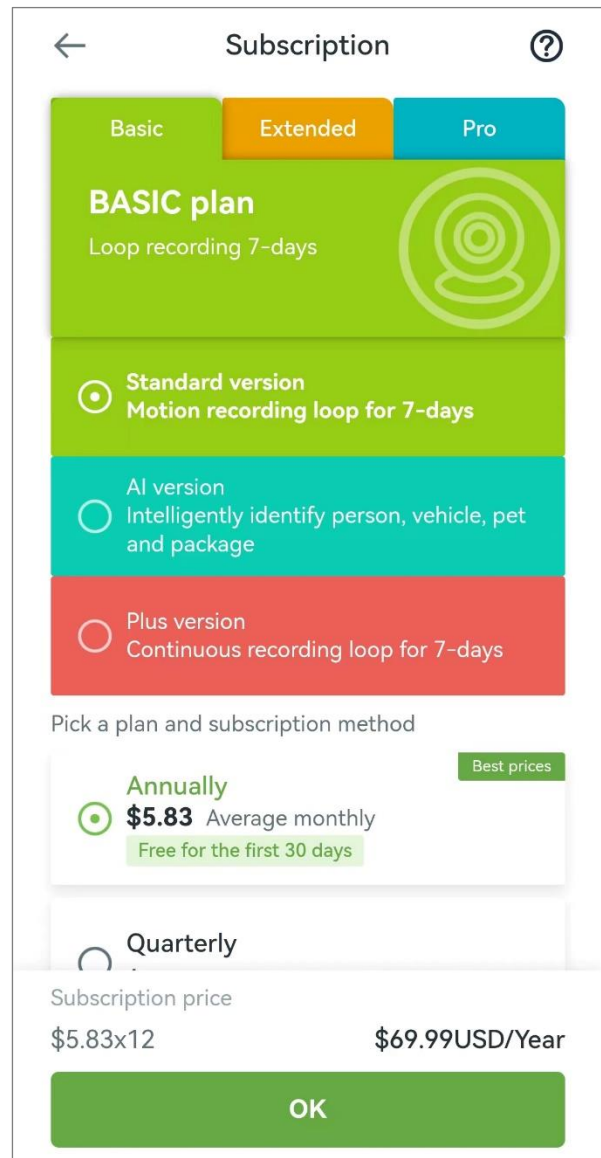


There are 3 kinds of subscriptions:

11.1. Basic Plan

Motion recording loop for 7-days Support up to 3 devices

- Motion recording loop for 7-days
- Support up to 3 devices
- Devices can be shared with up to 5 persons
- All alerts within 7 days come with 10s video clips
- Alert notification with a quick image
- Time shifting, quickly review during live



11.2. Extended Plan

Motion recording loop for 15-days
Support up to 5 devices

- Motion recording loop for 15-days
- Support up to 5 devices
- Devices can be shared with up to 7 persons
- All alerts within 7 days come with 10s video clips
- Alert notification with a quick image
- Time shifting, quickly review during live

Subscription

Basic Extended Pro

EXTENDED plan
Motion recording loop for 15-days
Support up to 5 devices

Pick a plan and subscription method

Annually Best prices
\$8.33 Average monthly
Free for the first 30 days

Monthly
\$9.99 Average monthly

Benefits enjoyed More

- Motion recording loop for 15-days
- Support up to 5 devices
- Devices can be shared with up to 7 persons
- All alerts within 7 days come with 10s video clips
- Alert notification with a quick image
- Time shifting, quickly review during live

Subscription price
\$8.33x12 **\$99.99USD/Year**

OK

11.3. Pro Plan

Motion recording loop for 30-days
Support up to 7 devices

- Motion recording loop for 30-days
- Support up to 7 devices
- Devices can be shared with up to 9 persons
- All alerts within 7 days come with 10s video clips
- Alert notification with a quick image
- Time shifting, quickly review during live

Subscription

Basic Extended **Pro**

PRO plan
Motion recording loop for 30-days
Support up to 7 devices

Pick a plan and subscription method

Annually Best prices
\$14.17 Average monthly
Free for the first 30 days

Monthly
\$16.99 Average monthly

Benefits enjoyed More

- Motion recording loop for 30-days
- Support up to 7 devices
- Devices can be shared with up to 9 persons
- All alerts within 7 days come with 10s video clips
- Alert notification with a quick image
- Time shifting, quickly review during live

The subscription service is provided by AJCLOUD. ?

Subscription price
\$14.17x12 **\$169.99USD/Year**

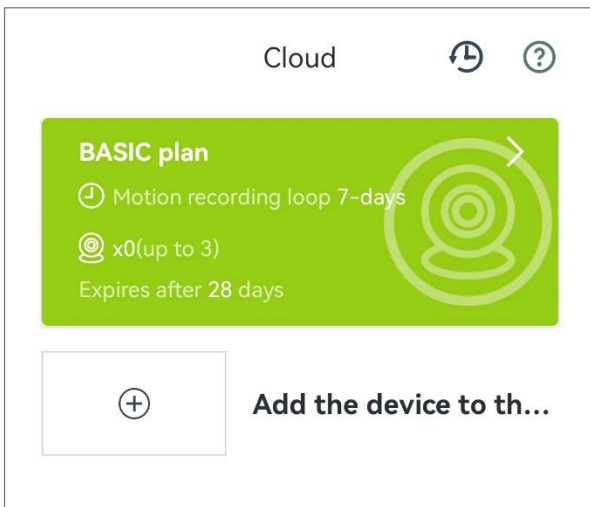
OK

11.4. Plan comparison

	Free	Basic			Extended	Pro
		Standard	Plus	AI		
Number of devices in one plan (Multiple plans can be subscribed)	N/A	Up to 3 devices	Only for 1 device	Only for 1 device	Up to 5 devices	Up to 7 devices
Real-time video with live view	✓	✓	✓	✓	✓	✓
Two-way talk	✓	✓	✓	✓	✓	✓
Video saving and sharing	✓	✓	✓	✓	✓	✓
Share the device with another	Up to 3 persons	Up to 5 persons	Up to 5 persons	Up to 5 persons	Up to 7 persons	Up to 9 persons
Motion detection alerts	10s videos for 2 days, images for 7 days	10s videos for 7 days	10s videos for 7 days	10s videos for 7 days	10s videos for 7 days	10s videos for 7 days
Rich notifications		✓	✓	✓	✓	✓
Cloud storage mode		Motion detection recording, history for 7 days	Continuous recording, history for 7 days ⚠️	Motion detection recording, history for 7 days	Motion detection recording, history for 15 days	Motion detection recording, history for 30 days
Time shifting		✓	✓	✓	✓	✓
Person identification				✓		
Vehicle identification				✓		
Pet identification				✓		
Package identification				✓		

⚠️: This feature is available for IP camera with firmware version higher or equal to 07(xx.xxxxx.07.xx). If you add a battery camera, it will still work in motion detection recording mode for battery-saving.

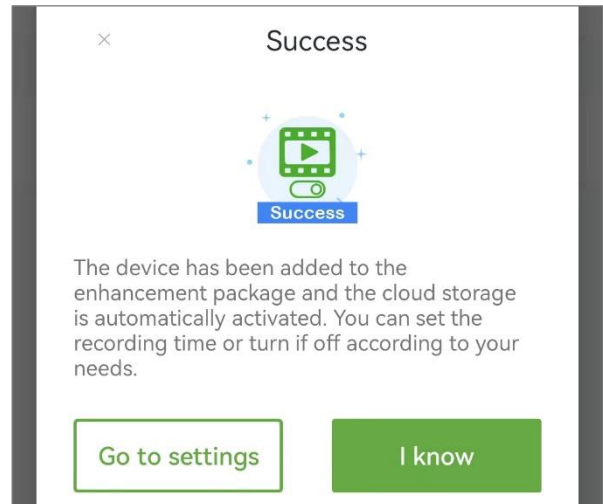
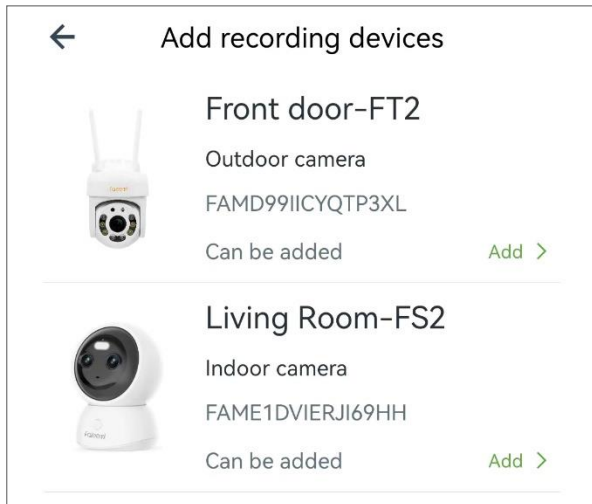
11.5. Cloud devices management



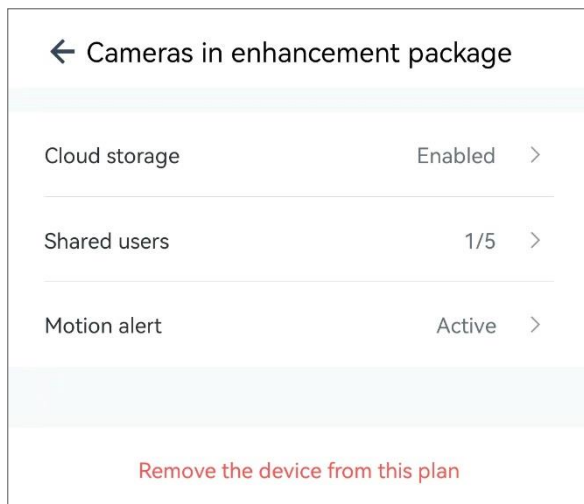
11.5.1 Add recording devices

1. Tap + add the device to the plan, Select the device you want to add.

2. After the camera is added, Tap Go to settings.



3. You can do the settings for Cloud storage, Shared users, Motion alert, Remove the device from this plan, etc.



11.5.2. Camera settings in the enhancement package

11.5.2.1. Cloud storage time settings

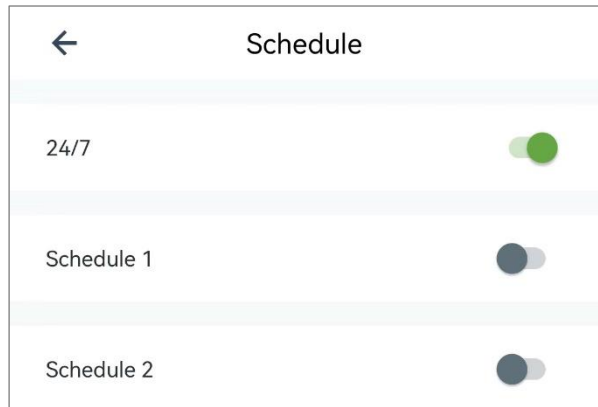
Tap > to do the setting



Turn on Enabled, and do Schedule settings



Turn on 24/7 or Schedule 1 or Schedule 2.

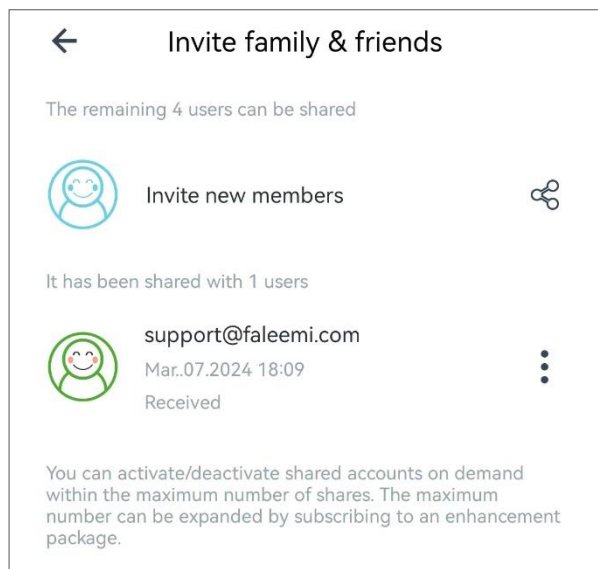


11.5.2.2. Shared users

Tap > to do the settings



You can activate/deactivate shared accounts on demand with in the maximum number of shares, The maximum number can be expanded by subscribing to an enhancement package.



11.5.2.3. Motion alert

Tap > to do the settings



Identify and push

Push all alerts without recognition

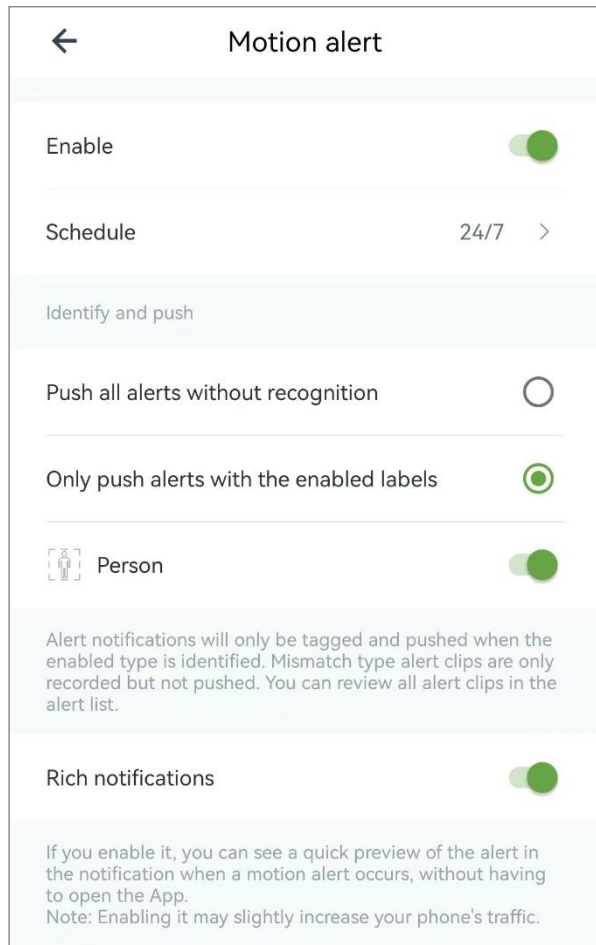
Only push alerts with the enabled labels

Alert notifications will only be tagged and pushed when the enabled type is identified. Mismatch type alert clips are only recorded but not pushed. You can review all alert clips in the alert list.

Rich notifications

If you enable it, you can see a quick preview of the alert in the notification when a motion alert occurs, without having to open the App.

Note: Enabling it may slightly increase your phone's traffic.



11.5.2.4. Remove the device from this plan

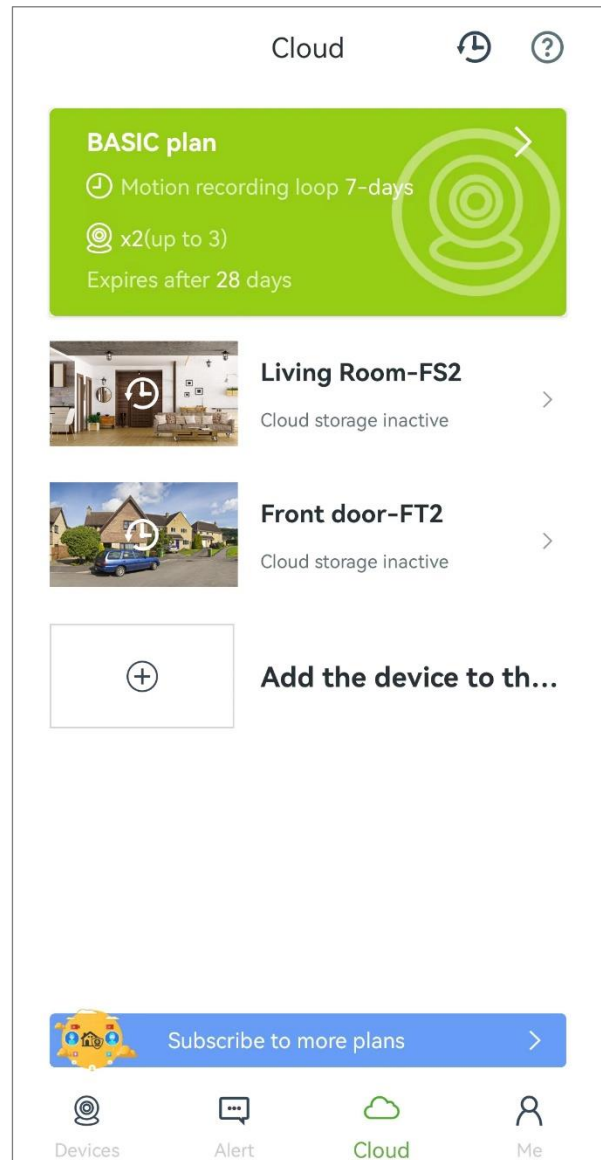
Tap to delete the device



11.6. Cloud Replay

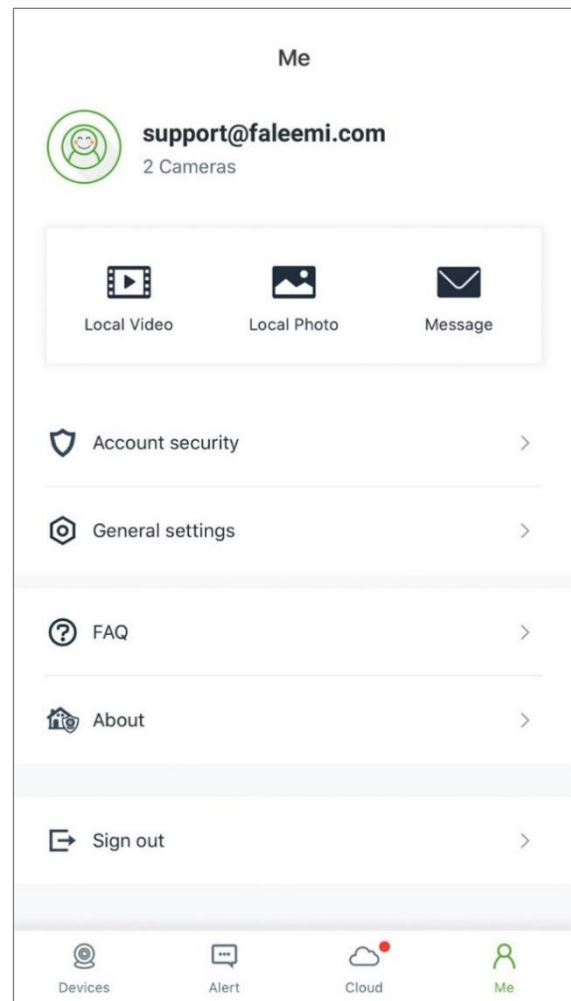
Tap  to replay.

For more instructions, please refer to [Replay](#).













12. Me Page

Information about Faleemi Cloud account.

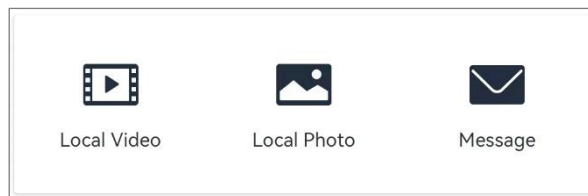


ICON Definitions

Icon	Features	Description
	Local Video	The alarm videos downloaded from the SD card or Faleemi Cloud App and the video recorded manually can be view here. And you can save them to your mobile album.
	Local Photo	The snapped photos can be view here. And you can also download the photos to your mobile album.
	Message	System Messages.
	Account security	Set Touch ID or Change Account Password.

	General settings	Set the Faleemi Cloud app Language and Message notification.
	Contact us	You can contact Faleemi by clicking on Contact us.
	FAQ	Troubleshooting Frequently Asked Questions
	Diagnose	You can do a network diagnostic here and contact us
	About	You can check the App version.
	Sign out	Sign out the Faleemi account.

12.1. Album & Message



12.1.1. Local Video

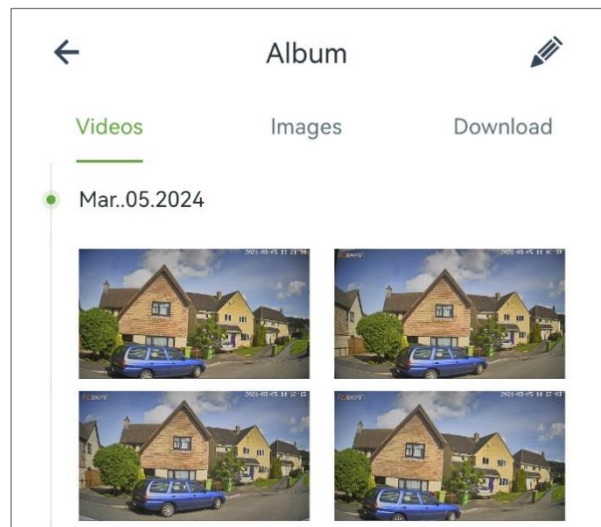
The alarm videos downloaded from the SD card or Faleemi Cloud App and the video recorded manually can be view here.

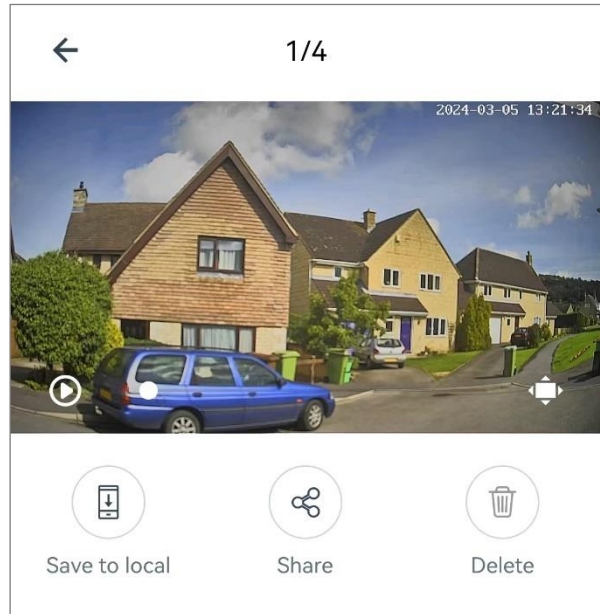
And you can play video, save, share or delete them to your album.

Tips:

Tap  to select all and Tap

 delete them





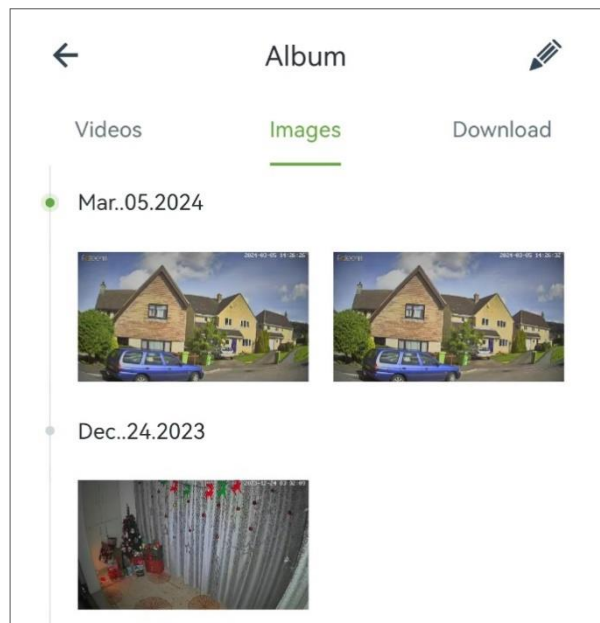
12.1.2. Local image

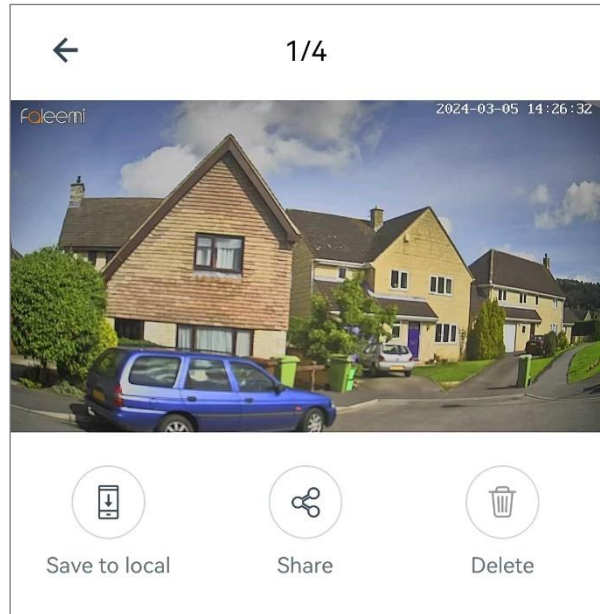
The snapped photos can be view here. And you can also download the photos to your album. And you can view photos, save, share or delete them to your album.

Tips:

Tap  to select all and Tap

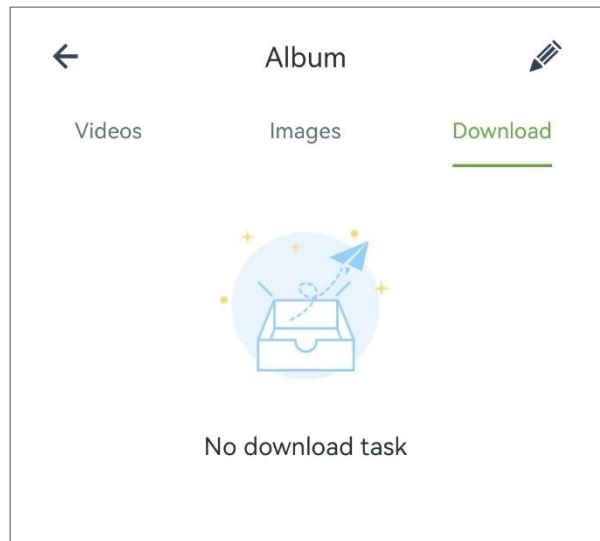
 delete them





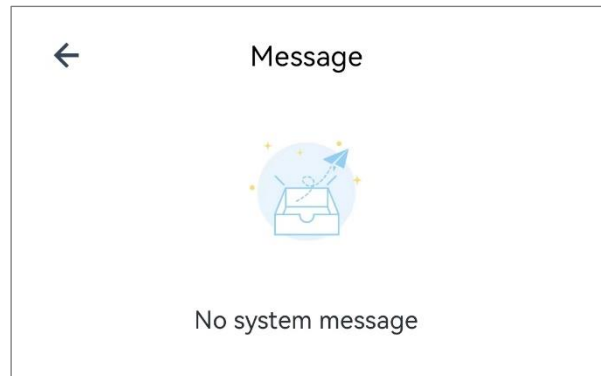
12.1.3. Download

It shows the status of the video/photo download.



12.1.4. Message

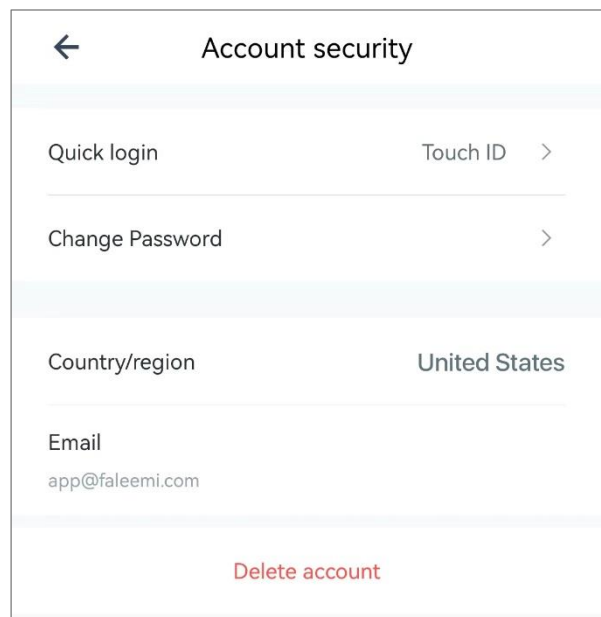
The push notification will be listed in System Messages



12.2. Account security

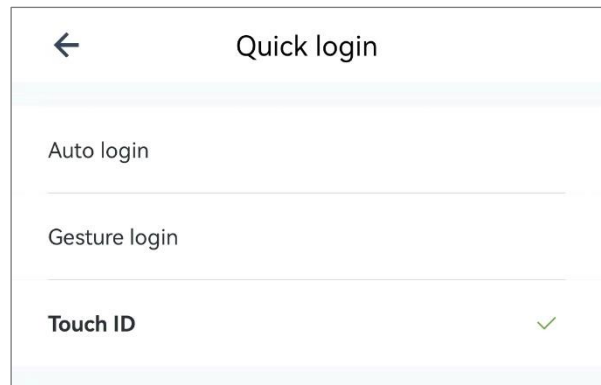


Set Touch ID or Change Account Password, tap > go to setting page.



12.2.1. Quick login

There are three quick login methods here (Auto login, Gesture login, Touch ID), please set them up according to your needs.



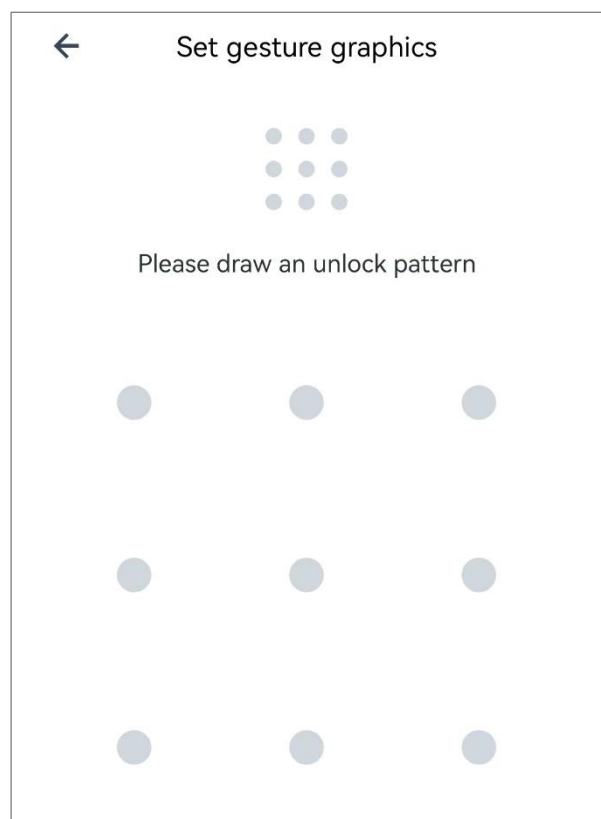
12.2.1.1 Auto login

There is no need to verify the automatic login when logging in to the app



12.2.1.2 Gesture login

Tap Gesture login , Please draw an unlock pattern, And reconfirm, Tap ← done.



12.2.1.3 Touch ID

When you log in to the app, you will be automatically logged in using Touch ID.



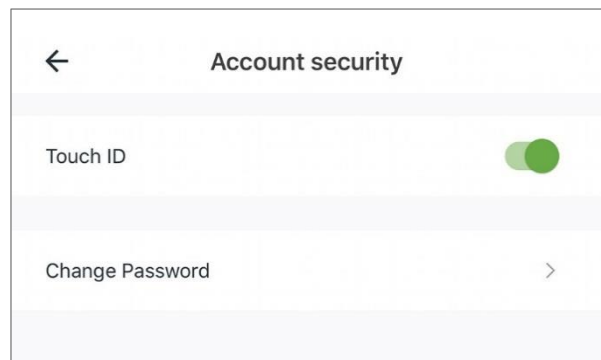
12.2.2. Change Password


You can change your password here. Please follow below screenshots to do it.

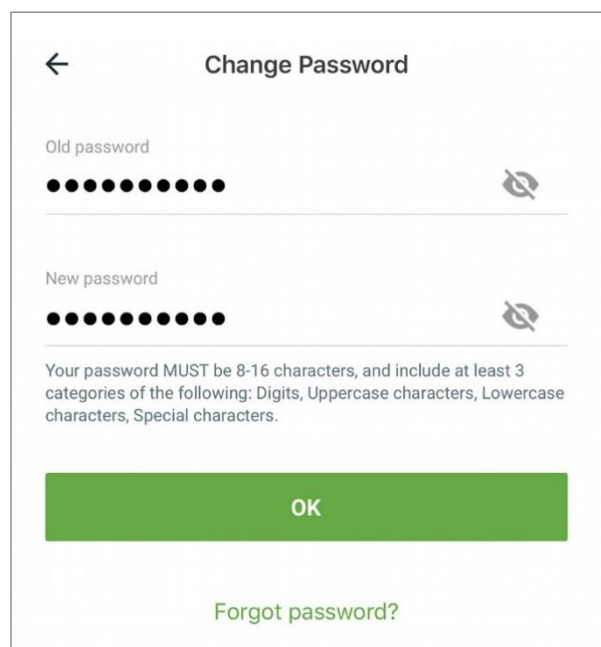


Your password must be 8-16 characters, and include at least 3 categories of the following: Digits, Uppercase characters, Lowercase characters, Special characters.

1. Tap >



2. Enter your old password and new password, (tap  to check and make sure your password is correct) . Please record your new password and tap **OK**.

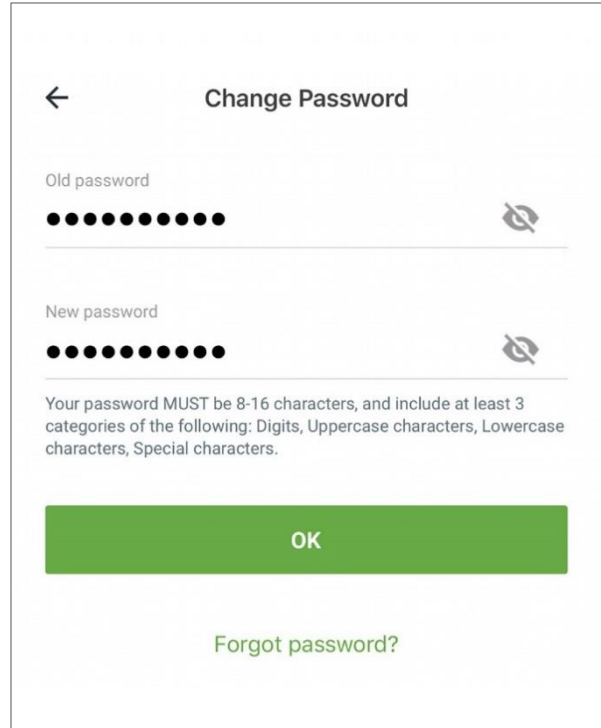
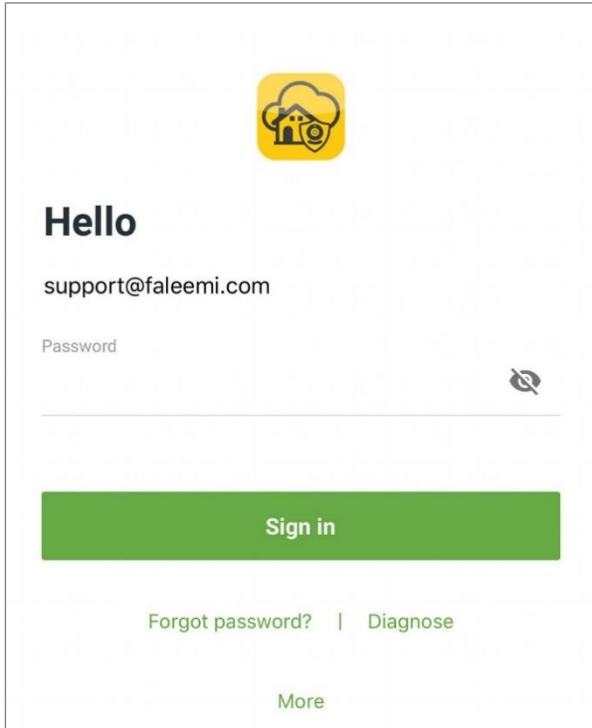



3. It will jump back to the sign in page and please use the new password to login.

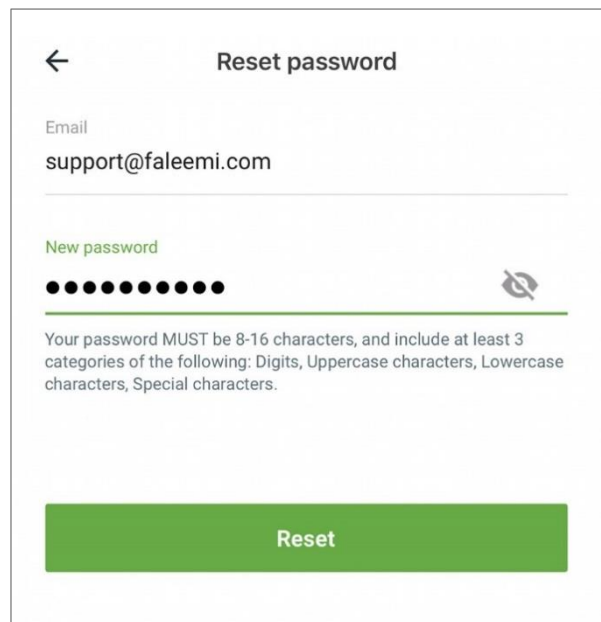
13.3.2.1. Forgot password? (To reset your account and password):

If you forget your password, please follow below instruction to reset your password.
(Email)

1. You can find **"Forgot password"** in sign in page, and tap it



2. Enter your Email and new password, (tap  to show your password up and check it to make sure it is correct) . Please record your new password and tap **Reset**.



3. It will send you a verification code email.

12.2.3. Country/region

It shows your country where you register your account.

Country/region	United States
----------------	---------------

12.2.4. Email

This email is your account user name.

Email
app@faleemi.com

12.2.5. Delete Account



You can delete your account here.

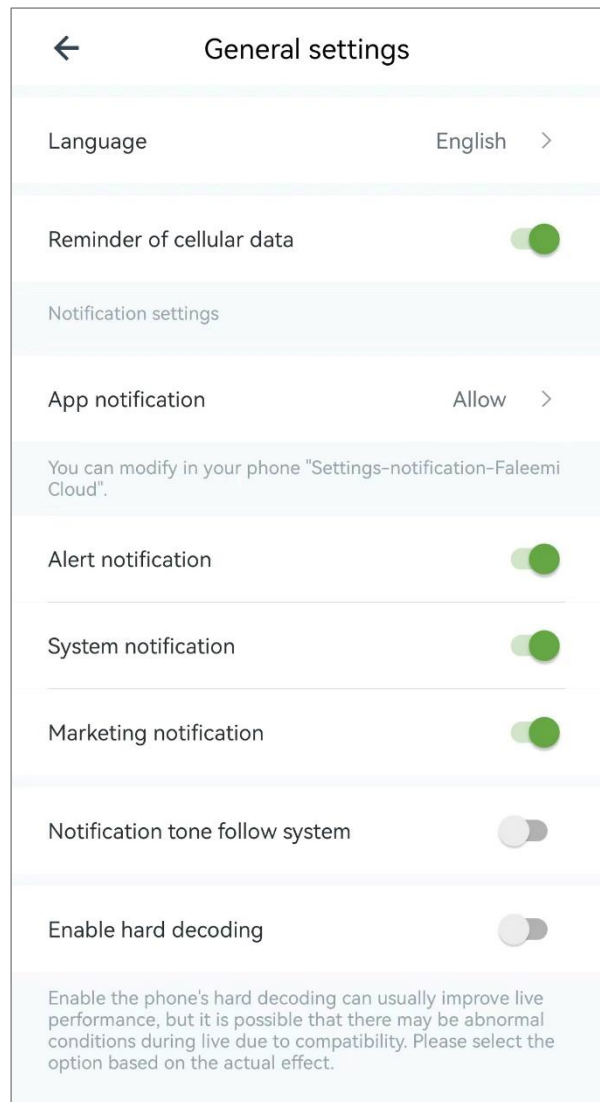
You **MUST** first delete all devices under your account, cancel your cloud subscriptions that are activated.

<p>Delete account</p> <p>You MUST first delete all devices under your account, cancel your cloud subscriptions that are activated. Do you want to delete the account?</p> <p>Delete</p> <p>Cancel</p>

12.3. General settings

 General settings >
--

Set the Faleemi Cloud app **Language** and **Message notification**.

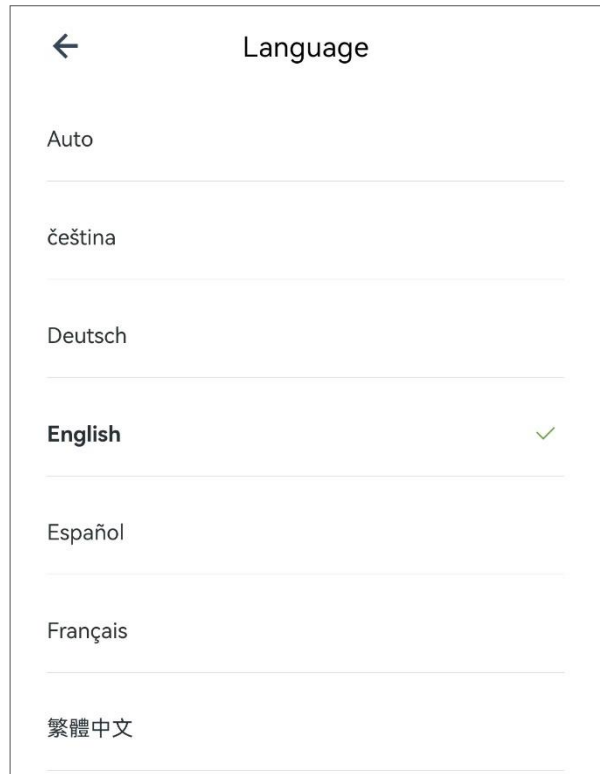


12.3.1. Language

You can change the Faleemi Cloud App Language (16 languages) here.

* By default, the language that displays when you log in to the Faleemi Cloud app interface is set to Auto.





13.3.2. Reminder of cellular data

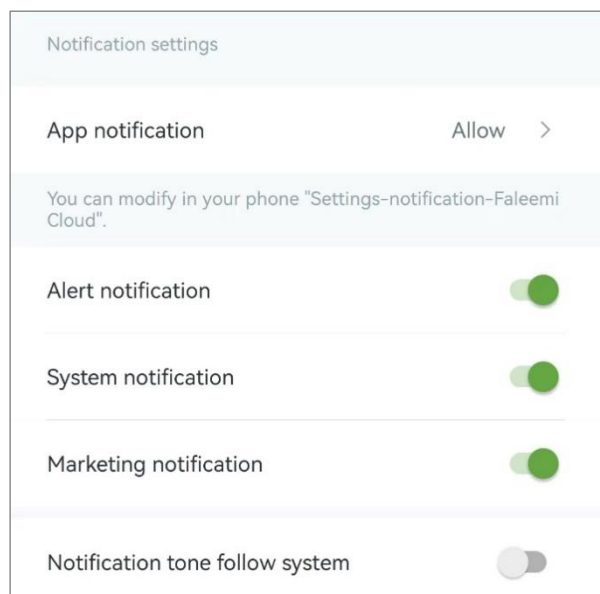
You can do the setting for Reminder of using cellular here.

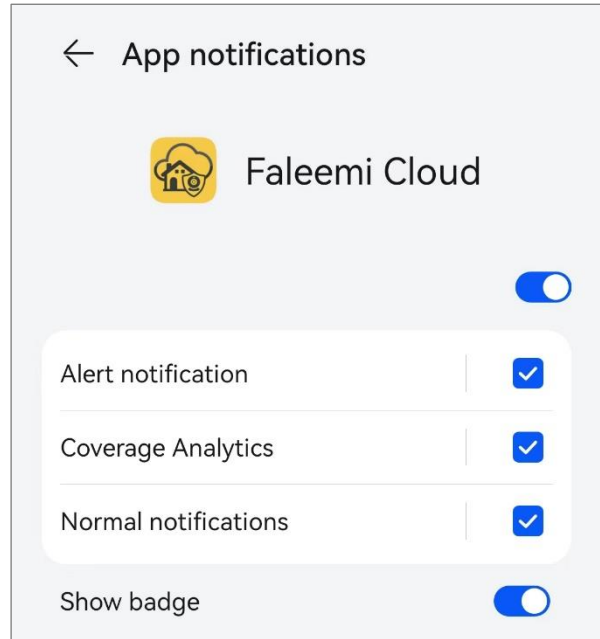


13.3.3. Notification settings

You can do the setting for Message notification (App notification, Alert notification, System notification, Marketing notification, Notification tone follow system) here.

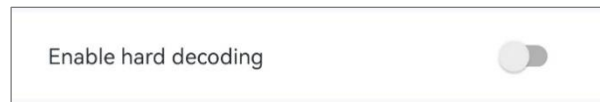
You can modify in your phone **"Settings - Notification - Faleemi Cloud"**.





13.3.4. Enable hard decoding

Enable the phone's hard decoding can usually improve live performance, but it is possible that there may be abnormal conditions during live due to compatibility. Please select the option based on the actual effect.



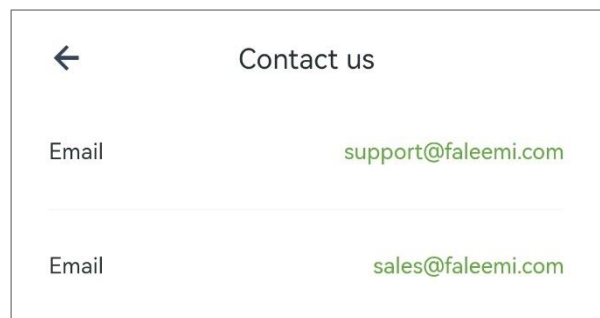
12.4. Contact us



You can contact Faleemi.

Faleemi Support Team:
support@faleemi.com

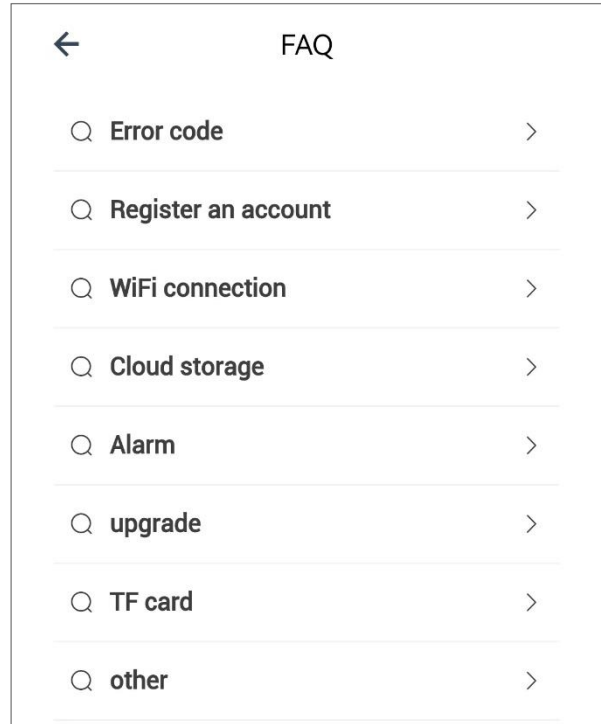
Faleemi Sales Team:
sales@faleemi.com



12.5. FAQ



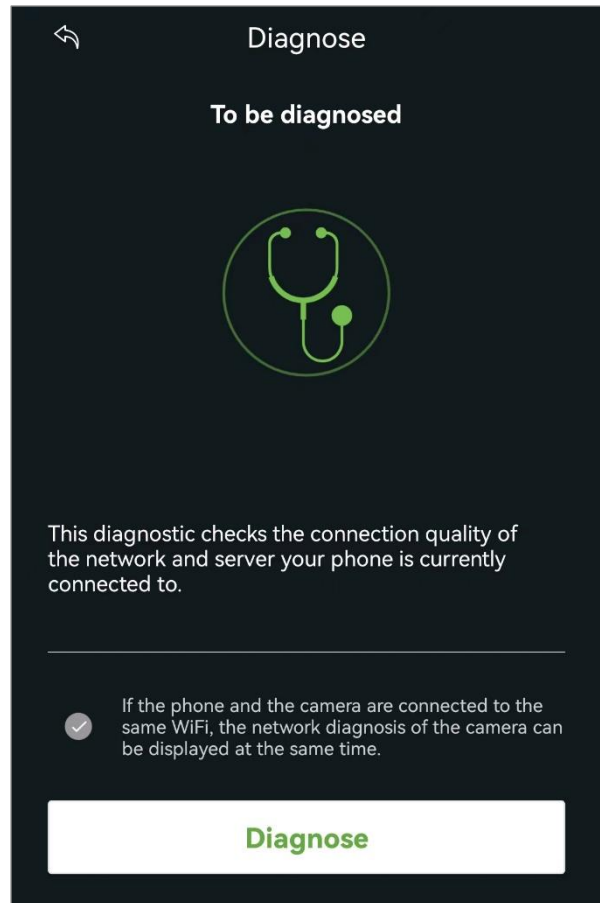
Troubleshooting Frequently Asked Questions.

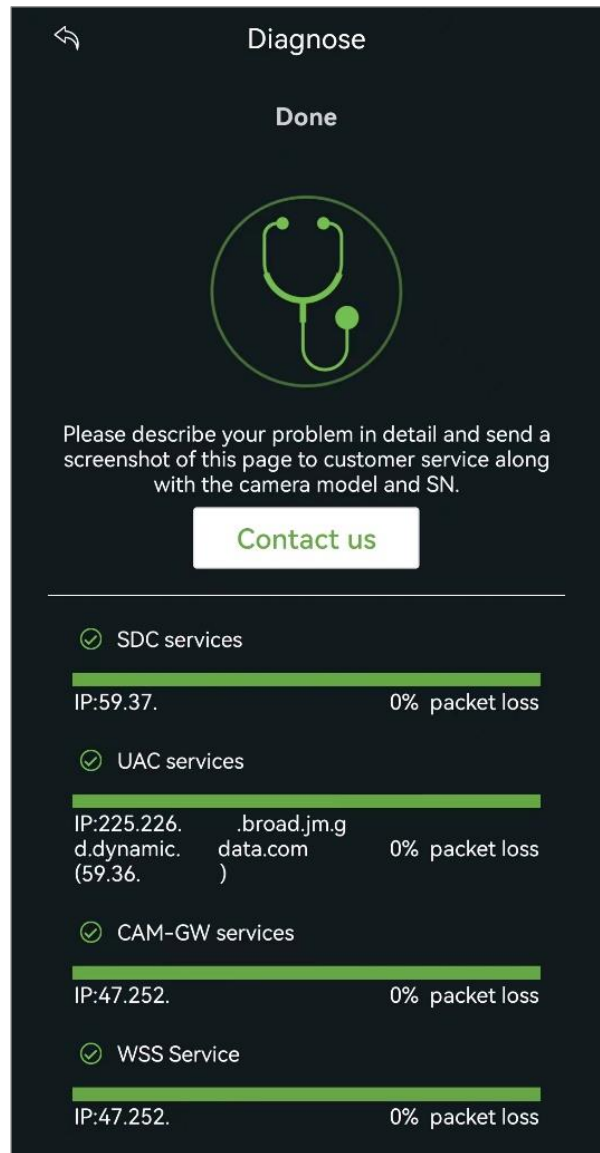


12.6. Diagnose



You can get a diagnosis here,
Please make sure your phone is
connected to the same Wi-Fi as
the camera when you do the
diagnostics.

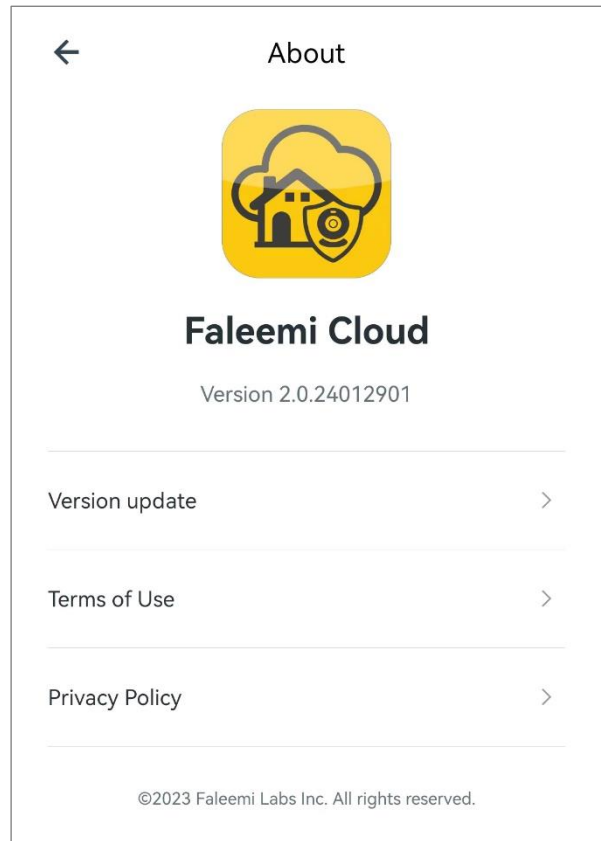




12.7. About



You can check the **App version**, **Version update**, **Terms of Use**, **Privacy Policy**.



12.8. Sign out



Sign out the Faleemi account.



13. Frequently Asked Questions (FAQ)

1. Which App does this camera use?

It uses "Faleemi Cloud" App and does not support "Faleemi" App.

2. How to reset your camera (restore to factory default)?

1. Please press the reset button until the Red-light flashes quickly and the camera says “Reset is Successful”.
Once successful the camera will flash the blue and red lights alternately.



2. How to install memory card?

- Please do so when the power is off,
Please insert the Micro SD card as what shows above. Suggest using an 8G-256G Micro SDHC/SDXC.
(* Micro SD, Micro SDHC/SDXC text and logo are the trademark of SD-3C, LLC.)



3. Cannot receive the activated email when you sign up a new account or change account password on App.

- a. The email might be deemed as junk email. Please kindly check it in spam.
- b. If there is no activated email in spam. Please add “mail.ajcloud.net” into the white list in the mailbox and then tap “**Re-send email**”.
- c. Please send the email to: support@faleemi.com.

4. The memory card cannot be recognized by camera.

- a. Please kindly check if the camera inserted correctly.
- b. Please try to reboot your camera then check it again.
- c. Please put the memory card on your computer and check if it's recognized and also format it to FAT32 format on computer then check it on camera.
- d. If your computer doesn't recognize it, replace it with another SD card.

5. What kind of memory card that the cameras are compatible with?

The cameras support memory card capacity of 8G/16G/32G/64G/128G/256G. We usually would like to suggest 64G of Kingston, SanDisk and Samsung.

6. Why aren't the recorded motion alerts notifying my phone.

Please go to Camera Settings page to check that if you turned on motion Alert and go to [\[Me\]](#) → [\[General settings\]](#) → [\[Message\]](#) notification to check that if you allowed the Faleemi Cloud app to send you notification.

7. I don't have Wi-Fi at my house. Would this camera work without it?

No, the camera does not work without Wi-Fi.

8. Can the app be used on two devices at the same time? Like my iPhone and my family's iPhone.

Yes, but you have to invite your family to view the feed of your camera. For more information, please kindly check the "Invite family members". Then you and your family should be able to view the camera on two devices at the same time.

9. Can you invite someone to the app, and then remove them afterward.

Yes, you can add the app to other phones and remove when needed. You can do it on Invite family member Page.

10. Do I have to subscribe cloud service to use the camera?

No. Cloud service is optional. Users can use the camera without subscribing cloud storage. You can use Micro SD card for recording also.

11. Does the camera need to connect the power supply?

Yes, it needs to be plugged into an outlet for continuous power.

12. How can I get after-sales service?

You can send us a message on Faleemi website or send an email to our support (support@faleemi.com) or call our support team. You will find the contact information on Faleemi website or in the included manual.

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